

GLORY



Hours of manual cash counting reduced to 12 minutes

John G. Shedd Aquarium, USA





©Shedd Aquarium/Brenna Hernandez

“Glory’s machines are a huge time-saver. I don’t think we had to show our staff more than once how to use them! They are very intuitive and easy to use.”

Jeff Steele Assistant Director of Box Office Operations

ABOUT JOHN G. SHEDD AQUARIUM

The John G. Shedd Aquarium, a not-for-profit organization dedicated to public education and conservation, is known as “The World’s Aquarium.” Situated on Chicago’s lakefront, Shedd is home to 32,000 animals representing more than 1,500 species of fishes, reptiles, amphibians, invertebrates, birds and mammals from waters around the world.

Since its opening in 1930, the aquarium’s mission has been to connect individuals to the living world and inspire them to make a difference. Today, this educational goal has gained urgency as more species acquire endangered status. Shedd Aquarium is committed to a number of projects designed to preserve threatened or endangered aquatic species.

Shedd Aquarium is supported by the people of Chicago and the State of Illinois. Shedd Aquarium is an accredited member of the Association of Zoos and Aquariums (AZA) and is Humane Certified by American Humane.

THE CHALLENGE

John G. Shedd Aquarium was in the market for a reliable, user-friendly cash automation device that could handle large amounts of cash and coin. With a small team of two employees and two supervisors, each person had to spend hours manually counting and recounting bills and coin, as their old aging cash counting machine was rarely correct. To ensure accuracy, a staff member would first count a cash drawer, an office lead would supervise, recount, and place the money into the machine for security. Finally, the team would need to solve any discrepancies before the end of the shift.

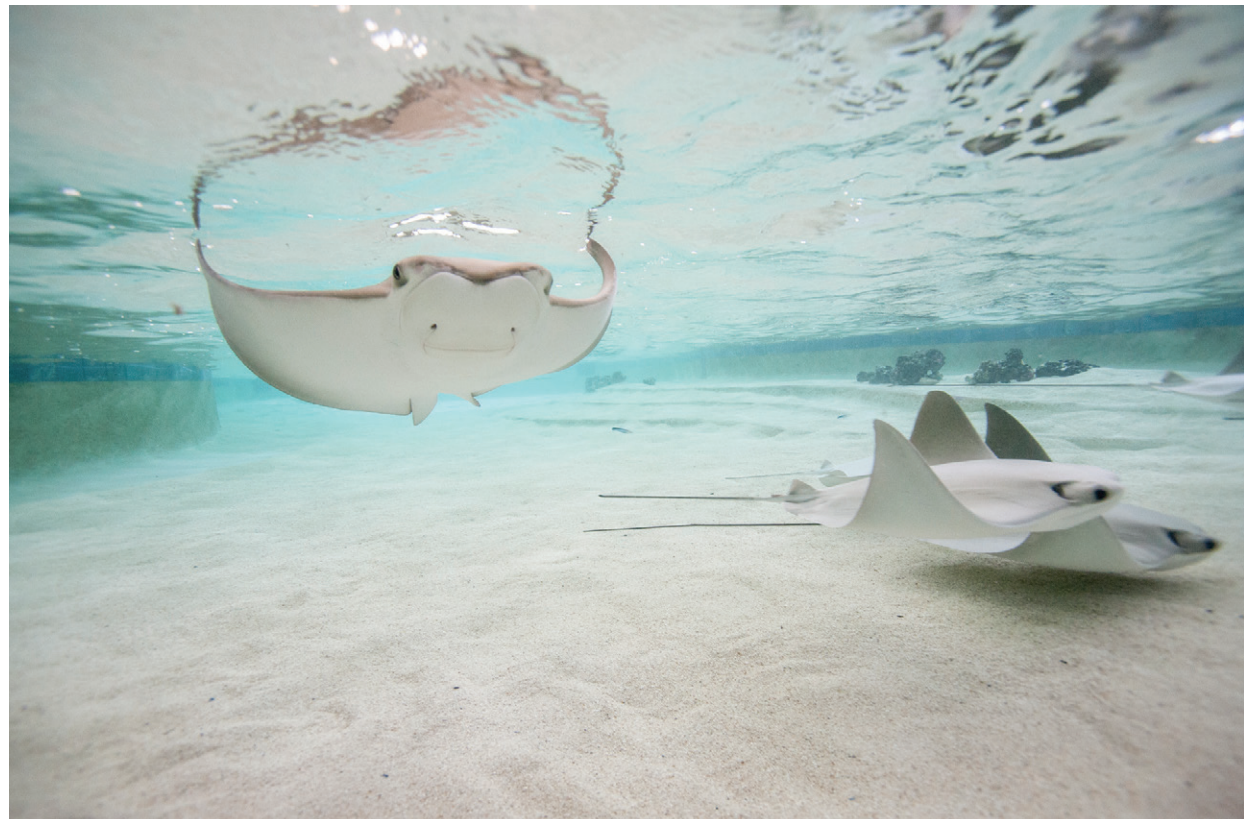
Shedd Aquarium needed a cash handling solution to:

