



A message from

Customer Network Solutions

21/2024

Pricing changes for the new AER regulatory period commencing 1st July 2024

28 June 2024

The Australian Energy Regulator (AER) 5-year regulatory determination period will commence from 1st July 2024.

The AER's determination includes prices that Endeavour Energy is allowed to charge customers for the provision of the alternative control services. Alternative control services (ANS) are customer specific, or customer requested services such as new connections.

The new ANS price list for the 2024-2025 financial year period will be available on our website from 1st July 2024 at this location: <https://www.endeavourenergy.com.au/connections/connection-contracts-and-fees>

Please note that our Connections Portal will be unavailable for short durations between 29th and 30th June 2024 while we implement these changes.

Kind regards,

Customer Network Solutions