GoTo Meeting, GoTo Webinar, GoTo Training and GoTo Stage Sub-Processors

Data Hosting Locations

Entity Name	Hosting Type	Location
Equinix	Co-location facilities	United States
Amazon Web Services	Cloud Hosting Provider	United States, Europe
Microsoft Corp., incl. Azure	Cloud hosting provider	United States
Oracle Cloud Infrastructure (OCI)	Cloud hosting provider	United States, Europe, APAC

Third Party Sub-Processors

Entity Name	Purpose	Location
Amazon.com, Inc.	Content Delivery Network (CDN) Lambda edge	United States, Europe, Worldwide* *Only used if customer accesses service from a location outside U.S./Europe
Pendo.io, Inc.	Customer engagement/messaging platform that facilitates communication with users based on their behavior within the application	United States, United Kingdom, Israel
Twilio, Inc. (SendGrid)	Communication platform for email delivery	United States
Filestack, Inc.	File upload service provider (GoTo Webinar)	United States
Stripe Inc.	Payment service provider (GoTo Webinar; GoTo Stage)	United States
Sumo Logic, Inc.	Storage of backend service logging events	United States
Mixpanel	Insights to provide enhanced support	United States, Netherlands
PayPal Holdings, Inc.	Payment service provider (GoTo Training)	United States
AddEvent Inc.	Calendar invite generation (GoTo Webinar)	United States

Akamai Technologies, Inc.	Rate limiting, security request filtering and DDOS protection (GoTo Meeting)	Worldwide
Microsoft Corp., incl. Azure OpenAI Services	Optional AI-enabled features (GoTo Meeting; GoTo Webinar) *See AI Terms for more details.	United States
Intuition Machines, Inc (captcha)	Spam/Bot registration prevention (GoTo Webinar)	United States

GOTO AFFILIATES
In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at https://www.goto.com/company/trust/resource-center.

DATA TRANSFERS
Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- EU-U.S. and Swiss-U.S. Data Privacy Frameworks (or "DPF") and the UK Extension to the EU-U.S. DPF
- Standard Contractual Clauses (or "Model Clauses")
- Global Cross-Border Privacy Rules (or "Global CBPR")
- Global Privacy Recognition for Processors (or "Global PRP")
- APEC Cross-Border Privacy Rules (or "APEC CBPR")
- APEC Privacy Recognition for Processors (or "APEC PRP")

More information on GoTo's privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at https://www.goto.com/company/trust/privacy.

DATA PROCESSING ADDENDUM
GoTo offers a comprehensive global Data Processing Addendum ("DPA"), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit https://www.goto.com/company/legal to learn more.

TECHNICAL AND ORGANIZATIONAL MEASURES
GoTo's security and privacy practices are outlined in its Trust and Privacy Center at https://www.goto.com/company/trust/privacy, as well as in Technical and Organizational Measures ("TOMs") documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at https://www.goto.com/company/trust/resource-center.