

The Environment Portal is used to submit **Environmental Impact Assessment (EIA)** applications or General Planning Enquiries.

The **Environmental Portal** is accessed via the Endeavour Energy [Enterprise Customer Portal](#).

This guide covers how to access the Environment Portal, whether you are a new user or if you are already registered with us.

Link to access Enterprise Customer Portal (and Environment Portal)

Use [this link](#) to access the Enterprise Customer Portal sign in page.

OR

Copy and paste the following URL into your internet browser:

<https://dsp.endeavourenergy.com.au/prweb/PRAuth/ECP>



Sign in

Email *

Password *



[Forgot Password?](#)

Submit

Don't have an account yet? [Register](#) as a new user

Having trouble logging in? [View support materials](#) or [Raise a request](#)

New user

If you are not yet registered with us, use the **Register** link on the [Enterprise Customer Portal](#) log in page to create an account, set a password & preferred authentication method and update your profile.

These steps are covered in [User guide – New user: Self-registration & logging in](#) 

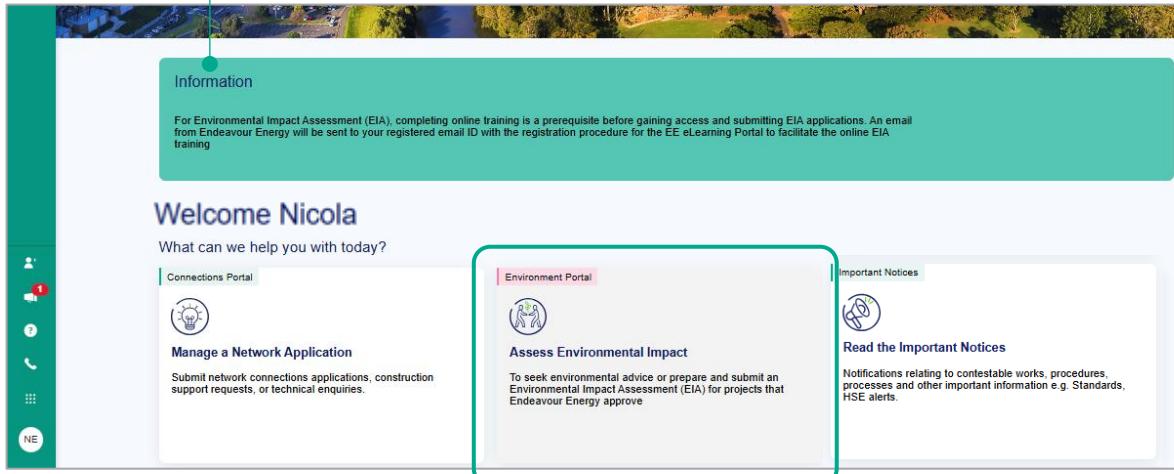
Don't have an account yet? [Register](#) as a new user

Having trouble logging in? [View support materials](#) or [Raise a request](#)

Existing user – Pre-requisite training not yet completed

If you are already registered with us, log in to the [Enterprise Customer Portal](#) using your email and password.

If you have **not yet completed the pre-requisite training**, a prompt will be displayed on your Home page and the **Environment Portal** tile will be greyed out (*inactive*).



Information

For Environmental Impact Assessment (EIA), completing online training is a prerequisite before gaining access and submitting EIA applications. An email from Endeavour Energy will be sent to your registered email ID with the registration procedure for the EE eLearning Portal to facilitate the online EIA training

Welcome Nicola

What can we help you with today?

- Connections Portal
- Manage a Network Application
- Environment Portal (inactive)
- Important Notices

