Top Three Areas of Highest Priority in 2024

Cybersecurity infrastructure – 55%

- Vulnerability management
- Data security
- Threat detection

EHR integration and modernization – 46%

- Process optimization/automation
- Systemwide integration
- Advanced analytics and data mining

Digital front door and virtual care – 32%

- Open scheduling
- Virtual visits
- Smart analytics

Advanced analytics, AI/machine learning – 31%

- Workforce and workflow
- Clinical decision and support
- Chatbots
- Administrative operations

Source: HFMA/Guidehouse