



A message from

Customer Network Solutions

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Easily Replace Inverters in the Connections Portal

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From today, you can upgrade an existing inverter in the [Connections Portal](#) without re-entering all of your equipment details.

Here's what's changed:

You'll now see a 'Replace' button under *Current Equipment*. Use it when you're replacing an existing inverter - for example, swapping in a hybrid inverter to support a battery.

How it works:

1. Open the Endeavour Energy Connections Portal
2. Select *Connect supply or move assets*, then *Connect a generator* and enter the site details
3. Under *Current Equipment*, click the new replace icon. The old inverter will be removed, and a new field will appear. Enter the new inverter's details.
4. Add any new devices (e.g. battery or panels), then submit your application.

See attached PDF for more information.

Why it matters:

There's no need to retype existing device information, meaning faster applications for upgrades.

Kind regards,

Customer Network Solutions

