15/2025
Reminder: Validity Periods for ASP Projects

What's happening

We're providing a general reminder about the validity periods for key ASP project milestones and letting you know about upcoming changes to how projects are displayed on the Connections Portal.

Why we're doing this

Endeavour Energy is one of the fastest growing networks in Australia, connecting over 20,000 new customers a year. To manage this growth and provide equitable access to our network for all customers, it is important that ASP projects are actioned within the required validity periods.

Due to our rapidly changing network, including the high volume of active ASP projects, we cannot guarantee that your connection advice will remain valid upon expiration of the validity period.

Furthermore, based on customer feedback, we've learned that having many long-dormant projects visible on the Connections Portal can be confusing and unhelpful. To improve the experience for all users, projects that remain inactive for extended periods of time may no longer appear as active on the Connections Portal.

Key validity periods

Please keep the following validity periods in mind for your projects:

- **Supply Offer** - valid for **3 months**

- **Design Brief** - valid for **3 months**

- **Design Certification** - valid for **6 months**

Need more time?

If you have a project approaching these timeframes and still require the service, you can request an extension by reaching out directly to the engineer assigned to your project. Please note that extension requests are not guaranteed and will be at the sole discretion of Endeavour Energy, after taking into consideration network changes and other active customer connections applications.

Kind regards,

Customer Network Solutions