UBIQULAR™ MASTER AGREEMENT

PROGRAM SPECIFICATIONS

Where a Program is specified as being necessary for the connectivity of Authorised Devices to any applicable Cloud Services in the associated Cloud Services Description, this document sets out the specifications of the Programs to be delivered by the Supplier.

UBIQULAR BRIDGE AGENT

Program Description

The UBIQULAR Bridge Agent is a device connector agent which enables Authorised Devices and UBIQULAR Bridge Cloud Service to communicate with each other. The UBIQULAR Bridge Agent must be enabled or activated before an Authorised Device and UBIQULAR Bridge Cloud Service are capable of exchanging communications. Once activated, the UBIQULAR Bridge Agent has the capability to translate (a) messages from the Authorised Device to UBIQULAR Bridge Cloud Service into a format that is understood by UBIQULAR Bridge Cloud Service and (b) messages from UBIQULAR Bridge Cloud Service to the Authorised Devices into a format that is understood by the Authorised Device.

Minimum System Requirements

For DTP devices:

Quad-core 3.2GHz

8GB RAM

500GB storage

Windows Server 2019

For Other devices:

Installed on Authorised Device

Program Licence Metric

With respect to Authorised Devices that are DTP devices: Customer must hold one (1) licence for the Program for each central hub (e.g. a PC) to which DTP devices are connected. Each such licence will permit up to 500 Authorised Devices which are DTP devices to connect to a single hub.

With respect to all Authorised Devices other than DTP devices: Customer must hold one (1) licence for each Authorised Device on which the Program is installed.

RMM AGENT

Program Description

The RMM Agent is a device connector agent which enables Authorised Devices to connect to the Supplier's remote device management tools used to either perform activities identified by the Supplier when monitoring Authorised Devices through the UBIQULAR Bridge Cloud Service or in the delivery of the in-scope services where the Customer has subscribed to the UBIQULAR BridgePlus Managed Service. The RMM Agent must be enabled or activated before the Supplier can connect to an Authorised Device to deliver the Managed Service. Once activated, the RMM Agent the Supplier is able to monitor software levels installed on the Authorised Device.

Minimum System Requirements

Installed on Authorised Device

Program License Metric

Customer must hold one (1) licence for each Authorised Device on which the Program is installed. N.B. RMM Agent is not available for DTP devices.

UBIQULAR INFORM (FI) AGENT
Description

The UBIQULAR Inform (FI) Agent is a device connector agent which enables Authorised Devices and the UBIQULAR Inform (FI) Cloud Service to communicate with each other. The UBIQULAR Inform (FI) Agent must be enabled or activated before an Authorised Device and the UBIQULAR Inform (FI) Cloud Service are capable of exchanging communications. Once activated, the UBIQULAR Inform (FI) Agent has the capability to translate messages from the Authorised Device to the UBIQULAR Inform (FI) Cloud Service into a format that is understood by the UBIQULAR Inform (FI) Cloud Service.

For DTP devices, the UBIQULAR Inform (FI) Agent resides on a Gateway PC within the Customer's network and communicates with up to 500 Authorised Devices.

For all other Authorised Devices other than DTP devices, the UBIQULAR Inform (FI) Agent resides on a Central Server within the Customer's network environment and connects to the Authorised Devices' CashInsight Assure databases.

Minimum System Requirements

For DTP devices:

Quad-core 3.2GHz

8GB RAM

500GB storage

Windows Server 2019

For Other devices:

CashInsight Assure must be present

Central Server Deployment

Storage required for installation: 20MB

Data Storage required: 1GB

Processor speed: >1GHz

RAM: >2GB

Program License Metric

With respect to Authorised Devices that are DTP devices: Customer must hold one (1) licence for the Program for each central hub (e.g. a PC) to which DTP devices are connected. Each such licence will permit up to 500 Authorised Devices which are DTP devices to connect to a single hub.

With respect to all Authorised Devices other than DTP devices: Customer must hold one (1) licence for each Authorised Device to which the Program will communicate.

UBIQULAR INFORM (RETAIL) AGENT
Description

The UBIQULAR Inform (Retail) Agent is a device connector agent which enables Authorised Devices and the UBIQULAR Inform (Retail) Cloud Service to communicate with each other. The UBIQULAR Inform (Retail) Agent must be enabled or activated before an Authorised Device and the UBIQULAR Inform (Retail) Cloud Service are capable of exchanging communications. Once activated, the UBIQULAR Inform (Retail) Agent has the capability to translate messages from the Authorised Device to the UBIQULAR Inform (Retail) Cloud Service into a format that is understood by the UBIQULAR Inform (Retail) Cloud Service.

Installed on Authorised Device

Program License Metric

1. Authorised Devices that are Back Office Devices

   Customer must hold one (1) licence for each Authorised Device on which the Program is installed

2. Authorised Devices that are Front Office Devices

   Customer must hold one (1) licence for each Authorised Device on which the Program is installed.

   In addition, Customer must hold one (1) licence for the Program for each central hub (e.g. a CI-Server PC) on which the Program is installed and to which Front Office Devices are connected. Each such licence will support up to 15 Authorised Front Office Devices to connect to a single hub.

   N.B. UBIQULAR Inform (Retail) Agent is not available for DTP devices

UBIQULAR DATAHUB AGENT

Description

The UBIQULAR DataHub Agent is a device connector agent which enables Authorised Devices and the UBIQULAR DataHub Cloud Service to communicate with each other. The UBIQULAR DataHub Agent must be enabled or activated before an Authorised Device and the UBIQULAR DataHub Cloud Service are capable of exchanging communications. Once activated, the UBIQULAR DataHub Agent has the capability to translate messages from the Authorised Device to the UBIQULAR DataHub Cloud Service into a format that is understood by the UBIQULAR DataHub Cloud Service.

Minimum System Requirements

Installed on Authorised Device

Program License Metric

1. Authorised Devices that are Back Office Devices

   Customer must hold one (1) licence for each Authorised Device on which the Program is installed

2. Authorised Devices that are Front Office Devices

   Customer must hold one (1) licence for each Authorised Device on which the Program is installed
   N.B. UBIQULAR DataHub Agent is not available for DTP devices nor TCR devices.