| No. | Comments received | | | | Author | Response | | | Action |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Key features of the proposed regulations | | | The new rehabilitation procedure | | | | | |  |
| Q1: The DIFC Authority has attempted to make the process of filing a complaint with the Commissioner simple and flexible, while providing the Commissioner with all the procedures required to fully investigate the matter and take appropriate action. | | | | | | | | | |
| 1.1 |  | | | |  | |  | |  |
| 1.2 |  | | | |  | |  | |  |
| 1.3 |  | | | |  | |  | |  |
| Q2: Do you believe that the complaint process and procedures outlined in the Proposed Regulations are sufficient? If not, please provide suggestions to improve or enhance these procedures. | | | | | | | | | |
| 2.1 |  | | | |  |  | | |  |
| 2.2 |  | | | |  |  | | |  |
| 2.3 |  | | | |  |  | | |  |
| **Inspections and investigations carried out by the Commissioner** | | | | | | | | | |
| Q3: Do you believe that the process of inspection and further investigation of a complaint as detailed in the Proposed Regulations are sufficient? Do you have any suggestions in this respect? | | | | | | | | | |
| 3.1 |  | | | |  |  | | |  |
| 3.2 |  | | | |  |  | | |  |
| 3.3 |  | | | |  |  | | |  |
| **Establishing a Register of Experts** | | | | | | | | | |
| Q4: Do you believe that a register of experts is necessary or desirable to assist the Commissioner in making a decision in relation to a complaint? | | | | | | | | | |
| 4.1 | |  | |  | |  | |  | |
| 4.2 | |  | |  | |  | |  | |
| Q5: Do you have any specific suggestions for conditions or requirements relating to the appointment of experts onto the Register of Experts or in relation to the qualifications and experience of the experts? | | | | | | | | | |
| 5.1 | |  | |  | |  | |  | |
| 5.2 | |  | |  | |  | |  | |
| **Fees and costs** | | | | | | | | | |
| Q6: Do you agree to this approach in requesting an undertaking to cover the cost, as a requirement to accept the complaint? | | | | | | | | | |
| 6.1 |  | | | |  |  | | |  |
| 6.2 |  | | | |  |  | | |  |
| **Directions** | | | | | | | | | |
| Q7: Do you believe that the Proposed Regulations sufficiently cover the particulars to be included in a direction? Do you suggest any amendments to the particulars or additional particulars to be added? | | | | | | | | | |
| 7.1 |  | | | |  |  | | |  |
| 7.2 |  | | | |  |  | | |  |
| 7.3 |  | | | |  |  | | |  |
| **Coordination with Authorities** | | | | | | | | | |
| Q8: Do you suggest any further aspect of cooperation with authorities to be included in the Proposed Regulations? | | | | | | | | | |
| 8.1 |  | | | |  |  | | |  |
| 8.2 |  | | | |  |  | | |  |
| 8.3 |  | | | |  |  | | |  |
| **Miscellaneous** | | | | | | | | | |
| Q9: Are there any other issues arising in connection with the Proposed Regulations which are in your opinion not adequately or appropriately dealt with? If so, please provide details. | | | | | | | | | |
| 9.1 |  | | | |  |  | | |  |
| 9.2 |  | | | |  |  | | |  |
| 9.3 |  | | | |  |  | | |  |