

eNOSW User Guide



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Downloading the app

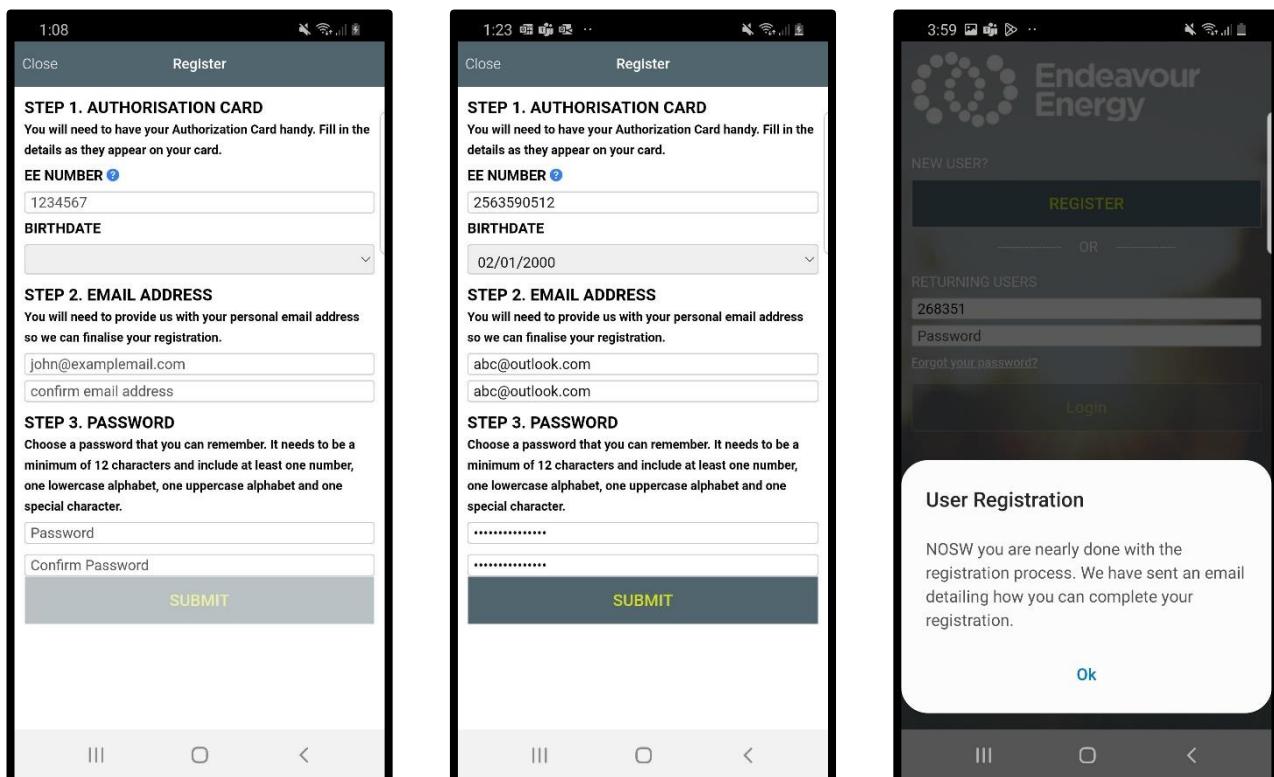
For iOS: [Click here](#) to download and install the eNOSW app from the Apple store for iOS.

For Android: [Click here](#) to download and install the eNOSW app from the Google Play Store for android.

Registration

Upon opening the app, the login screen will appear. Click *Register* to begin the registration process.

The below screenshots detail the process of opening the app for the first time, and entering and submitting your contact details. Your EE number is your NAAS ID. Once these steps are complete, you will be sent an email detailing how you complete your registration, including a link to follow.

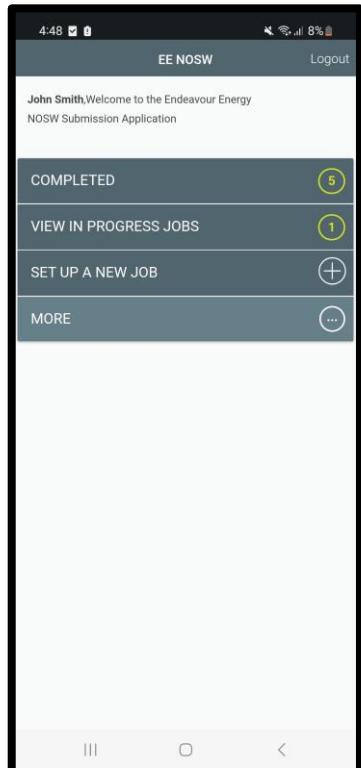


Logging in



To log in to the app, simply input your EE number/NAAS ID and your password.

Dashboard

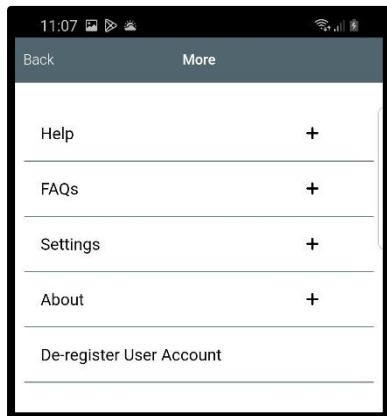


Once logged in, your dashboard will appear.

