

AMG SUPER: ANNUAL MEMBER MEETING

Date & Time	Tuesday, 4 February 2025	4:30 pm – 5:30 pm
Virtual venue	Meeting held online	
Attendees	<p>Equity Trustees Superannuation Limited (ETSL) Board: Catherine Robson (Chair), Mick O'Brien, Steven Carew, David Coogan,</p> <p>Adam Kuziow (Deloitte, Fund Auditor);</p> <p>David Warren (General Manager, Superannuation Services, Equity Trustees)</p> <p>Terry Constable (Chief Executive Officer, Acclaim Wealth)</p> <p>Attendees: 16 members and 21 attendees</p>	
Apologies	ETSL Board Directors: Sue Everingham; Suzanne Holden	
1. Commencement	<p>At 4:30pm, Catherine Robson welcomed all attendees, provided an overview of the Agenda for the meeting and noted details of how to lodge questions and who to call to address any technical difficulties.</p>	
2. Welcome and Year in Super	<p>The Chair noted that a quorum of ETSL directors, David Warren, Terry Constable and Adam Kuziow were present at the meeting.</p> <p>The Chair welcomed all members and attendees to the Annual Member Meeting of AMG Super (Fund).</p> <p>The Chair spoke about the role of an independent trustee within the operation of a superannuation fund. This discussion included:</p> <ul style="list-style-type: none"> • Ongoing regulatory change and upcoming reforms; • Retirement solutions and support; and • Key changes in claims and member experience and the rationalisation of funds and products. 	
3. Fund Update	<p>Terry Constable provided an overview of the Fund including offers for existing members;</p> <p>The overview also included</p> <ul style="list-style-type: none"> • The Fund's size and scale; • FY24 highlights; and • Update on divisions of AMG Super. 	
4. Trustee Fund Review	<p>David Warren provided an update on member outcomes and key deliverables.</p> <p>This also included</p> <ul style="list-style-type: none"> • New Quantum update; • Investment market performance; and • Investment outlook for 2025. 	



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5. **Looking Forward** Terry Constable spoke about the Funds plans and next 12 months:
- FY 25 and beyond - Acclaim;
 - FY25 and beyond – Other divisions;
 - RAIZ Invest Super; and
 - Hejaz Islamic Super and Pension;
 - Sustained Growth.
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6. **Questions & Answers** David Warren and Terry Constable responded to 4 questions asked by members, submitted prior to the meeting:
- What are the key drivers and outlook for the investment markets in 2025-2026?
 - What is the Trustees position on crypto currency/ asset class as an investment?
 - How is the Trustee helping members to prepare for retirement?
 - Please provide an update on the Shield Master Fund in New Quantum. When will I be able to access my money?
- It was noted that it was not possible to respond to questions about a member's personal account or circumstances. The Fund would seek to contact these members directly to address their questions.
- Written responses to these and other questions posed by members are attached to these Minutes.
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7. **Closing remarks** The Chair thanked all those in attendance and noted that a video of the meeting, the Meeting Minutes and written responses to all the questions submitted by members would be available online within 4 weeks of the meeting.
- The meeting was closed at 5:14 pm.
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QUESTIONS AND ANSWERS

Members provided a range of questions, most of which were submitted prior to the meeting and few during the meeting. Below is the list of all member questions.

QUESTIONS SUBMITTED PRIOR TO THE MEETING

1. What are the key drivers and outlook for the investment markets in 2025-2026?

The key drivers of financial markets in the coming year are expected to be inflation, interest rates, economic growth expectations and geopolitical risk.

The Reserve Bank of Australia is balancing its interest rate response between the desire for economic growth and the fear of inflation. There is an increasing expectation that interest rates will be cut in 2025, which would be a positive driver for the domestic equity market.

The big unknown for investors is how major geopolitical risks will unfold over the year. From conflicts in the Middle East and Eastern Europe to the possible foreign and domestic policy changes in the US, uncertainty is still present. Investment markets tend to not like uncertainty and this could lead to periods of volatility and lower returns.

