

# Medical Transportation Services



Children's National

## Medical Transportation Services

DC Medicaid offers rides to and from scheduled doctor's appointments for enrollees. Schedule your transportation services **at least five (5) business days before your medical appointment**. Have your child's Medicaid number ready when you call. Call the transportation line if your ride is late to pick you up to go to your medical appointment.

- **AmeriHealth**  
Schedule a ride: 800-315-3485  
Member services: 800-408-7511
- **Health Services for Children with Special Needs (HSCSN)**  
First, contact your HSCSN care manager.  
Then call Southeastrans at 1-866-991-5433 to schedule your ride.
- **MedStar Family Choice**  
866-201-9974
- **CareFirst Community Health Plan**  
855-824-5693
- **DC Medicaid/Medicare**  
866-796-0601

## WMATA Metro Access Paratransit Program

**MetroAccess** is a shared-ride, door-to-door, paratransit service for people whose disability prevents them from using bus or rail.

**Phone:** 301-562-5360

To book or learn more, visit

[wmata.com/service/accessibility/metro-access/](https://wmata.com/service/accessibility/metro-access/)

Customers may also use **InstantAccess**, the MetroAccess automated telephone system, that allows riders to confirm or cancel their MetroAccess trips as well as access their customer account information using a keypad on any touch-tone telephone. This system is available 24-hours a day.

For more information, please contact the **Department of Family Services-Social Work Services** at 202-476-3070 or visit our resources page by scanning the QR code.