You can view your *Completed* and *In Progress* jobs by clicking on their associated buttons.

Setting up a new job is covered in the next section of this guide.

Select *More* to access:



All Job Types

Click on *Set Up A New Job* to select and create different types of NOSW jobs.

Click on *What Is The Job* to select the job type.

- Select the job type
- New Service Connection
- Modify Existing Service / Defect Rectification
- Removal of all gear
- Special Small Service Installation
- Special Small Service Removal of all gear

NOSW Submissions

New Service Connection

Job Type: New Service Connection

Sub Type: Service Work Only

Step 1: Select job type 'New Service Connection' and sub type 'Service Work Only', enter a valid PTC number and NMI, select premise type, and then click *Save & Continue*.

New Job

WHO IS THE JOB FOR?
NOSW TEST

WHAT IS THE JOB?
New Service Connection

WHAT DOES THIS JOB INVOLVE?
Service Work Only

PTC NUMBER REQUIRED: [?](#)

WHERE IS THE JOB?
Enter the NMI

17:57 100% 4G

Close Current Job

SERVICE WORK DETAILS

- Disconnect/Reconnect/Energise
- Underground Services and Energise
- Overhead Services and Energise

CONNECTION POINT DETAILS

CONNECTION POINT ASSET NUMBER:

Asset Number not visible

CONNECTION POINT LOCATION:
While facing the premise the asset is on..

LEFT **CENTRE** **RIGHT** **OTHER**

SERVICE ROUTE DIAGRAM

Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

DEFECT RECTIFICATION DETAILS

DEFECT RECTIFICATION NUMBER

IS THIS A CUSTOMER DEFECT (OVERHEAD LINES)

Step 2: 'Service Work Details'. On this screen, you will need to select the service work details, complete the asset details and upload a service route diagram. You will also need to select the phase value and the conductor codes from the drop-down menus.

- Select the conductor code
- 25mm2 2C LVABC (OH) .415
- (2 PH used) 25mm2 4C LVABC (OH) .415
- 25mm2 4C LVABC (OH) .415
- 95mm2 4C LVABC (OH) .415
- 16mm2 Cu 2C XLPE/PVC (UG) .415
- 16mm2 Cu 1C XLPE/PVC (UG) .415
- (1 PH used) 25mm2 Cu 4C XLPE/PVC (UG) .415
- 2 x 16mm2 Cu 1C PVC/PVC 7/1.70 (UG) .415
- (1 PH used) 50mm2 Cu 4C XLPE/PVC (UG) .415
- (1 PH used) 16mm2 Cu 4C XLPE/PVC (UG) .415

Step 3: 'Test Report'. On this page you will provide all test report details including the Earth Integrity Test Value and Fault Loop Impedance Test value

Mandatory

Earth Integrity 0-6 V Test Value
e.g. 0.2

Fault Loop Impedance Test Value 0-1 Ohm

Cannot complete voltage test due to restricted site access.

BACK **NEXT**

TEST REPORT

Please check off the tests which you have conducted.
All mandatory tests for this job type are marked.

- Mandatory-Insulation Resistance
- Correct Phase Rotation
- Mandatory- Continuity of Service Cables
- Mandatory- Fault Loop Impedance Test
- Mandatory- Correct Polarity
- Mandatory- Earth Integrity
- Mandatory- External Metal Work Not Alive

CCEW COMPLIANCE AND CERTIFICATION
Enter the licence number of the contractor who certifies the electrical work conforms with the Electrical (Consumer Safety) Regulations 2015.

LICENCE NUMBER

CCEW DATE OF NOTICE

CERTIFICATE NUMBER

CCEW Form
Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

Attach a Photo

Attach a Photo

Attach a Photo

Add Details Of Another CCEW

BACK **NEXT**

Step 4: 'CCEW Details'. In this screen you will need to fill all the correct CCEW details including Licence Number, CCEW Date of Notice and Certificate Number as well as upload a CCEW image. You can upload up to 3 CCEW images.

3:58    

Close Current Jobs

CCEW EDIT

License No: 1
Date Of Notice: 2024-12-16
Certificate Number: 1
CCEW Form:
Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

 Attach a Photo  Attach a Photo  Attach a Photo

SERVICE WORK DATE:

16/12/2024

PLEASE INDICATE THE SITE STATUS UPON COMPLETION OF THIS JOB:

Energised up to service Metered installation ...

CERTIFICATION BY AUTHORISED PERSON

I/WE NOTIFY THAT THE SERVICE WORK DETAILED IN THIS NOTICE COMPLIES WITH ENDEAVOUR ENERGY'S REQUIREMENTS, THE SERVICE AND INSTALLATION RULES OF

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Step 5: 'Summary'. This is the final screen and allows you to view all the details you have inputted before submitting the NOSW.

