34/2025
Transition to the New EIA Tool

24 October 2025

We're pleased to announce that the new digital EIA tool, which streamlines the process and offers workflow tracking, GIS-based site assessments, automated compliance checks, and reduced manual document handling, will become mandatory for all new design submissions starting Monday, 3 November 2025.

To support the transition:

- Paper-based EIA submissions will continue to be accepted for designs already in progress for the next two months.

- From 1 January 2026, paper-based EIA submissions will no longer be accepted.

If you have any feedback on the new tool, please send it to CWAdmin. Your input is important to ensure the tool performs at its best.

Training and Access

To ensure readiness, mandatory online training will be available via our learning portal, *aXcelerate*. Users must complete the training before gaining access to the tool.

For ASPs with existing Connections Portal access:

- You should have received an email with details on how to register for *aXcelerate*.

- Complete the EIA eLearning module to gain access to the tool.

- If you haven't received your *aXcelerate* access email, please contact us at cwadmin@endeavourenergy.com.au.

For new ASPs without Connections Portal access:

- *EIA tool* and *aXcelerate* access will be automatically applied for when creating a new login.

- Access will be granted three business days after completing the training.

Support

- For questions about the EIA submission process, contact your Customer Network Engineer (CNE).

- For technical issues, log an incident via the Enterprise Customer Portal.

- A Quick Reference Guide (QRG) is now available on the ASP Portal.

Thank you for your cooperation as we move toward a fully digital EIA process.

Kind regards,

Customer Network Solutions