



A message from

# Customer Network Solutions

**IN016/2023**

## **We are almost ready to launch Online Payments**

11 August 2023

After successful User Acceptance Testing (UAT) with a selected group of stakeholders (including ASPs), we're excited to confirm that the next phase of our Connections Digital Uplift (Online Payments) will go live next Thursday, 17<sup>th</sup> August.

We will be in touch on the day to confirm the new online payments process is live.

As part of this upgrade, the Connections Portal will be offline between 6-11pm on 16<sup>th</sup> August.

In the meantime, should you need any further information on our Connections Digital Uplift, please email us at [cwadmin@endeavourenergy.com.au](mailto:cwadmin@endeavourenergy.com.au).

Kind regards,

**Customer Network Solutions**