



A message from

## Customer Network Solutions

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**01/2025**

### **Transition from 'free issue' to 'reimbursement' for Dsub Monitors**

14 Jan 2025

We previously advised in our communication to you on 17 October 2024, that we would transition from 'free issue' to 'reimbursement' with respect to Dsub monitors in padmount substations from 1 January 2025.

Due to unforeseen logistical issues, we are not proceeding with this change at this stage. This means that the existing 'free issue' process will continue as it has been over the last 18 months and there will be no change to certified designs.

If you have any questions, please reach out to the Customer Networks Solutions team on [cwadmin@endeavourenergy.com.au](mailto:cwadmin@endeavourenergy.com.au).

Kind regards,

**Customer Network Solutions**