

## Business Continuity Management Policy



Glory Global Solutions business continuity management system is designed to address any significant business disruptions affecting its business operations conducted at its worldwide locations.

Glory Global Solutions contingency planning is to ensure the continuous, reliable delivery of service to customers while maintaining regulatory compliance. The management systems maintained by Glory Global Solutions include business and site-specific business impact analysis, crisis management plans, disaster recovery plans, business continuity plans, analysis of key business risks and compliance monitoring systems.

The plans incorporate the company's critical systems, processes and related employees that are essential for the continuity of business during a business interruption. Every important aspect of Glory Global Solutions' business is addressed in the plans with the goal of recovering its critical processes with minimal interruption, as quickly as possible, depending on the nature of the business disruption.

Glory Global Solutions has taken significant steps to reduce the impact of potential business disruptions resulting from a variety of events, including the loss of facilities, resources and pandemic events. Glory Global Solutions has developed site specific business continuity plans in light of possible scenarios in an effort to minimise any business interruption, including off-site electronic back-up of our data, alternative communications systems, and alternate physical workspace, process facilities and processing of critical data.

Glory Global Solutions' strategic partners have also adopted similar continuity plans to address significant business interruption affecting operations, thus enabling Glory Global Solutions to maintain its robust supply chain.

Customers will continue to have access, through normal channels (via telephone and e-mail), to their key contacts within our organisation, and the ability to make purchases and sales despite the fact that Glory Global Solutions may be experiencing a significant business disruption, unless the disruption is industry wide in scope.

The Glory Global Solutions business continuity management systems are regularly reviewed and updated, and a formal test schedule is carried out and reviewed by senior management within the organisation.

**Toshimitsu Yoshinari**

**Toshimitsu Yoshinari**  
Chief Executive Officer and Chairman  
Glory Global Solutions  
January 2025