Q & A

Questions related to ArcGIS App for ASPs

September 2019

CONTENTS

1. Document Revisions

Version	Date	Who	Comment
1	02/08/2019	Asset & Metering Data – Network Performance & Reporting	Initial Q&A compilation
2.0	09/08/2019	Asset & Metering Data – Network Performance & Reporting	Minor updates to align answers

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2. Questions

2.1 Questions regarding technical (IT) support

Questions	Answers
How do I get access to Endeavour Energy's web app for L3 ASPs?	Please contact Network Connections on **aspaudit@endeavourenergy.com.au**.
I don't know my password. What do I do?	If you set up your own secret question+answer when opening your own account for the first time, you can quickly reset the password by yourself using the login screen. The password will be immediately reset for you. If you have not set the question+answer during the initial sign-in, please email to **Network_Data_Requests@endeavourenergy.com.au**. The password will be reset by one of Asset & Metering data team members. You will receive a confirmation email with the new password. Please bear in mind that this method involves manual intervention by Endeavour Energy staff and so the response time will depend on current work priorities and will be limited to business hours between 9:00am and 4:00pm.
I don't know my user name (login id)	Please contact Network Connections on **aspaudit@endeavourenergy.com.au**. You will need to provide the same details as when initially applying for the ArcGIS account. If we can identify your existing account, we will reset the password and forward the user name to the email address you provided us with.

2.2 Questions regarding Ellipse attributes

Questions	Answers
Assets should return all fields from Ellipse. This would be useful for say pole and column heights, type etc and comparing to what's on site.	All fields won't be practical due to large data volumes. What data should be made available to ASPs is under ongoing consideration, noting that we currently have significant technology \ software projects underway. We are already providing the MDI and fault reads, earthing details & streetlighting tariff data. Though it's worth noting these are subject to change.

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2.3 Questions regarding data layers

Questions	Answers
Can you add the internal Endeavour Energy bushfire risk zones that have been made available as a kmz file on the standards website under MDI0031?	Other data sources that are not Endeavour Energy's data - may be limited by the terms. What data should be made available to ASPs is under ongoing consideration, noting that we currently have significant technology \ software projects underway.
Ability to pre-set layer groups, that once clicked enable all layers in the group, e.g. TR, HV, LV, SL, underground. In addition, ability to create own layer groups.	Currently not available on the ESRI platform. Only a single level layers are supported in ArcGIS online product.
Can we make underground assets available in the app?	Underground assets are missing as noted at the L3 ASP seminar. Underground assets are offset and not fully captured yet in GIS. Cable and duct layout complications also mean substantially more effort to display when compared to overhead conductors. At this stage the underground assets attributes won't be made available via the ASP app.
Need to be able to see duct configurations and types and cable types	Please refer to the answer on underground assets above.
Can you add Endeavour's environmental layers?	Other data sources that are not Endeavour Energy's data - may be limited by the terms. What data should be made available to ASPs is under ongoing consideration, noting that we currently have significant technology \ software projects underway.
Is it possible to get a Single line diagram from ArcGIS, like SOPS?	At this stage there are no plans to replicate the single line diagrams available via SOPS. What data should be made available to ASPs is under ongoing consideration, noting that we currently have significant technology \ software projects underway.
Easements are not shown and identified.	What data should be made available to ASPs is under ongoing consideration, noting that we currently have significant technology \ software projects underway.
With the fault level on the subs - are they linked to the spreadsheet on the ASP standards website and updated at the same time?	Yes, the fault levels are linked to the same spreadsheet.

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MDI Reads – where do they come from?	MDI reads are sourced from Ellipse, they are the latest recorded values in Ellipse database. There is a newer process being developed, known as "load estimator". Please contact network connections for details on where to obtain the latest MDI reads.

2.4 Questions regarding data editing

Questions	Answers
Could we have the functionality to move assets to a more correct location based on the aerial imagery underlay and have those changes sent for review for acceptance?	This will require a development of a new business process. At this stage the current process (done via existing GISCAD load back to Endeavour) remains.