

PLANNED INTERRUPTION TO YOUR ELECTRICITY SUPPLY

APPROVAL FOR SHORT NOTICE PLANNED POWER OUTAGE

We understand that power disruptions can cause inconvenience, and we're thankful for our customers' patience when power interruptions are needed for maintenance, new connections, or emergencies. Unfortunately, we need to interrupt your electricity supply to undertake essential works on the electricity network. This work will focus on,

☐ Metering / Relays ☐ Service Lines ☐ Other: _____

Endeavour Energy is required to give you at least 4 business days' notice before planning to interrupt your power supply. **Today we are asking for your consent to interrupt your power supply as specified below without providing the minimum 4 business days' notice.** If your consent is not provided, we will reschedule the outage, provide the required minimum of 4 business days' notice, and carry out the works at that time without any further consent.

This means your electricity supply will be interrupted to allow crews to safely complete this work between:

Start Date: ____/____/____ at ____: ____ **AM / PM**

End Date: ____/____/____ at ____: ____ **AM / PM**

Meter No: ☐☐☐☐☐☐☐☐☐☐

NMI: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Service Order / SP Request Number: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Please be aware that Endeavour Energy will not be liable to pay compensation for damage, loss or inconvenience suffered due to the interruption.



Help in your language

Call 131 450

We recommend you take some basic precautions before the interruption including:

- ☐ disconnecting any electronic equipment such as computers, televisions, washers or dryers, pumps, fridges or freezers and electronic timers from the power outlets
- ☐ switching off three phase motors such as those used in air conditioning units and garage doors.

You do not need to switch off or adjust your solar energy system before or during the interruption.

For the latest information on power outages, streetlights, connection services, and modern grid plans, or to lodge a complaint or find out more about government energy concessions, visit,

www.endeavourenergy.com.au or call **131 003 (available 24/7)**



Agreement to vary notice period

I consent to this short-term notice of a planned interruption to supply. I understand I have the right to at least 4 business days' notice of a planned interruption to supply if I do not agree to this notification.

Name: _____

Address: _____

☐ **Tick to confirm consent for outage to proceed** **Date:** ____/____/____