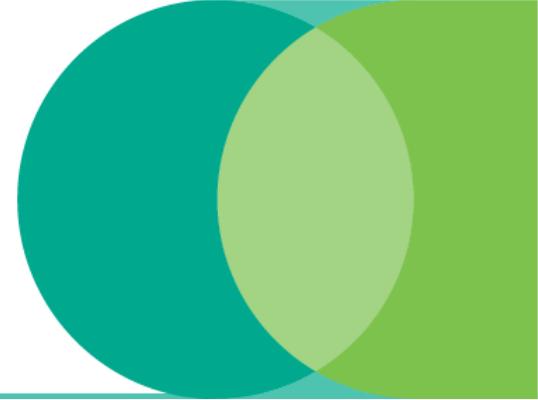


A message from

# Customer Network Solutions



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## Neara ASP Portal Access for Level 3 ASPs

10 Feb 2025

As the adoption of Neara continues to grow among ASPs for designing overhead distribution projects for Endeavour Energy, we are pleased to announce the launch of the Neara ASP Portal for Level 3 ASPs. This portal is aimed at enabling Neara users to access the latest LiDAR data along with available 3D network models to fast track the design process. Additionally, validation reports are available to ensure compliant designs, ultimately saving time during the certification process.

### How to Request Access

Level 3 ASPs can request access to the Neara ASP Portal by sending an email to [nearaadmin@endeavourenenergy.com.au](mailto:nearaadmin@endeavourenenergy.com.au). Please ensure to include contact name, ASP3 company name, and contact number in the request.

### Design Certification Package Requirements

Once your Neara ASP Portal access has been set up, you will be able to design within Neara ASP Portal using Endeavour Energy's library and environments, as well as running validation summary and reports. When submitting your design package for review and certification, please ensure that the following items are included at a minimum:

- Neara Model (Power file)
- Summary Validation Export (Excel file)
- Profile (PDF)
- Pole Tip Load Calculations (PDF)
- Any additional relevant reports (e.g., blowout, uplift, mid-span, etc.)

### Guide Videos

To assist you with using Neara EE ASP Portal, we have prepared a series of helpful videos, which can be accessed via this link: [Neara ASP Portal Guide Videos](#). These videos cover the following topics:

- Authenticating with Connections portal login details and starting a design
- Endeavour Energy Library and Environments
- Exporting Validation Summary and Reports
- Exporting Design File
- Updating older designs to the current ASP template

### Important Notes

- Training and Support: It is the responsibility of the ASP to obtain the necessary training and guidance to design effectively in Neara. General software issues should be directed to Neara, while any ASP portal-specific issues (such as Endeavour Energy libraries, reports, environments, or settings) can be addressed to the relevant Customer Network Solutions staff assigned to your application.
- Data Accuracy Responsibility: As per Model Standing Offer Clause 5.1, it is the responsibility of the customer or their appointed ASP to verify the accuracy of LiDAR data, network models, libraries, reports, environments, clearance settings, and GIS information provided in the portal prior to use. Endeavour Energy is not liable for any inaccuracies of the information accessed via the Neara ASP Portal.
- Scope of Use: The ongoing availability of the Neara ASP Portal will be assessed based on its usage and effectiveness, and we will review its continuity in due course. Neara is currently approved for distribution network modelling (up to 22kV). While efforts are ongoing to extend its capabilities to include transmission network modelling, this functionality is not yet ready for use.

If you have any questions or require assistance with the above, please contact us at [cwadmin@endeavourenenergy.com.au](mailto:cwadmin@endeavourenenergy.com.au).

Kind regards,

**Customer Network Solutions**