



A message from

Customer Network Solutions

12/2024

Industrial action at Endeavour Energy - update

3 April 2024

We wanted to provide an update on the protected industrial action (PIA) that is currently occurring at Endeavour Energy. The PIA is being undertaken by the **Electrical Trades Union (ETU)** and was **approved by the Fair Work Commission** to occur from 31 January 2024 onwards. The PIA is continuing to impact many customer projects, with an increasing number of planned outages being cancelled over recent weeks.

Endeavour Energy is genuinely concerned about the impact that the PIA is having on ASPs and our customers. Unfortunately, much of the impact of the action is being directed to customer outages and is negatively impacting our customers, who are innocent third parties to the enterprise negotiations. We know that the action is causing stress and unsustainable pressures for many businesses reliant on a new or upgraded connection to our network. These pressures are made worse by businesses being impacted by repeated cancellations with no clear way forward to complete their project. We are also concerned about the downstream impact on many small businesses, who are also facing unplanned costs as a result. We sincerely apologise for these impacts.

We have recently sought additional assistance from the Fair Work Commission to work with us, the ETU and other bargaining parties to try and reach an agreement. We also continue to actively consider what other options may be available to us to try and reduce the impacts of the PIA on our customers.

Your Customer Network Solutions representative will contact you as soon as we know if there are any impacts on your projects, however, we remain unable to provide certainty about a job proceeding while this PIA is in place.

Kind regards,

Customer Network Solutions