



Where a Program is specified as being necessary for the connectivity of Authorised Devices to any applicable Cloud Services in the associated Cloud Services Description, this document sets out the specifications of the Programs to be delivered by the Supplier.

## **UBIQLAR BRIDGE AGENT (GATEWAY PC)**

### Program Description

The UBIQLAR Bridge Agent (Gateway PC) is a device connector agent which enables Authorised DTP Devices and UBIQLAR Bridge Cloud Service to communicate with each other. Once activated, the UBIQLAR Bridge Agent (Gateway PC) has the capability to convert (a) messages from the Authorised DTP Device into a format that is understood by UBIQLAR Bridge Cloud Service and (b) messages from UBIQLAR Bridge Cloud Service into a format that is understood by the Authorised DTP Device.

Each Gateway PC can support up to 500 Authorised DTP Devices.

### Minimum System Requirements

For UBIQLAR BRIDGE AGENT (Gateway PC):

Quad-core 3.2GHz

8GB RAM

500GB storage

Windows 10 or Windows Server 2019

### Program Licence Metric

With respect to Authorised DTP Devices: Customer must hold one (1) licence for each Authorised DTP Device on which the Program is installed.

## **RMM (Remote Monitoring & Management) AGENT**

### Program Description

The RMM Agent is a device connector agent which enables Authorised Devices to connect to the Supplier's remote device management tools used to either perform activities identified by the Supplier when monitoring Authorised Devices through the UBIQLAR Bridge Cloud Service or in the delivery of the in-scope services where the Customer has subscribed to the UBIQLAR BridgePlus Managed Service. The RMM Agent must be enabled or activated before the Supplier can connect to an Authorised Device to deliver the Managed Service. Once activated, the RMM Agent enables the Supplier to monitor software levels installed on the Authorised Device.

### Minimum System Requirements

Installed on Authorised Device

### Program License Metric

Customer must hold one (1) licence for each Authorised Device on which the Program is installed. N.B. RMM Agent is not available for DTP devices.

## **UBIQLAR INFORM DTP AGENT**

### Program Description

The UBIQLAR Inform DTP Agent is a device connector agent for DTP Authorised Devices, enabling connectivity via the Gateway PC as specified herein. The UBIQLAR Inform DTP Agent must be enabled or activated before an Authorised Device is capable of exchanging communications via the designated Gateway PC. Once activated, the UBIQLAR Inform DTP Agent has the capability to translate messages from the Authorised Device for onward communication within the Customer's environment, as defined in the applicable Specifications.

The UBIQULAR Inform DTP Agent resides on a Gateway PC within the Customer's network and communicates with up to 500 Authorised DTP Devices.

#### Minimum System Requirements

Quad-core 3.2GHz

8GB RAM

500GB storage

Windows Server 2019

#### Program License Metric

Customer must hold one (1) licence for each Authorised DTP Device to which the Program will communicate.

### **UBIQULAR INFORM (RETAIL) AGENT**

#### Program Description

The UBIQULAR Inform (Retail) Agent is a device connector agent which enables Authorised Devices and the UBIQULAR Inform (Retail) Cloud Service to communicate with each other. The UBIQULAR Inform (Retail) Agent must be enabled or activated before an Authorised Device and the UBIQULAR Inform (Retail) Cloud Service are capable of exchanging communications. Once activated, the UBIQULAR Inform (Retail) Agent has the capability to translate messages from the Authorised Device to the UBIQULAR Inform (Retail) Cloud Service into a format that is understood by the UBIQULAR Inform (Retail) Cloud Service.

#### Minimum System Requirements

Installed on Authorised Device

#### Program License Metric

1. Authorised Devices that are Back Office Devices

Customer must hold one (1) licence for each Authorised Device on which the Program is installed

2. Authorised Devices that are Front Office Devices

Customer must hold one (1) licence for each Authorised Device on which the Program is installed.

In addition, Customer must hold one (1) licence for the Program for each central hub (e.g. a CI-Server PC) on which the Program is installed and to which Front Office Devices are connected. Each such licence will support up to 15 Authorised Front Office Devices to connect to a single hub.

N.B. UBIQULAR Inform (Retail) Agent is not available for DTP devices.

### **UBIQULAR DATAHUB AGENT**

#### Program Description

The UBIQULAR DataHub Agent is a device connector agent which enables Authorised Devices and the UBIQULAR DataHub Cloud Service to communicate with each other. The UBIQULAR DataHub Agent must be enabled or activated before an Authorised Device and the UBIQULAR DataHub Cloud Service are capable of exchanging communications. Once activated, the UBIQULAR DataHub Agent has the capability to translate messages from the Authorised Device to the UBIQULAR DataHub Cloud Service into a format that is understood by the UBIQULAR DataHub Cloud Service.

#### Minimum System Requirements

Installed on Authorised Device

## Program License Metric

1. Authorised Devices that are Back Office Devices

Customer must hold one (1) licence for each Authorised Device on which the Program is installed

2. Authorised Devices that are Front Office Devices

Customer must hold one (1) licence for each Authorised Device on which the Program is installed  
N.B. UBIQULAR DataHub Agent is not available for DTP devices nor TCR devices.