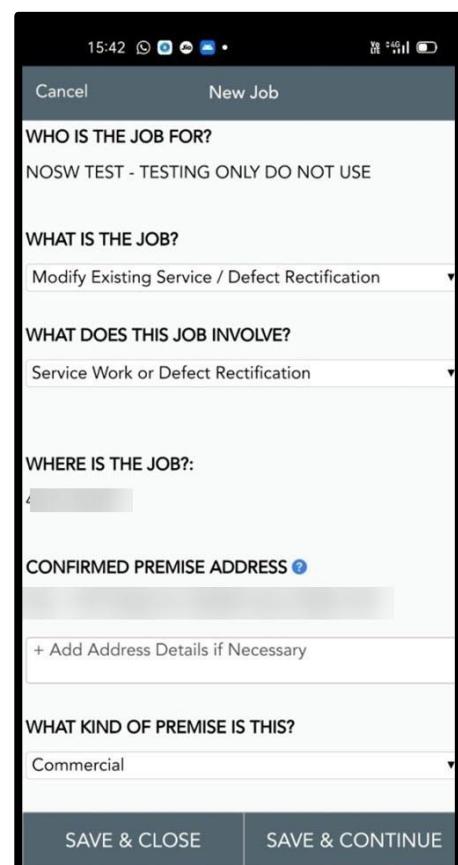
Modify Existing Service / Defect Rectification

Service Work or Defect Rectification

Job Type: Modify Existing Service/Defect Rectification

Sub Type: Service Work or Defect Rectification

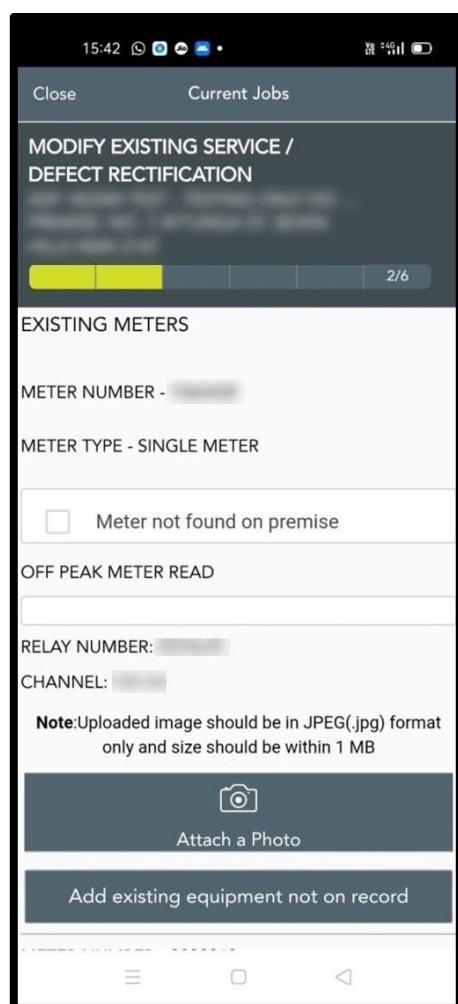
Step 1: Select job type 'Modify Existing Service/Defect Rectification' and sub type 'Service Work or Defect Rectification', enter valid NMI and select premise type before clicking *Save & Continue*.



The screenshot shows the 'New Job' screen with the following details:

- WHO IS THE JOB FOR?**: NOSW TEST - TESTING ONLY DO NOT USE
- WHAT IS THE JOB?**: Modify Existing Service / Defect Rectification
- WHAT DOES THIS JOB INVOLVE?**: Service Work or Defect Rectification
- WHERE IS THE JOB?:** (Address field is empty)
- CONFIRMED PREMISE ADDRESS**: (Address field is empty)
- + Add Address Details if Necessary**
- WHAT KIND OF PREMISE IS THIS?**: Commercial

At the bottom, there are 'SAVE & CLOSE' and 'SAVE & CONTINUE' buttons.



The screenshot shows the 'MODIFY EXISTING SERVICE / DEFECT RECTIFICATION' screen with the following details:

- EXISTING METERS**
- METER NUMBER**: [REDACTED]
- METER TYPE**: SINGLE METER
- OFF PEAK METER READ**: (Empty field)
- RELAY NUMBER**: [REDACTED]
- CHANNEL**: [REDACTED]
- Note**: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB
- Attach a Photo**: (Camera icon)
- Add existing equipment not on record**

Step 2: 'Existing Meter'. On this screen you will need to fill in the existing meter reading details and upload images of meters.

Step 3: 'Service Work Details'. On this screen you will select service work details, fill asset details, and upload a service route diagram.

