



A message from

Customer Network Solutions

14/2024

GIS System Upgrade

17 April 2024

What is changing and why we are changing it:

Endeavour Energy is embarking on a long-term strategy aimed at implementing a modern Geographic Information System (GIS) to enhance efficiency, safety, and customer service, while phasing out obsolete technologies. This strategic initiative strategy will be implemented in a phased approach over the next few years.

The initial phase involves upgrading Endeavour Energy's corporate GIS, currently Hexagon G/Technology (G/Tech), to ensure it remains well-supported and compliant with security standards.

What you need to do:

If you have existing outages or, need to schedule outages between **Friday 31st May and Sunday 16th June**, please ensure your request is confirmed with your designated Endeavour Energy Construction Coordinator before the close of business on **Wednesday 24th April**. Requests not confirmed by this date will not be actioned during this period.

Please also note that during the period between **Friday 31st May and Sunday 2nd June**, GeoMedia WebMap may experience a short outage. ArcGIS will continue to operate throughout.

Kind regards,

Customer Network Solutions