23/2025
A smarter, faster EIA tool is here – what you need to know

8 August 2025

We're excited to introduce the new digital Environmental Impact Assessment (EIA) tool, which is designed to streamline and improve the EIA process. Below are the key features and benefits:

- Transparent workflow tracking providing end-to-end visibility from submission to determination of EIA applications

- Streamlined processes to avoid email bottlenecks and reduce manual document handling

- GIS mapping integration for accurate, site-specific assessments

- Automated compliance checks to ensure consistency across submissions and alignment with compliance obligations

Training and Access Timeline

To ensure you are ready to use the tool, we will be rolling out mandatory online training (via our learner portal, aXcelerate) which must be completed by users before you can access the tool.

For ASPs with existing access to the Connections Portal

1. You will be sent an email from Monday, 11 August, with details on how to register for aXcelerate

2. You will complete compulsory EIA eLearning in aXcelerate

3. *From Tuesday, 26 August* – any ASP who has completed the training will gain access to the new EIA tool

If you have not received an email regarding aXcelerate access prior to Friday 22 August, please contact us.

For new ASPs without existing access to the Connections Portal

The EIA tool and aXcelerate access will be treated the same as other system access and be automatically applied for when you create a log in in the Connections Portal.

Access will be granted to ASPs 3 business days after completion of the compulsory training.

Support

- For questions about the EIA submission process, please contact the Customer Network Engineer (CNE) assigned to your project

- For technical issues with the platform, please log an incident via the [Enterprise Customer Portal](#)

- From 26 August, a Quick Reference Guide (QRG) will be available on the ASP Portal to assist you

We appreciate your cooperation as we transition to this improved digital system. If you have any questions, please don't hesitate to reach out to us at cwadmin@endeavourenergy.com.au.

Kind regards,

Customer Network Solutions