SERVICE WORK DETAILS

- Disconnect/Reconnect/Energise
- Underground Services and Energise
- Overhead Services and Energise

CONNECTION POINT DETAILS

CONNECTION POINT ASSET NUMBER:

Asset Number not visible

CONNECTION POINT LOCATION:
While facing the premise the asset is on:

- LEFT
- CENTRE
- RIGHT
- OTHER

SERVICE ROUTE DIAGRAM

Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

DEFECT RECTIFICATION DETAILS

DEFECT RECTIFICATION NUMBER

IS THIS A CUSTOMER DEFECT (OVERHEAD LINES)

Select the phase value from the list, as shown below -

- Select the phase
- A
- AB
- ABC
- AC
- B
- BC
- C
- SWER

Select the "Conductor Codes" from the list as shown below –

- Select the conductor code
- 25mm2 2C LVABC (OH) .415
- (2 PH used) 25mm2 4C LVABC (OH) .415
- 25mm2 4C LVABC (OH) .415
- 95mm2 4C LVABC (OH) .415
- 16mm2 Cu 2C XLPE/PVC (UG) .415
- 16mm2 Cu 1C XLPE/PVC (UG) .415
- (1 PH used) 25mm2 Cu 4C XLPE/PVC (UG) .415
- 2 x 16mm2 Cu 1C PVC/PVC 7/1.70 (UG) .415
- (1 PH used) 50mm2 Cu 4C XLPE/PVC (UG) .415
- (1 PH used) 16mm2 Cu 4C XLPE/PVC (UG) .415

Step 4: ' Test Report'. On this page you will provide all test report details including the Earth Integrity Test Value and Fault Loop Impedance Test value

TEST REPORT

Please check off the tests which you have conducted.
All mandatory tests for this job type are marked.

- Mandatory-Insulation Resistance
- Correct Phase Rotation
- Mandatory- Continuity of Service Cables
- Mandatory- Fault Loop Impedance Test
- Mandatory- Correct Polarity
- Mandatory- Earth Integrity
- Mandatory- External Metal Work Not Alive

Mandatory

Earth Integrity 0-6 V Test Value
e.g. 0.2

Fault Loop Impedance Test Value 0-1 Ohm
e.g. 0.2

10:10

Close Current Job

CCEW COMPLIANCE AND CERTIFICATION

Enter the licence number of the contractor who certifies the electrical work conforms with the Electrical (Consumer Safety) Regulations 2015.

LICENCE NUMBER

CCEW DATE OF NOTICE

CERTIFICATE NUMBER

CCEW Form

Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

Attach a Photo Attach a Photo Attach a Photo

Add Details Of Another CCEW

BACK **NEXT**

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Step 5: 'CCEW Details'. In this screen you will need to fill all the correct CCEW details including Licence Number, CCEW Date of Notice and Certificate Number as well as upload a CCEW image. You can upload up to 3 CCEW images.

3:58

Close Current Jobs

CCEW **EDIT**

License No: 1
Date Of Notice: 2024-12-16
Certificate Number: 1
CCEW Form:

Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

Attach a Photo Attach a Photo Attach a Photo

SERVICE WORK DATE:

16/12/2024

PLEASE INDICATE THE SITE STATUS UPON COMPLETION OF THIS JOB:

Energised up to serv... Metered installation ...

CERTIFICATION BY AUTHORISED PERSON

I/WE NOTIFY THAT THE SERVICE WORK DETAILED IN THIS NOTICE COMPLIES WITH ENDEAVOUR ENERGY'S REQUIREMENTS, THE SERVICE AND INSTALLATION RULES OF

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Meter Removal Only

Job Type: Modify Existing Service/Defect Rectification

Sub Type: Meter Removal Only

Step 1: Select job type 'Modify Existing Service/Defect Rectification' and sub type 'Meter Removal Only', enter valid NMI and select premise type before clicking *Save & Continue*.

18:02 18:02
Cancel New Job
WHO IS THE JOB FOR?
NOSW TEST - TESTING ONLY DO NOT USE
WHAT IS THE JOB?
Modify Existing Service / Defect Rectification
WHAT DOES THIS JOB INVOLVE?
Meter Removal Only
WHERE IS THE JOB?:
4310135479
CONFIRMED PREMISE ADDRESS ?
NO. 7 ATTUNGA ST, SEVEN HILLS NSW 2147
+ Add Address Details if Necessary
WHAT KIND OF PREMISE IS THIS?
Domestic
SAVE & CLOSE SAVE & CONTINUE

18:04 18:04
Close Current Jobs
EXISTING METERS
METER NUMBER - 1565430
METER TYPE - SINGLE METER
 Meter not found on premise
OFF PEAK METER READ
RELAY NUMBER: 4054645
CHANNEL: 100-04
Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB
 Attach a Photo
 I am removing this meter today.
Add existing equipment not on record
METER NUMBER - 3030010
METER TYPE - SINGLE METER

Step 2: 'Existing Meter'. On this screen you will need to fill existing meter reading details and upload images of meters, selecting which meter needs to be removed from the premise.

SERVICE WORK DETAILS

- Disconnect/Reconnect/Energise
- Underground Services and Energise
- Overhead Services and Energise

CONNECTION POINT DETAILS

CONNECTION POINT ASSET NUMBER:

Asset Number not visible

CONNECTION POINT LOCATION:

While facing the premise the asset is on:

LEFT CENTRE RIGHT OTHER

SERVICE ROUTE DIAGRAM

Note: Uploaded image should be in JPEG(jpg) format only and size should be within 1 MB

DEFECT RECTIFICATION DETAILS

DEFECT RECTIFICATION NUMBER

IS THIS A CUSTOMER DEFECT (OVERHEAD LINES)

☰ ☐ < >

Step 3: 'Service Work Details'. On this screen you will need to select service work details, fill asset details and upload service route diagram.

