Grasshopper Sub-Processors

Data Hosting Locations

Entity Name	Hosting Type	Location
Amazon.com, Inc., Incl. Amazon Web Services	Cloud hosting provider	United States

Third Party Sub-Processors

Entity Name	Purpose	Location
Ruby Receptionist	Partnership vendor providing live receptionist call answering services	United States
Aflalo Communications, Inc.	Third-party service to submit and save scripts for professional greeting recordings	United States, Canada
DocuSign, Inc.	Utilized to facilitate telephone number porting requests	North America, Europe
PubNub, Inc.	Push notifications to user mobile devices	United States Europe Asia Note: connections are automatically routed and handled by the nearest data center for response and throughput.
Twilio	Product-related email and SMS communication, verification services and to submit the 10DLC SMS compliance registration	United States
The Campaign Registry Inc.	Third-party service to submit the 10DLC SMS compliance registrations	United States
Impact.com	Third-party service for referral management	United States
Telecommunication Solutions Group, Inc. (TSG)	Third-party service to submit the toll-free SMS compliance registrations	United States
Bandwidth	Third-party service to submit the toll-free SMS compliance registrations	United States
MixPanel	Insights to provide enhanced support	United States
Pendo	Customer engagement/messaging platform that facilitates communication with users based on their behavior within the application	United States

Smith.ai	Partnership vendor providing live and AI receptionist call answering services	United States

GOTO AFFILIATES
In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at https://www.goto.com/company/trust/resource-center.

DATA TRANSFERS
Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- EU-U.S. and Swiss-U.S. Data Privacy Frameworks (or "DPF") and the UK Extension of the EU-U.S. DPF
- Standard Contractual Clauses (or "Model Clauses")
- Global Cross-Border Privacy Rules (or "Global CBPR")
- Global Privacy Recognition for Processors (or "Global PRP")
- APEC Cross-Border Privacy Rules (or "APEC CBPR")
- APEC Privacy Recognition for Processors (or "APEC PRP")

More information on GoTo's privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at https://www.goto.com/company/trust/privacy.

DATA PROCESSING ADDENDUM
GoTo offers a comprehensive global Data Processing Addendum ("DPA"), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit https://www.goto.com/company/legal to learn more.

TECHNICAL AND ORGANIZATIONAL MEASURES
GoTo's security and privacy practices are outlined in its Trust and Privacy Center at https://www.goto.com/company/trust/privacy, as well as in Technical and Organizational Measures ("TOMs") documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at https://www.goto.com/company/trust/resource-center.