

The Environment Portal is used to submit **Environmental Impact Assessment** (EIA) applications or General Planning Enquiries.

The **Environmental Portal** is accessed via the Endeavour Energy **Enterprise Customer Portal**.

This guide covers how to access the Environment Portal, whether you are a new user or if you are already registered with us.

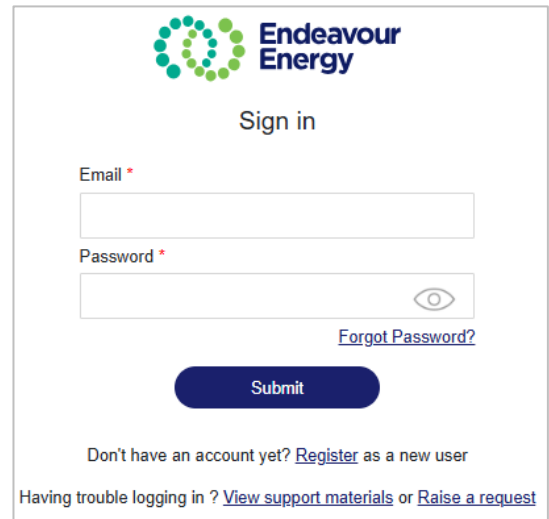
Link to access Enterprise Customer Portal (and Environment Portal)

Use [this link](#) to access the Enterprise Customer Portal sign in page.

OR

Copy and paste the following URL into your internet browser:

<https://dsp.endeavourenergy.com.au/prweb/PRAuth/ECP>



The image shows the Endeavour Energy sign-in page. At the top is the Endeavour Energy logo. Below it is the text "Sign in". There are two input fields: "Email *" and "Password *". The password field has an eye icon to toggle visibility. Below the password field is a link "Forgot Password?". A blue "Submit" button is centered below the fields. At the bottom, there is a link "Don't have an account yet? [Register](#) as a new user" and a link "Having trouble logging in ? [View support materials](#) or [Raise a request](#)".

New user

If you are not yet registered with us, use the **Register** link on the **Enterprise Customer Portal** log in page to create an account, set a password & preferred authentication method and update your profile.

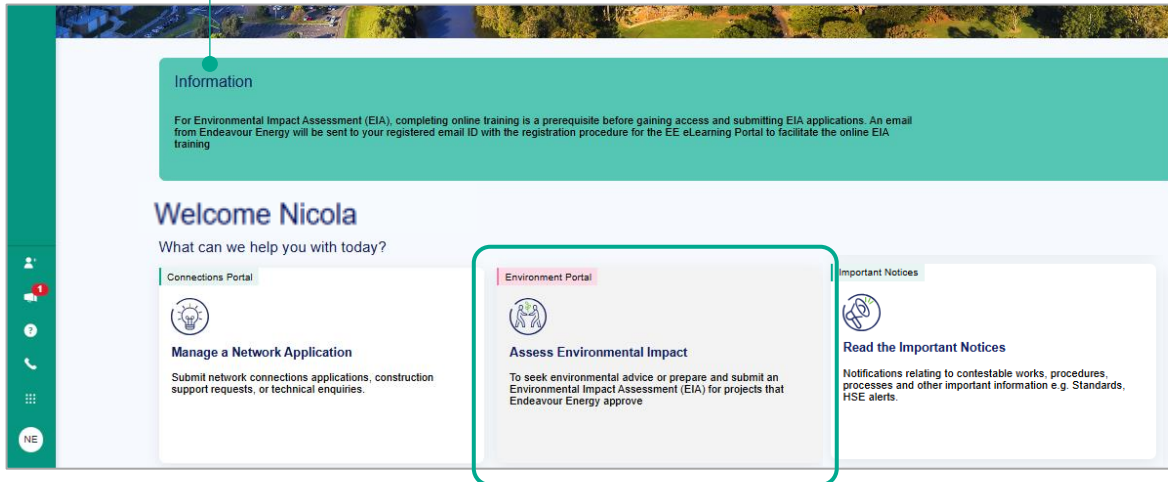
These steps are covered in [User guide – New user: Self-registration & logging In](#) 

Don't have an account yet? [Register](#) as a new user
Having trouble logging in ? [View support materials](#) or [Raise a request](#)

