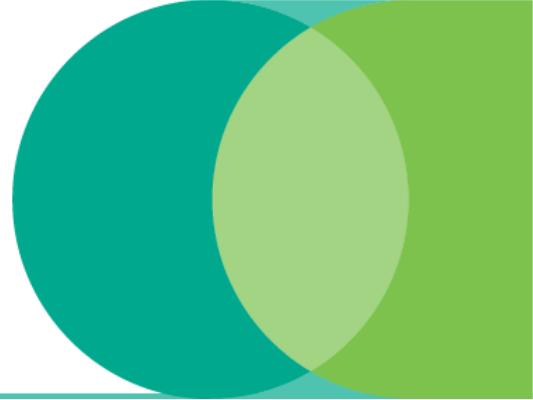


A message from

# Customer Network Solutions



**02/2024**

## Industrial action at Endeavour Energy

29 January 2024

As one of our valued stakeholders, we wanted to make you aware of industrial action occurring at Endeavour Energy that may potentially impact your projects.

On 20 December 2023, the Electrical Trades Union (ETU) lodged an application for protected industrial action which has been approved by the Fair Work Commission. The industrial action is proposed to occur from 31 January 2024 onwards. We have been advised by the ETU that their members intend to implement bans on a variety of work tasks, other than where there is work that, if not performed imminently, would create a serious and imminent threat to human life or a serious and imminent risk of personal illness or injury.

As a result of this industrial action, we anticipate there may be impacts for our customers and ASPs relating to contestable work. At this point the impact for individual projects is unknown but the industrial action includes bans on field staff switching, use of electronic devices and work outside normal business hours.

Whilst we are disappointed by the impact of this action on our customers, we respect the rights of union members to take protected industrial action and we are continuing to meet with the combined unions and bargain in good faith to try and progress our enterprise agreement negotiations.

Your Customer Network Solutions representative will contact you if there are any known impacts on your projects and we apologise in advance for any disruption.

Kind regards,

**Customer Network Solutions**