



A message from

Customer Network Solutions

25/2025

Share your feedback on the paper-based EIA tool

2 September 2025

On 8 August, we introduced our new digital Environmental Impact Assessment (EIA) tool, designed to streamline and improve the submission process. With this rollout, paper-based submissions of Summary Environmental Reports (SER) and Review of Environmental Factors (REF) are being replaced by a digital, systemised process.

We'd like to hear your feedback on your past experience with the paper-based submissions. This will help us set a baseline and identify opportunities to continuously improve the new tool.

[Click here to complete the survey](#)

- The survey has 10 multiple-choice questions
- It will take less than 5 minutes to complete
- Responses close at 6pm on 9 September

Your insights are invaluable in helping us assess the tool's effectiveness and make improvements.

Thank you for your patience and support as we roll out this important initiative. If you have any further questions, please don't hesitate to reach out to us at cwadmin@endeavourenergy.com.au.

Kind regards,

Customer Network Solutions