



A message from

Customer Network Solutions

32/2024

System Issue – Connection Portal

25 October 2024

We would like to inform you that our Connection Portal will be down for 2 hours today **25th October**, from **12 pm - 2 pm**, due to an unexpected issue. Our team is working diligently to resolve it. We sincerely apologise for any inconvenience this may cause and appreciate your understanding during this time.

We will keep you updated on the progress and notify you as soon as the system is back online. In the meantime, if you have any urgent concerns, please feel free to reach out to us at cwadmin@endeavourenergy.com.au.

Thank you for your understanding.

Kind regards,

Customer Network Solutions