- Minimize time counting bills and coin
- Safely secure cash
- Provide accountability for users
- Increase accuracy and efficiency of deposits and audits
- Be user-friendly with troubleshooting and service technicians available for help



THE SOLUTION

Shedd Aquarium representatives saw a demonstration of Glory machines at a retail trade show, and were intrigued by the efficiencies, security, and accuracy of the devices. They installed two Glory CI-300 note and coin recyclers. The self-auditing and reporting features, counterfeit detection and user accountability were huge draws that made Glory stand out from competition. After a quick pilot, and a few days of training, the team at Shedd Aquarium was ready to use the Glory machines fulltime.



CASHINFINITY SOLUTION CI-300

Glory's CASHINFINITY™ Retail Solutions provide cash technology which accelerate movement of cash through the cash chain. It provides secure cash handling, centralized control of cash inventory and optimization of all cash processes throughout a store. CASHINFINITY is the most advantageous cash management system with remarkable flexibility and extensibility for retailers to fit any size of store, various business segments and each investment plan.

The CI-300 cash recycling system consists of a banknote recycler (CI-300B) and a coin recycler (CI-100C), offering improved security and reduced cash handling time in retail applications; during day-open, shift change and day-close operations. CI-300 offers the cashier a quick and easy solution for handling cash in the back office of a retail environment, allowing managers more time to focus on their core business.





THE BENEFITS FOR JOHN G. SHEDD AQUARIUM

“We would absolutely recommend Glory to other conservation institutions.”

