

Data Hosting Locations

Entity Name	Hosting Type	Location
Oracle Cloud Infrastructure	Cloud hosting provider	United States, Europe, APAC

Third Party Sub-Processors

Entity Name	Purpose	Location
Amazon.com, Inc., Incl. Amazon Web Services	Content Delivery Network (CDN)	Worldwide <i>*CDN will push users to the nearest edge server based on IP Geo.</i>
Akamai Technologies, Inc.	Web application firewall	Worldwide* <i>*will connect users to the nearest edge server based on user IP location</i>
Telesign Corp.	Communication Platform (Used in G2P for sending one-time passwords to customers phone numbers in second factor authentication flow)	Worldwide
MaxMind, Inc.	Geo-IP Service: provides geo location data derived from IP addresses	United States
Measurement Lab	Internet Speed Test (supporting one feature used by some customers)	United States
CloudFront	Content Delivery Network (CDN)	United States, Europe, APAC
Pendo	Product analytics and in-app guidance	United States
Twilio (SendGrid)	Email delivery service	United States
Sumo Logic	Log management and analytics	United States
Bitdefender	Endpoint security	United States
Sentry	Application error and performance monitoring	United States
Amplitude	Product analytics	United States

GOTO AFFILIATES

In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at <https://www.goto.com/company/trust/resource-center>.

DATA TRANSFERS

Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- EU-U.S. and Swiss-U.S. Data Privacy Frameworks (or “DPF”) and the UK Extension to the EU-U.S. DPF
- Standard Contractual Clauses (or “Model Clauses”)
- APEC Cross-Border Privacy Rules (or “APEC CBPR”)
- APEC Privacy Recognition for Processors (or “APEC PRP”)

More information on GoTo’s privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at <https://www.goto.com/company/trust/privacy>.

DATA PROCESSING ADDENDUM

GoTo offers a comprehensive global Data Processing Addendum (“DPA”), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit <https://www.goto.com/company/legal> to learn more.

TECHNICAL AND ORGANIZATIONAL MEASURES

GoTo’s security and privacy practices are outlined in its Trust and Privacy Center at <https://www.goto.com/company/trust/privacy>, as well as in Technical and Organizational Measures (“TOMs”) documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at <https://www.goto.com/company/trust/resource-center>.