



A message from

Customer Network Solutions

IN008/2023

Voice of Customer Surveys

8 June 2023

We want to hear from you

We are dedicated to ensuring we are getting more meaningful and timely feedback on the services that Customer Network Solutions deliver to you, our stakeholders.

This month, we're launching an exciting new initiative, our Voice of Customer Surveys. These short surveys will be sent out at key milestones during the connection process, for instance, Design Certification and Commissioning.

Who will be asked for feedback?

All Developers and Accredited Service Providers involved in a project with Customer Network Solutions will receive an email invitation to participate in a survey of their experience.

We encourage you to provide your feedback when you receive these surveys so that your voice is at the center of our business, as we continue prioritise your needs and deliver improvements to your connections experience.

When will it start?

Look out for emails from noreply@endeavourenergy.com.au from mid-June.

Should you need any further information or have a question on this, please reach out to us at aspaudit@endeavourenergy.com.au.

Kind regards,

Customer Network Solutions