



A message from

Customer Network Solutions

12/2025

Changes to the way you register batteries on our network

9 April 2025

From today, you no longer need to use Endeavour Energy's battery installation form to register your battery. Instead, you can now register it directly with [AEMO's Distributed Energy Resource \(DER\)](#) platform.

The process for getting a Permission to Connect (PTC) hasn't changed – you still need to apply for this through our [Connections Portal](#). Once you have your PTC and the battery is installed, you can go ahead and register it with AEMO.

To learn more about the battery incentive scheme, visit: [Install a battery | NSW Climate and Energy Action](#)

More information about this change is available on our [website](#).

IMPORTANT

This update is applicable for all PTC issued from 3 February 2025 onwards.

If your PTC was issued before 3 February 2025 and you haven't yet registered your battery using our previous battery installation form, you will receive separate instructions. If you don't hear from us, please contact us at cwadmin@endeavourenergy.com.au or call 02 9853 7977.

Kind regards,

Customer Network Solutions