How A.I. Might Address RCM Challenges

Size, by consultation mode, 2020-2030 (USD billion)

Streamline/automate tasks/reduce workload – 26%

Improvement in efficiency – 17%

Denials management/reduction – 16% *(front-end RCM workflows seen as benefitting from AI)*

Improvement in accuracy – 13%

Predict outcomes/trends – 9%

Coding assistance – 6%

Help with prior authorization – 5% *(front-end RCM workflows seen as benefitting from AI)*

Improve eligibility verification/processes – 4% *(front-end RCM workflows seen as benefitting from AI)*

Source: Inovalon