

## Data Sheet

# GoTo Connect for Education

All-in-one modern communication for schools, universities & multi-academy trusts.

GoTo Connect unifies calls, virtual classrooms, messaging, and safety alerts together in one easy-to-use app. Centralized admin controls simplify management and licensing, while transparent pricing and a single contract provide budget certainty. With flexible cloud deployment and support to help your institution deliver exceptional learning experiences.



### All-in-one communications

GoTo Connect brings calls, virtual classrooms, fax, SMS, safety alerts and more onto a secure, all-in-one modern communications platform for schools, universities & multi-academy trusts.



### Data Protection & Compliance

Maintain GDPR compliance with enterprise-grade security, encrypted communications, and configurable data retention policies. Built-in privacy controls and audit trails support your data protection obligations whilst keeping sensitive educational information secure.



### Centralized Admin, Simplified Management

Get complete control from a single, centralized Admin portal. Easily handle users, locations, and licensing, and ensure seamless integrations with your existing apps and systems. Making it simple for IT teams to manage everything across multiple locations and districts.



### PSTN Switch-off Ready

Future-proof your communications infrastructure with cloud-based telephony that's ready for the 2027 PSTN switch-off. Migrate smoothly from legacy systems without costly infrastructure overhauls, ensuring continuity of service and compliance with Ofcom requirements.



## Highlighted Features

Cloud Phone System	
First phone number is free (for the account)	✓
Call from Any Device, Anywhere	✓
24/7 Customer Support	✓
Outbound Minutes	2,500 minutes per month multiplied by the total number of users authorized for account
Existing Number Porting	✓
Multi-Site Compatible	✓
Visual Dial Plan Editor	✓
Unlimited Call Routing	✓
Hot Desking	✓
Ring Groups	✓
Call Queues	✓
Call Recording	✓
Call/Extension Transfers	✓
Virtual Fax Manager (Desktop, mobile, web)	✓
Auto Attendants	✓
End-to-End Encryption	✓
Paging	✓
Intercom	✓
Voicemail to Email	✓
Dynamic Caller ID	✓
Extensions	Unlimited
Safety Features	
Emergency Calling	✓
Mobile Notifications	✓
Meeting and Messaging	
Virtual Classrooms (Video Meetings)	Up to 250 meeting participants
Spotlight Presenter Mode <b>NEW</b>	✓
Breakout rooms	✓
AI Meeting Summary	✓
SMS & MMS Credits per user	80 credits with £0.03 GBP per SMS credit overage per user.
50 Simultaneous Webcams	✓

Meetings and Messaging	
1 Year Storage (recordings and transcriptions)	✓
Password Protection	✓
Local and Cloud Meeting Recording	✓
Closed Captioning	✓
End-to-End Encryption for video	✓
Flexible Layout	✓
Emoji and Audio Reactions	✓
Localized Transcripts <b>NEW</b>	✓
Meeting Transcriptions	✓
Drawing Tools	✓
Custom Backgrounds	✓
Meeting Co-Organizers	✓
Team Messaging with file sharing	✓
Miro Integration	✓
Reporting & Analytics	
SMS Reports	✓
Access to Call Recordings	✓
System Health Dashboard	✓
Meeting Diagnostic Reports	✓
Conversation based reports	✓
Administration & Management	
Single Sign-On	✓
Multi-Site Compatible	✓
Custom Roles and Permissions	✓
Call Management and Phone System	✓
Admin GoPilot	✓
User Management (Roles, permissions)	✓
Device Management	✓
Visual Dial Plan Management	✓
Advanced Integrations	Integrate with G-Suite, Office 365, MS Teams and more
API Integrations	Device Management, Location, Billing, Extensions and Phone

## Get one app for all your institute needs

Integrate with leading education apps to streamline workflows, enhance campus safety, and improve communication between students, faculty, and staff.

 Microsoft 365

 miro

 Microsoft  
Dynamics 365

 CirQlive

 INTELLUM

 Suite



 docebo

## GoTo works for you

1

**99.999% uptime**

Low band width usage and distributed cloud architecture keep you always connected.

2

**#1-rated support**

Our 24/7 customer support is #1 on the most trusted independent review sites.

3

**Enterprise-grade security**

Enterprise-grade security and compliance with standards like SOC 2 Type II and GDPR keep your data safe.

***“Ease of management is a vital benefit for our busy IT team. GoTo Connect call-handling also has the strongest administrative front-end of any system, making it easy for staff to set up and adapt.”***

Steve Maycock  
Head of Infrastructure and Security



**LEIGH**  
Academies Trust

**Contact us today!**

Book a demo today and see GoTo Connect in action

**Book Demo**