CCEW COMPLIANCE AND CERTIFICATION

Enter the licence number of the contractor who certifies the electrical work conforms with the Electrical (Consumer Safety) Regulations 2015.

LICENCE NUMBER

CCEW DATE OF NOTICE

CERTIFICATE NUMBER

CCEW Form

Note: Uploaded image should be in JPEG(jpg) format only and size should be within 1 MB

☰ ☐ < >

Step 5: 'Summary'. This is the final screen and allows you to view all the details you have inputted before submitting the NOSW

18:02 11:24 11:24

Cancel New Job

WHO IS THE JOB FOR?
NOSW TEST - TESTING ONLY DO NOT USE

WHAT IS THE JOB?
Removal of all gear

WHAT DOES THIS JOB INVOLVE?
Metering and Service Work

WHERE IS THE JOB?
4310135479

CONFIRMED PREMISE ADDRESS

NO. 7 ATTUNGA ST, SEVEN HILLS NSW 2147

+ Add Address Details if Necessary

WHAT KIND OF PREMISE IS THIS?
Commercial

SAVE & CLOSE | SAVE & CONTINUE

11:24 11:24

Close Current Jobs

CCEW EDIT

License No: 1
Date Of Notice: 2024-12-17
Certificate Number: 1
CCEW Form:
Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

Attach a Photo

Attach a Photo

Attach a Photo

METER LOCATION:

SERVICE WORK DATE:
17/12/2024

PLEASE INDICATE THE SITE STATUS UPON COMPLETION OF THIS JOB:

Energised up to servi... | Metered installation ...

Removal of All Gear Metering and service work

Job Type: Removal of all gear

Sub Type: Metering and Service Work

Step 1: Select job type 'Removal of all gear' and sub type 'Metering and Service Work', enter valid NMI and select premise type before clicking *Save & Continue*.

Step 2: 'Existing Meter'. On this screen you will need to fill existing meter reading details and upload images of meters, Customer Confirmation Letter and select which meter needs to be removed from the premise.

18:00 12:31 12:31

CLOSE **Current Jobs**

EXISTING METERS

METER NUMBER - 1565430

METER TYPE - SINGLE METER

Meter not found on premise

OFF PEAK METER READ

RELAY NUMBER: 4054645

CHANNEL: 100-04

Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

Attach a Photo

Add existing equipment not on record

METER NUMBER - 3030010

METER TYPE - SINGLE METER

Meter not found on premise

BASIC METER READ

12:31

CLOSE **Current Jobs**

SUMMARY

ASP: NOSW TEST - TESTING ONLY DO NOT USE

NMI: 4310135479

PREMISE: NO. 7 ATTUNGA ST, SEVEN HILLS NSW 2147

PREMISE TYPE: DOMESTIC

JOB TYPE: REMOVAL OF ALL GEAR

SUB JOB TYPE: SERVICE WORK ONLY

SERVICE WORK DATE:

11/11/2020

PLEASE INDICATE THE SITE STATUS UPON COMPLETION OF THIS JOB:

Energised Deenergised

CERTIFICATION BY AUTHORISED PERSON

I/WE NOTIFY THAT THE SERVICE WORK DETAILED IN THIS NOTICE COMPLIES WITH ENDEAVOUR ENERGY'S REQUIREMENTS, THE SERVICE AND INSTALLATION RULES OF NSW.

NETWORK CONNECTIONS -

NOSW , Acting for NOSW TEST - TESTING ONLY do not use , agree to the above

SUBMIT

Step 3: 'Summary'. This is the final screen and allows you to view all the details you have inputted before submitting the NOSW

18:03 12:31

Cancel New Job

WHO IS THE JOB FOR?
NOSW TEST - TESTING ONLY DO NOT USE

WHAT IS THE JOB?
Removal of all gear

WHAT DOES THIS JOB INVOLVE?
Service Work Only

WHERE IS THE JOB?
4310145245

CONFIRMED PREMISE ADDRESS ?
UNIT 4 NO. 11 RAILWAY RD, QUAKERS HILL NSW 27...

+ Add Address Details if Necessary

WHAT KIND OF PREMISE IS THIS?
Domestic

SAVE & CLOSE | SAVE & CONTINUE

Removal of All Gear Service Work Only

Job Type: Removal of all gear

Sub Type: Service Work Only

Step 1: Select job type 'Removal of all gear' and sub type 'Service Work Only', enter valid NMI and select premise type before clicking **Save & Continue**.

Step 2: 'Summary'. This is the final screen and allows you to view all the details you have inputted before submitting the NOSW

12:31

Close Current Jobs

SUMMARY

ASP: NOSW TEST - TESTING ONLY DO NOT USE
NMI: 4310135479
PREMISE: NO. 7 ATTUNGA ST, SEVEN HILLS NSW 2147
PREMISE TYPE: DOMESTIC
JOB TYPE: REMOVAL OF ALL GEAR
SUB JOB TYPE: SERVICE WORK ONLY

SERVICE WORK DATE:

11/11/2020

PLEASE INDICATE THE SITE STATUS UPON COMPLETION OF THIS JOB:

Energised Deenergised

CERTIFICATION BY AUTHORISED PERSON

I/WE NOTIFY THAT THE SERVICE WORK DETAILED IN THIS NOTICE COMPLIES WITH ENDEAVOUR ENERGY'S REQUIREMENTS, THE SERVICE AND INSTALLATION RULES OF NSW.

