

DETAILS ARE ENCLOSED

WE APOLOGISE FOR ANY INCONVENIENCE



Help in your language

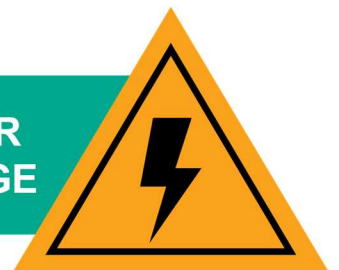
Visit: www.endeavourenergy.com.au
and choose your language

Call: 131 450

IMPORTANT INFORMATION:

**NOTICE OF UPCOMING
POWER OUTAGE AFFECTING
YOUR PROPERTY**

**POWER
OUTAGE**



SHORT INTERRUPTIONS TO YOUR ELECTRICITY SUPPLY

Endeavour Energy is responsible for building, maintaining and operating an electricity network that connects 2.7 million people to traditional and renewable energy sources in homes and businesses across Sydney's Greater West, the Blue Mountains, Southern Highlands, the Illawarra and the South Coast.

To safely maintain, upgrade and connect new sites to the electricity network there are times when power interruptions are necessary and today, we're writing to notify you of two short power interruptions as we connect and disconnect a generator. While these short power interruptions are regrettable, by using a generator we avoid an all-day power outage to complete the required electrical work.

Detail of power interruption 1.

Day:		Between		And	
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Detail of power interruption 2.

Day:		Between		And	
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Unforeseen circumstances such as weather may force us to postpone this interruption. If this is the case, we'll send a new notice prior to any rescheduled work. To receive outage notifications by SMS please contact your electricity retailer and request an update to your mobile phone details.

Important considerations before and during an outage;

- **If you rely on continuous supply of power for medical equipment, please enact your back-up plan for the duration of this outage,**
- If you have solar panels, check your system is restored once the outage is complete. Not all solar inverters will switch back on automatically,
- Disconnect electronic equipment from power points to reduce the risk of device damage,
- Electric garage doors and gates will not operate once power is switched off, so it's good to move your car out before the planned outage or understand how to use the manual override,
- Some trucks used to repair electricity infrastructure are large and we may be forced to park across driveways to enable safe access to complete the work required. Talk to our crew when they arrive onsite if you need access to your vehicle, they will work with you to find a suitable time.

If you'd like to know more about how to prepare for a power outage simply visit us online at **www.endeavourenergy.com.au** or call our friendly team on **131 003**.

Danielle Manley

Head of Customer Experience



For the latest information on power outages, streetlights, connection services, and modern grid plans, or to lodge a complaint or find out more about government energy concessions, visit

www.endeavourenergy.com.au



Access a **free** translator on 131 450



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EWON can help.

www.ewon.com.au
1800 246 545