Heather McLaren Assistant Director
of Box Office Operations

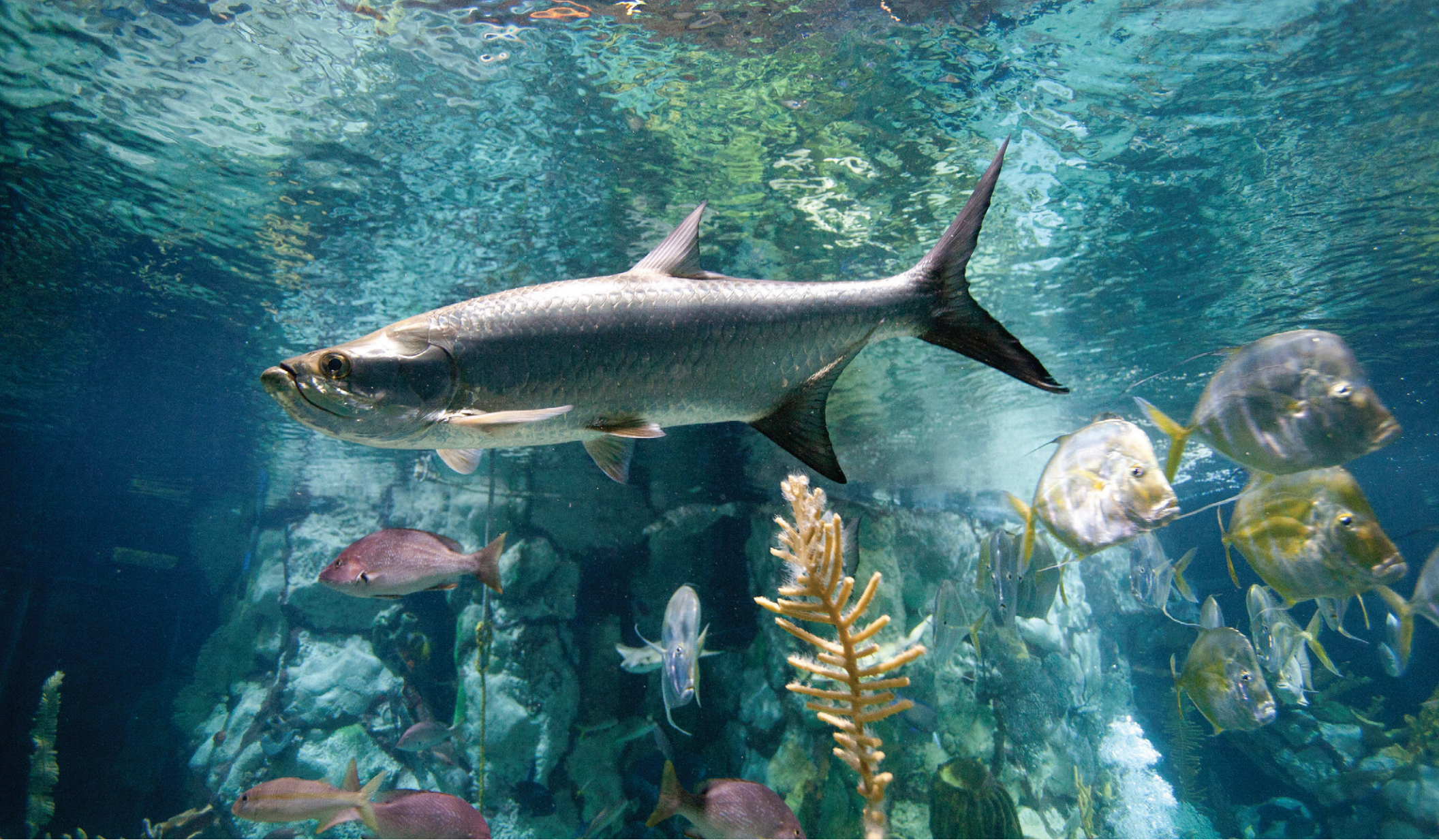
The team at Shedd Aquarium noticed immediate results after implementing the Glory Solution.

- It takes cashiers only a few minutes versus hours to bank in and bank out, significantly increasing productivity.
- The team receives receipts in real time, which they use in their point-of-sale system for quick bookkeeping.
- Reporting is easy, and user-friendly, with audits only taking 12 minutes to perform vs hours of time before the Glory recyclers.

“It’s a huge time-saver,” said Jeff Steele, Assistant Director of Box Office Operations. “I don’t think we had to show our staff more than once to use the machines. They are very intuitive and easy to use.”

Additionally, if the machines occasionally need to be serviced, the team at Shedd Aquarium is thankful to have Glory technicians ready to help. “With the old machine we had no service contract so any jams or breakdowns were largely left to the team at Shedd to try to fix. Having a team of Glory technicians ready and willing to help was a definite positive.”




Overall, the implementation of Glory’s CI-300 note and coin recycler saves time by ensuring accurate counts and ease of use. Auditing cash with the Glory machines takes a fraction of the time compared to the previous cash counter. Having the CI-300 recycler has helped Shedd Aquarium improve efficiencies, minimize delays counting cash and coin, and increase accuracy in deposits and audits.



OPTIMIZING THE **RETAIL CASH CHAIN**

Automate | Authenticate | Secure | Accelerate

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