

Medical Transportation Services

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- DC Medicaid offers rides to and from scheduled doctor's appointments for enrollees. Schedule your transportation services at least five (5) business days before your medical appointment. Have your child's Medicaid number ready when you call. Call the transportation line if your ride is late to pick you up to go to your medical appointment.

AmeriHealth

- Schedule a ride: 800-315-3485
- Member services: 800-408-7511

Health Services for Children with Special Needs (HSCSN)

- First, contact your HSCSN care manager.
- Then call Southeastrans at 1-866-991-5433 to schedule your ride.

MedStar Family Choice

- 866-201-9974

CareFirst Community Health Plan

- 855-824-5693

DC Medicaid/Medicare

- 866-796-0601

WMATA Metro Access Paratransit Program

- MetroAccess is a shared-ride, door-to-door, paratransit service for people whose disability prevents them from using bus or rail.
- 301-562-5360
- To book or learn more, visit <https://wmata.com/service/accessibility/metro-access/>
- Information about eligibility and how to apply for MetroAccess: <https://www.wmata.com/service/accessibility/metro-access/eligibility.cfm>
- Customers may also use **InstantAccess**, the MetroAccess automated telephone system, that allows riders to confirm or cancel their MetroAccess trips as well as access their customer account information using a keypad on any touch-tone telephone. This system is available 24-hours a day.

WMATA Metro Lift Program

- Metro Lift is a reduced fare program for DC, Maryland and Virginia customers enrolled in SNAP (Supplemental Nutrition Assistance Program).
- To learn more, visit: <https://www.wmata.com/fares/Reduced-Fare-Programs/MetroLift/index.cfm>

For more information, please contact the **Department of Family Services-Social Work Services** at 202-476-3070 or visit our resources page by scanning the QR code.