In 2025, global investment markets may be shaped by slow economic growth, high inflation, and ongoing technological changes. Investors will likely focus on tech, clean energy, and ESG sectors, while also keeping an eye on interest rates and global events. Volatility will remain, but there may be opportunities in innovation and sustainability.

In the past few years, we have experienced an extraordinary chain of events post pandemic, interest rate changes, with the war in Palestine, U.S. election and upcoming federal elections in Australia" all contributing to uncertainty and volatility.

In times of market volatility investment balances may decline, but it is important to remember that markets move in cycles. Volatility is a natural part of the economic cycle and markets are influenced by a range of factors and are inherently unpredictable.

Remember that for most investors, superannuation is generally a long-term investment of 20 years or more. When investing over the long term, your super investments will likely need to withstand the volatility produced by these cycles more than once. While growth assets are more volatile, they also have higher expected returns over the long term which may assist your retirement outcome.

It is important to consider what is the right investment strategy given your personal circumstances.

2. What is the Trustees position on crypto currency/ asset class as an investment?

The Trustee doesn't offer direct investment options for cryptocurrency, including Bitcoin, as these investments are outside of the Fund's investment risk profile at this point in time.

Due to its high market volatility and inability to provide dividends or a running yield, we think it is high risk and will not offer the investment via the Fund.

We note that there are now Exchange Traded Funds listed on the Australian Stock Exchange which invest into cryptocurrencies like Bitcoin and we are monitoring such evolutions.



This is a fast-moving area of the market and we will continue to monitor regulatory and other developments as they arise.

3. How is the Trustee helping members to prepare for retirement?

As part of Trustee's focus on 'member outcomes; the Fund has published a 'Retirement Income Strategy' – which is now available for members to consider on the fund website.

The Strategy is intended to help members identify their retirement needs and assist them to develop a plan to meet those needs. It outlines key considerations for members with their retirement journey.

As part of the Strategy, members will be provided with educational material and tools relating to their retirement needs and planning. So, members can engage and get a deeper understanding of their retirement journey and lifecycle stages. Members will be able to access retirement content, tools, products and education material through the fund website.

It is also important to note, that whilst everyone's idea of retirement can be unique, living your ideal lifestyle in retirement involves careful planning. It's important to consider seeking professional financial advice tailored to your personal retirement needs. Financial advice is able to consider your entire life circumstances inside and outside of superannuation to assist you in retirement.

4. How can I change my Super Investment fund among Conservative, Balanced or Growth? There is no such option available on Acclaim Client Portal online, neither it shows which one applies to my Super fund. And Second Question is any amount of Super invested in "Interest or Riba based" products?

If you have a financial adviser, we recommend reaching out to them for assistance with considering and acting on any investment changes. Alternatively, you can change your investments by submitting an Investment Switch form to the Administrator. The form is available at www.acclaimwealth.com.au/product-documents. For members investing in a managed fund, it is important to read the relevant product disclosure statement (PDS), which can be found at www.acclaimwealth.com.au/investments. The PDS will provide detailed information about the managed fund's investments.

QUESTIONS WITH REGARDS TO SHIELD MASTER FUND IN NEW QUANTUM DIVISION OF THE FUND

5. Please provide an update on the Shield Master Fund in New Quantum. When will I be able to access my money?
6. What is happening with the Shield Master Trust investments?
7. What happens next for our funds stuck in Shield Master? When can we expect the funds to be returned and if in full?
8. When can I withdraw from Shield and NQ super?
9. How do I roll over my super out of NQ super?
10. How will investors recover their investment? The significant event notices related to Shield and New Quantum have devastating my super. I have 3/4 of my funds frozen due to these events which should have been avoidable. Please provide more detail about what actions are being taken for us to access our funds and not wind up receiving pennies on the dollar from liquidation? Who else will be taking legal action and is anyone interested in joining in a class action suit?
11. What is New Quantum doing to improve its due diligence and fund analysis to ensure oversights or possible misconduct did not occur in the selection of Shield and First Guardian



and what are you doing to advocate for clients with frozen assets to make the. Whole if the liquidation results in a reduction of value?

12. Who is accountable for SMF and KAM decisions?

The Shield Master Fund which has 4 different investment options, a large number of New Quantum members were invested into these investment options.