I, NETWORK CONNECTIONS - NOSW , Acting for NOSW TEST - TESTING ONLY do not use , agree to the above.

SUBMIT

Special Small Service installation

Service Work Only

Job Type: Special Small Service installation

Sub Type: Service Work Only

Step 1: Select job type 'Special Small Service installation' and sub type 'Service Work Only', enter valid PTC number and NMI, and select premise type before clicking *Save & Continue*.

The screenshot shows a mobile application interface for creating a new job. The top bar includes the time (18:04), signal strength, and battery level. The main form is titled 'New Job' with a 'Cancel' button. It contains several input fields: 'WHO IS THE JOB FOR?' with the value 'NOSW TEST - TESTING ONLY DO NOT USE'; 'WHAT IS THE JOB?' with the value 'Special Small Service Installation'; 'WHAT DOES THIS JOB INVOLVE?' with the value 'Service Work Only'; and 'PTC NUMBER REQUIRED:' which is empty. Below these are fields for 'WHERE IS THE JOB?' (with placeholder 'Enter the NMI') and 'Please provide details of the location'. At the bottom, there are two buttons: 'SAVE & CLOSE' and 'SAVE & CONTINUE'.

The screenshot shows the 'Current Job' screen with a 'Close' button at the top. The main content is divided into sections: 'SERVICE WORK DETAILS' (checkboxes for 'Disconnect/Reconnect/Energise', 'Underground Services and Energise', and 'Overhead Services and Energise'), 'CONNECTION POINT DETAILS' (input field for 'CONNECTION POINT ASSET NUMBER' and a checkbox for 'Asset Number not visible'), 'CONNECTION POINT LOCATION' (radio buttons for 'LEFT' (selected), 'CENTRE', 'RIGHT', and 'OTHER'), 'SERVICE ROUTE DIAGRAM' (note: 'Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB' and a camera icon with 'Attach a Photo' text), and 'DEFECT RECTIFICATION DETAILS' (input field for 'DEFECT RECTIFICATION NUMBER' and a checkbox for 'IS THIS A CUSTOMER DEFECT (OVERHEAD LINES)').

Step 2: 'Service Work Details'. On this screen you will need to select service work details, fill asset details and upload service route diagram.

11:55

Close Current Job

TEST REPORT

Please check off the tests which you have conducted.
All mandatory tests for this job type are marked.

Insulation Resistance

Correct Phase Rotation

Continuity of Service Cables

Mandatory- Fault Loop Impedance Test

Correct Polarity

Earth Integrity

External Metal Work Not Alive

Earth Integrity 0-6 V Test Value
e.g. 0.2

Fault Loop Impedance Test Value 0-1 Ohm
0.4

Step 3: 'Test Report'. On this page you will provide all test report details including the Earth Integrity Test Value and Fault Loop Impedance Test value

10:10

Close Current Job

CCEW COMPLIANCE AND CERTIFICATION
Enter the licence number of the contractor who certifies the electrical work conforms with the Electrical (Consumer Safety) Regulations 2015.

LICENCE NUMBER

CCEW DATE OF NOTICE

CERTIFICATE NUMBER

CCEW Form
Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

Attach a Photo Attach a Photo Attach a Photo

Add Details Of Another CCEW

BACK NEXT

11:24

Current Jobs

CCEW **EDIT**

License No: 1
Date Of Notice: 2024-12-17
Certificate Number: 1
CCEW Form:
Note: Uploaded image should be in JPEG(.jpg) format only and size should be within 1 MB

Attach a Photo Attach a Photo Attach a Photo

METER LOCATION:

SERVICE WORK DATE:
17/12/2024

PLEASE INDICATE THE SITE STATUS UPON COMPLETION OF THIS JOB:

Energised up to serv... Metered installation ...

||| <

Step 5: 'Summary'. This is the final screen and allows you to view all the details you have inputted before submitting the NOSW

Special Small Service removal of all gear

Service Work Only

Job Type: Special Small Service removal of all gear

Sub Type: Service Work Only

Step 1: Select job type 'Special Small Service removal of all gear' and sub type 'Service Work Only', enter valid NMI, specific site location and select premise type before clicking **Save & Continue**.