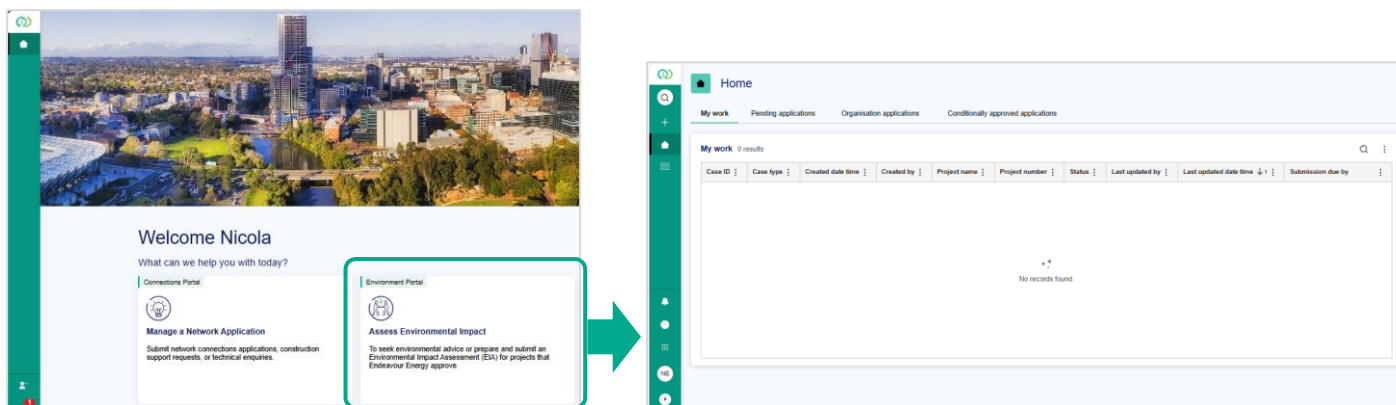
Existing user – Pre-requisite training not yet completed

If you are already registered with us, log in to the [Enterprise Customer Portal](#) using your email and password.

If you have **not yet completed the pre-requisite training**, a prompt will be displayed on your Home page and the **Environment Portal** tile will be greyed out (*inactive*).



1. You will receive an email (from Endeavour Energy Technical Training) with details of how to register in the EE eLearning Portal and complete the EIA online eLearning.
2. After you have successfully completed the EIA eLearning, we will organise your access to the Environment Portal.
3. You will receive an email confirmation when your access has been approved. When you log in to the Enterprise Customer Portal, the Environment Portal – **Assess Environmental Impact** tile will be active (*displays in white*).
4. Click the tile to access the **Environment Portal** (which will open in a new tab).

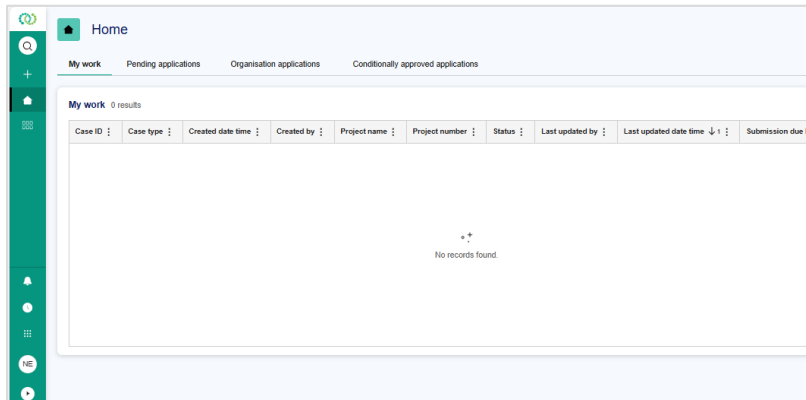
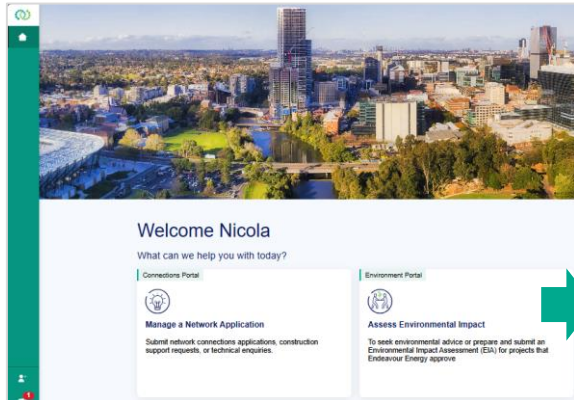


Existing user – Pre-requisite training completed

If you are already registered with us, log in to the **Enterprise Customer Portal** using your email and password.

If you have completed the pre-requisite training (*and your Environment Portal access has been set up*), the **Environment Portal – Assess Environmental Impact** tile will be displayed on your Home (Welcome) page.

Click the tile to access the Environment Portal (which will open in a new tab).




Access issues – trouble logging in

If you are having issues logging in, you can raise a help request for our Technical Support Team to investigate and help you with your issue.

Every page in the log in process has a link to **Raise a request** (i.e. a help request).

These steps are covered in [User guide – How to get help](#)

Endeavour Energy

Sign in

Email *


Password *

[Forgot Password?](#)

Submit

Don't have an account yet? [Register](#) as a new user

Having trouble logging in ? [View support materials](#) or [Raise a request](#)



Endeavour Energy

Login Help and Support

Login Help and support

Having trouble logging in? Please provide details below and our support team will get back to you.

Personal details

First Name *

Last Name *

Your contact email address *

Have you registered for an account in the customer portal?

☐ Yes ☐ No

Your telephone number *

Which browser are you using? *

Have you cleared the cookies in the browser? *

☐ Yes ☐ No

What device did you use to login? *

Have you re-installed/troubled your device and tried again? *

☐ Yes ☐ No

Select the issue you are facing *

Upload supporting documents or screenshots if available

[or Drag and drop or choose files](#)

Allowed file types: PDF, DOC, DOCX, XLS, XLSX, PPT, PNG

☐ I'm not a robot

Please complete the CAPTCHA

Submit