The initial Responsible Entity for the Shield Master Fund was a company called Keystone Asset Management, which managed the Shield Master Fund at that time. Neither the Trustee nor Promoter of AMG Super is involved in the management of the Shield Master Fund.

In May 2024, ASIC announced that it was freezing Shield meaning that members were unable to make further applications, switches or redemptions.

As a result, members have been limited in what they can do with their superannuation accounts, and for some members impacting upon pension payments. The Trustee has also suspended asset-based fees to the extent they were calculated based on these assets, due to this uncertainty.

ASIC has been taking various actions this year in relation to Shield due to concerns about its management and value of its underlying investments.

ASIC successfully applied to the Federal Court to appoint Deloitte as administrators, receivers and managers of Keystone. This allowed Deloitte to take temporary control of Keystone, including as RE of the fund, and investigate its position, debts and assets. At the most recent creditors' meeting on 2 December 2024, Keystone's creditors resolved that Keystone should be wound up and Deloitte also be appointed as liquidators.

The Shield Master Fund matter is complex and evolving. There have been various updates coming from ASIC and Deloitte which the trustee has provided to members to keep you fully informed. We appreciate the matter is confusing and distressing.

A couple of key points about Shield are:

- Firstly, Deloitte has identified deficiencies in Keystone's financial controls and is examining whether there has been any breach of their regulatory requirements. This investigation is ongoing.
- Secondly, due to the ongoing investigation into the assets of Shield, the Trustee is unable to provide an accurate or more up-to-date unit price. As per previous notices issued to members, the last unit price as at April 2024 is not likely a reliable measure of what Shield investors' investment in Shield is now worth. However, we do not currently have access to further information sufficient to form an alternative valuation. Until we do, the trustee is unable to make an accurate alternative assessment as to the fair value of the investment.
- Lastly, Deloitte has also advised that redemptions and applications for Shield are still closed. This means that anyone invested in Shield won't be able to withdraw from Shield or receive redemption proceeds until further notice. We are in discussions with Deloitte to consider whether exceptions can be made, e.g. in cases of financial hardship or insurance claim. However, at this time we have no details of when this may change.

We appreciate this can be overwhelming for members who have investments in the Shield Master Fund.



The Trustee will continue to support Deloitte in its investigations to recover assets on behalf of members. We will provide updates to you as information becomes available. Dedicated websites have been set up by Deloitte and ASIC that you may also wish to consult. If you need any assistance with your account you can speak to the Fund's contact centre.

The Trustee are unable to provide you with personal financial advice; you can (and we urge you to) obtain personal advice having regard to your personal circumstances.

13. What is New Quantum doing to improve its due diligence and fund analysis to ensure oversights or possible misconduct did not occur in the selection of Shield and First Guardian and what are you doing to advocate for clients with frozen assets to make the. What if the liquidation results in a reduction of value?

The New Quantum division is now wound-up, and members have been transferred to Freedom of choice division of AMG Super. Neither the Trustee nor the Promoter oversights Keystone Asset Management, which was the Responsible Entity and managed the fund at that time. Once the investigation is completed and valuation is concluded, we will communicate to members accordingly.

THE FOLLOWING QUESTIONS ARE WITH REGARDS TO THE RECORDING OF THE ANNUAL MEMBER MEETING.

- 14. Will be working but appreciate you providing a recording.**
15. I will require a recording as the meeting takes place during my normal work hours.

A video recording and the minutes of the Fund's Annual Member Meeting will be available on the Fund's website within 4 weeks of the meeting.

Equity Trustees Limited (ABN 46 004 031 298) AFSL 240975, Equity Trustees Wealth Services Limited (ABN 33 006 132 332) AFSL 234528, HTFS Nominees Pty Ltd (HTFS) (ABN 78 000 880 553, AFSL 232 500), Equity Trustees Superannuation Limited (ETSL) (ABN 50 055 641 757 AFSL 229757) and EQT Legal Services Pty Ltd (ABN 32 611 391 149) are part of the EQT Holdings Limited (ABN 22 607 797 615) group of companies, listed on the Australian Securities Exchange (ASX:EQT).

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