12:08

New Job

Cancel

WHO IS THE JOB FOR?
NOSW TEST

WHAT IS THE JOB?
Special Small Service Removal of all gear

WHAT DOES THIS JOB INVOLVE?
Service Work Only

WHERE IS THE JOB?:
4311232762

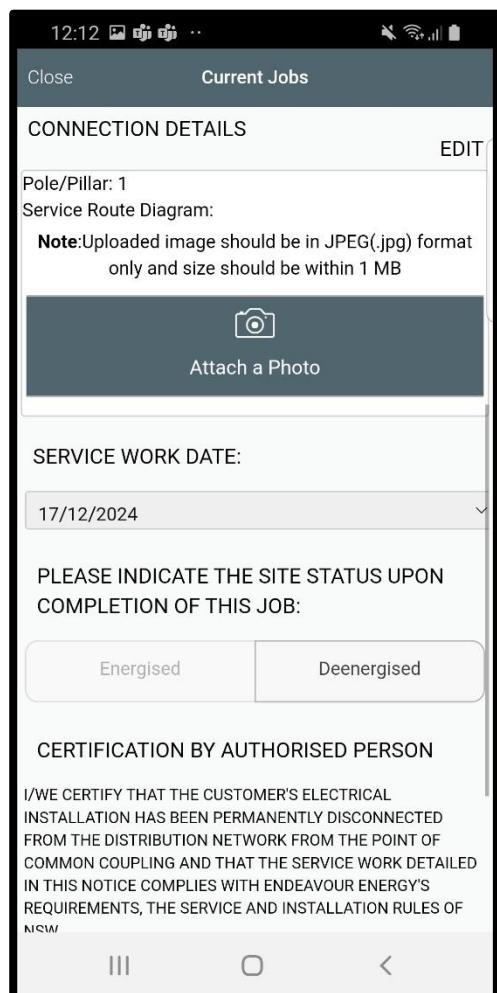
CONFIRMED PREMISE ADDRESS ?
LOT 100 NO. 91 CADDIES BVD, ROUSE HILL NSW 2155

WHAT KIND OF PREMISE IS THIS?
Commercial

SAVE & CLOSE **SAVE & CONTINUE**

||| <

Step 2: 'Service Work Details'. On this screen you will select service work details, enter a pole/pillar number, and upload a service route diagram.



Step 3: 'Summary'. This is the final screen and allows you to view all the details you have inputted before submitting the NOSW

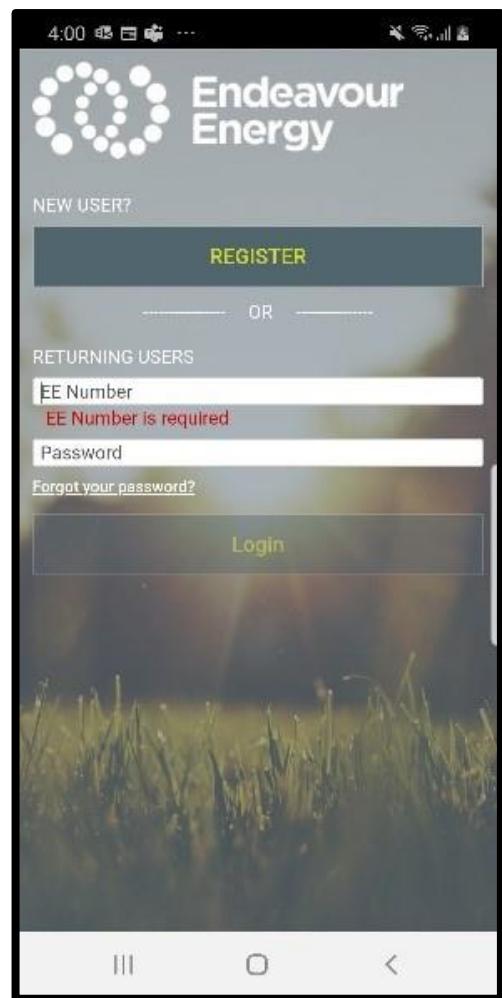
Forgot Password/Reset Password

To reset your password, you need to have an existing account in the eNOSW portal, including having a valid EE ID and password, date of birth and email address.

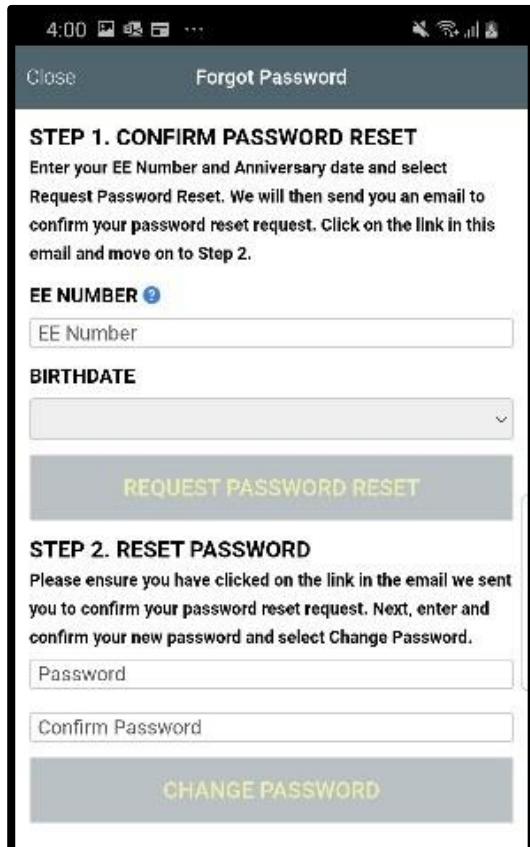
When resetting your password, please ensure your password has:

- between 12-30 characters
- at least 1 symbol (non-letter or number) character
- at least 1 lowercase letter
- at least 1 uppercase letter
- at least 3 types of characters from the following list:
 - Uppercase (A-Z)
 - Lowercase (a-z)
 - Number (0-9)
 - Symbol (!, #, \$, etc.)
 - Other language characters not listed above

If you do not login for more than 3 months, your password will need to be reset.

