



# 5 Ways RMM Automation Saves Time and Money for MSPs

Discover how RMM automation drives efficiency, reduces costs, and increases profit margins for your MSP.





### **Automated Patch Management**

Save hours of manual labor and keep systems secure by automatically deploying software updates and patches across all client systems.



### **Scripted Issue Resolution**

Automatically resolve issues without technician involvement using scripts to resolve commonly seen IT issues instantly like resetting passwords or clearing cache.



### **Proactive Monitoring and Alerts**

Minimize reactive work and keep customers happy and secure with continuous monitoring and alerting of potential issues.



### **Centralized Client Management**

Remove the need to switch between tools and reduce the multi-tasking inefficiencies by managing all client environments in a single pane of glass.

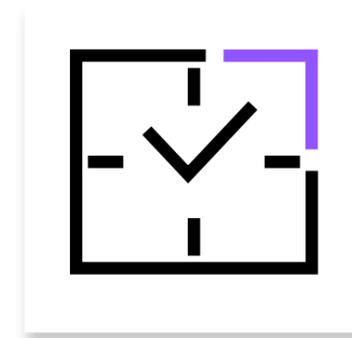


### **Streamlined Remote Access**

Eliminate travel time and enable technicians to do more in less time through easy-to-use, secure remote access.

# 01

## Automated Patch Management



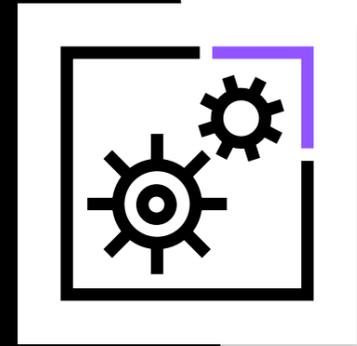
**Save hours of manual labor and keep systems secure by automatically deploying software updates and patches across all client systems.**

Any process that can be automated, should be – with patching topping the list. Not only does automated patch management save MSPs time, but it also safeguards customers to keep their systems secure. Many reports state that a large percentage of cyberattacks are a direct result of unpatched systems. Be your customer's hero while saving time – it's a win-win.

Source: <https://www.scworld.com/brief/most-us-cyberattacks-linked-to-unpatched-vulnerabilities>

# 02

## Scripted Issue Resolution



**Automatically resolve issues without technician involvement using scripts to resolve commonly seen IT issues instantly like resetting passwords or clearing cache.**

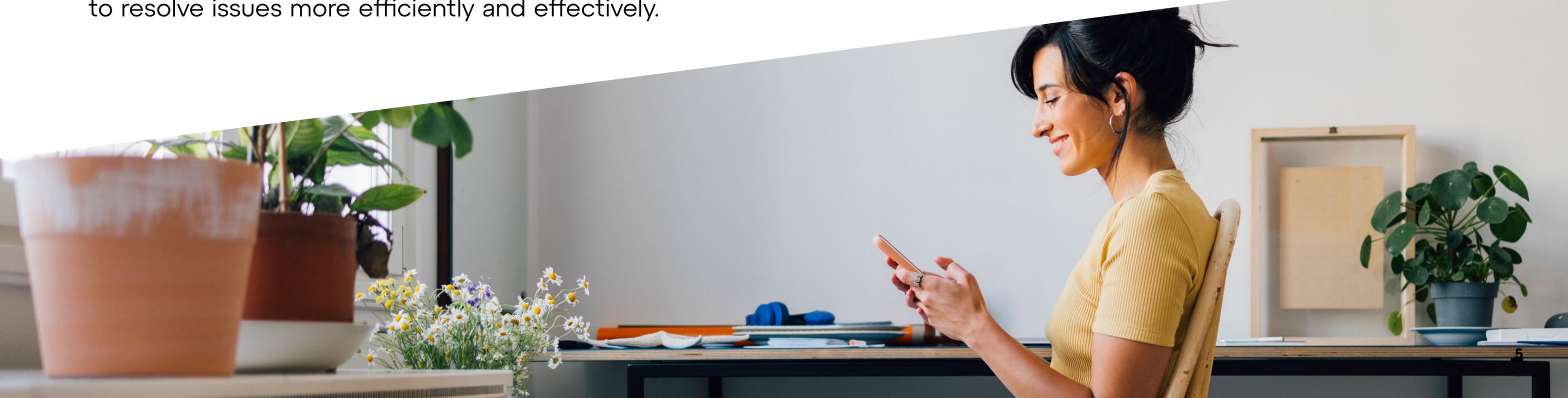
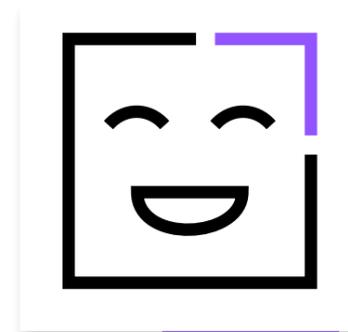
With automation, MSPs can reduce human error while simultaneously providing faster issue resolution. The time saved can be used to focus on more valuable initiatives, helping MSPs focus where it really matters – customer experience and business growth.

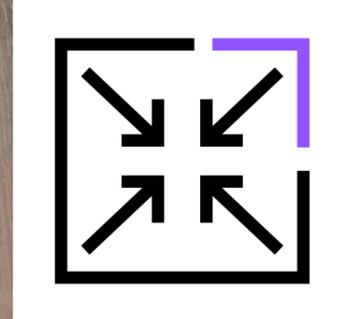


# 03 Proactive Monitoring and Alerts

**Minimize reactive work and keep customers happy and secure with continuous monitoring and alerting of potential issues.**

Automated remediation ensures many issues are resolved without the need for manual intervention. For problems that do require attention, RMMs can immediately alert your team to take action. A centralized RMM simplifies troubleshooting by providing comprehensive device details and seamless management tools, allowing you to resolve issues more efficiently and effectively.



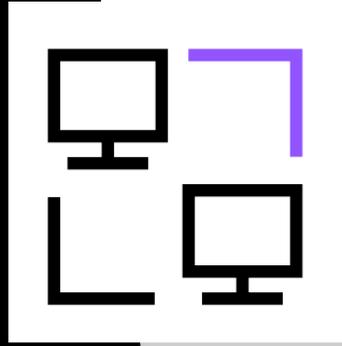


# 04 Centralized Client Management

**Remove the need to switch between tools and reduce the multi-tasking inefficiencies by managing all client environments in a single pane of glass.**

Servicing multiple customers without solutions designed to support an MSP business model results in double-entry and wasted time. A purpose-built RMM solution brings all client devices into a single management console, and ideally integrates to other solutions in your stack – resulting in streamlined processes and saved time.

# 05 Streamlined Remote Access



**Eliminate travel time and enable technicians to do more in less time through easy-to-use, secure remote access.**

The right RMM solution will provide MSPs flexible options to provide remote support. Depending on the situation, MSPs can engage in attended or unattended remote sessions, or even use camera-share options to see what the customer sees for hardware issues. The flexible remote support options helps MSPs significantly lower costs by reducing the need to go onsite.



Running a successful MSP business means optimizing resources and maximizing efficiency. That's where Remote Monitoring and Management (RMM) tools come in. With automated patch management to save hours, scripted issue resolution for instant fixes, and proactive monitoring and alerts to reduce reactive work, RMM helps MSPs deliver better service while cutting costs.

Add centralized client management to streamline tasks and secure remote access to eliminate travel time, and you've got a tool that boosts productivity and profits.

Ready to take your MSP business to the next level?  
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