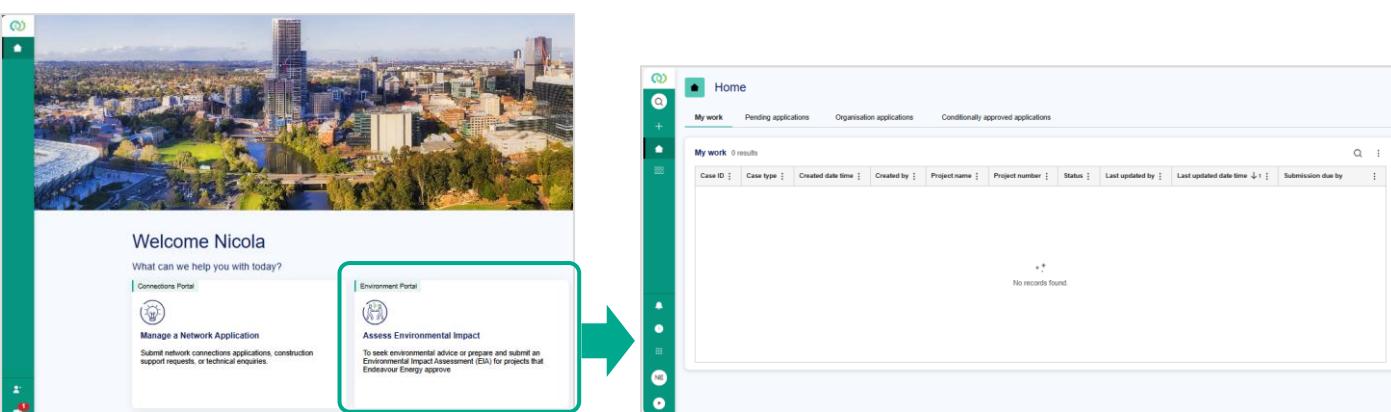
Assess Environmental Impact

To seek environmental advice or prepare and submit an Environmental Impact Assessment (EIA) for projects that Endeavour Energy approve

Read the Important Notices

Notifications relating to contestable works, procedures, processes and other important information e.g. Standards, HSE alerts.

1. You will receive an email (from Endeavour Energy Technical Training) with details of how to register in the EE eLearning Portal and complete the EIA online eLearning.
2. After you have successfully completed the EIA eLearning, we will organise your access to the Environment Portal.
3. You will receive an email confirmation when your access has been approved. When you log in to the Enterprise Customer Portal, the Environment Portal – **Assess Environmental Impact** tile will be active (*displays in white*).
4. Click the tile to access the **Environment Portal** (which will open in a new tab).



Welcome Nicola

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Assess Environmental Impact

To seek environmental advice or prepare and submit an Environmental Impact Assessment (EIA) for projects that Endeavour Energy approve

Home

My work Pending applications Organisation applications Conditionally approved applications

Case ID	Case type	Created date time	Created by	Project name	Project number	Status	Last updated by	Last updated date time	Submission due by
No records found.									

Existing user – Pre-requisite training completed

If you are already registered with us, log in to the [Enterprise Customer Portal](#) using your email and password.

If you have completed the pre-requisite training (and your Environment Portal access has been set up), the **Environment Portal – Assess Environmental Impact** tile will be displayed on your Home (Welcome) page.

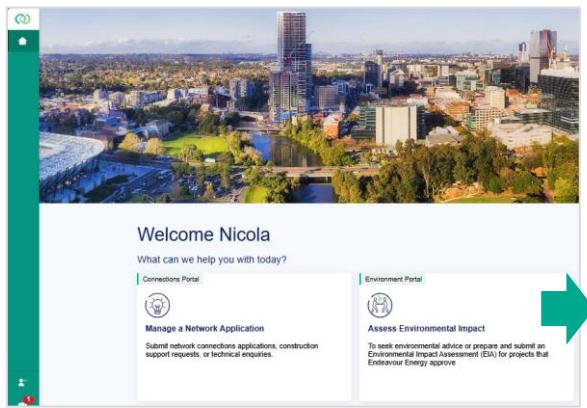
Click the tile to access the Environment Portal (which will open in a new tab).

Environment Portal



Assess Environmental Impact

To seek environmental advice or prepare and submit an Environmental Impact Assessment (EIA) for projects that Endeavour Energy approve



Home

My work Pending applications Organisation applications Conditionally approved applications

My work 0 results

Case ID	Case type	Created date time	Created by	Project name	Project number	Status	Last updated by	Last updated date time	Submission due by
No records found.									

Access issues – trouble logging in

If you are having issues logging in, you can raise a help request for our Technical Support Team to investigate and help you with your issue.

Every page in the log in process has a link to **Raise a request** (i.e. a help request).

These steps are covered in [User guide – How to get help](#) 

 **Endeavour Energy**

Sign in

Email *

Password *



[Forgot Password?](#)

Submit

Don't have an account yet? [Register](#) as a new user

Having trouble logging in? [View support materials](#) or [Raise a request](#)

 **Endeavour Energy**

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Login Help and Support

Having trouble logging in? Please provide details below and our support team will get back to you.

Personal details

First Name *

Last Name *

Your contact email address *

Have you registered for an account in the customer portal? Yes No

Your telephone number *

Which browser are you using? *

Have you cleared the cookies in the browser? * Yes No

What browser did you use to log in? *

Have you restarted/restarted your device and tried again? * Yes No

Select the issue you are facing *

Upload supporting documents or screenshots if available

Allowed file extensions: PDF, DOC, DOCX, XLS, XLSX, JPEG, PNG

I'm not a robot 

Please complete the CAPTCHA



Submit