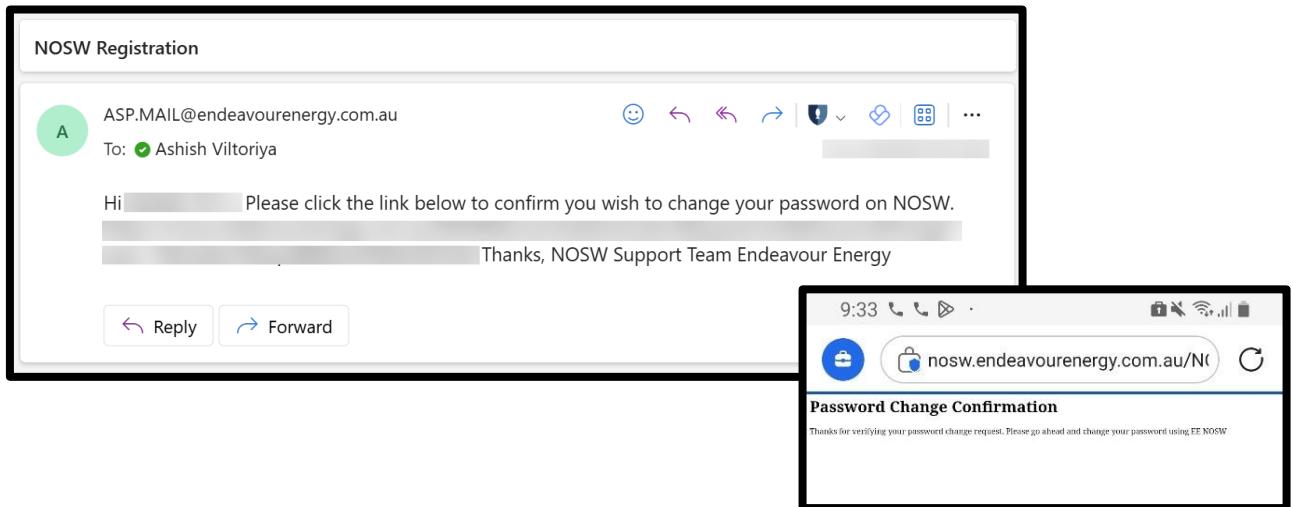


Step 1: From the login screen, select *Forgot your password?*

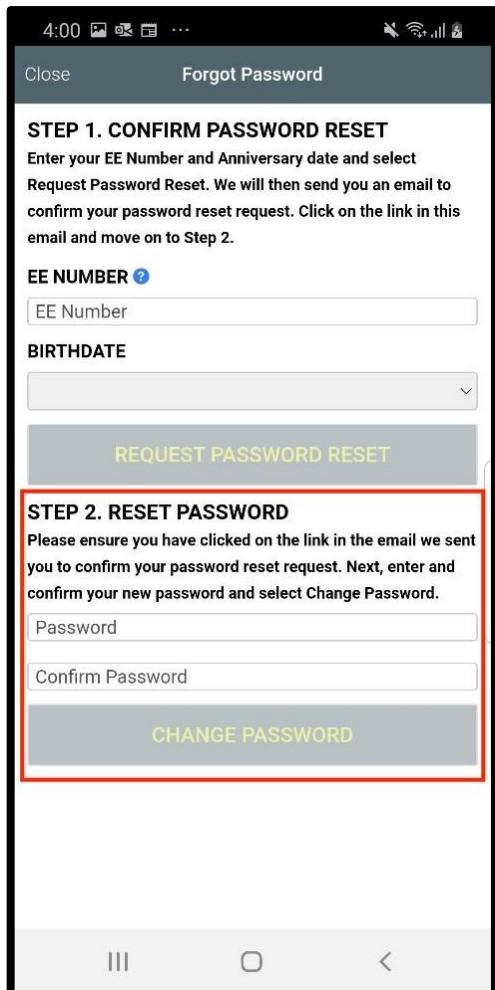


Step 2: Input your EE Number and birthdate, and click the *Request Password Reset* button and check your email inbox. Note: If these details are incorrect, you will not be sent the reset email password to your nominated email address.

Step 3: You will receive an email with the reset password link. Clicking on this will open a browser screen that will verify your identity. You can close the browser once it shows the *Password Change Confirmation* page.



Step 4: Once the link is verified, return to the eNOSW app to enter your new password and click the *Change Password* button.



Troubleshooting and help

If you have any issues with accessing the eNOSW app, following the steps, or any other IT related issues, please call the Endeavour Energy Tech Bar on **02 9853 6888**.

endeavourenergy.com.au



POWER
together