

## **Information sheet pursuant to Article 3(2) and (3) of the EU Data Act (Regulation (EU) 2023/2854) for the use of connected GROHE Blue products and the GROHE Watersystems App**

Below, we, GROHE AG, Feldmühleplatz 15, 40545 Düsseldorf (“GROHE”, “we”, “us”), inform you about the use of product and related service data generated when using GROHE Blue products (GROHE Blue Home and GROHE Blue Professional) as connected products (Art. 3(2) DA) and the related service, the GROHE Watersystems App (Art. 3(3) DA).

### **A. Information pursuant to Article 3(2) of the Data Act – Connected GROHE Blue Products**

The following section contains information for the connected GROHE Blue products pursuant to Article 3(2) of the Data Act.

#### **I. The Type, Format and Estimated Volume of the Product Data that GROHE Blue Products can Generate**

##### **1. Type and Format of the Product Data**

When you use the GROHE Blue products, product data may be generated when the product is integrated in a user account in the GROHE Watersystems App. If the product is not added to a user account, no data is generated. Under average use, the connected GROHE Blue product generates approximately 100 kb of data volume per day. In a few special cases (e.g. during the initial integration of GROHE Blue products into the app), the data volume may be higher.

You can view the respective types and formats of the product data at the following link:  
<https://www.grohe.com/eu-data-act>

##### **2. Estimated Volume of the Data**

The estimated volume of data generated by the connected GROHE Blue products depends to a large extent on the use of the GROHE Blue products and the associated water consumption.

#### **II. Ability to Generate Data continuously and in real Time**

GROHE Blue products are capable of generating data continuously and in real time.

You can view which data are generated and at what frequency at the following link:  
<https://www.grohe.com/eu-data-act>

### **III. Storage of Data and Storage Period**

The GROHE Blue products are capable of storing data locally. Data to be stored are sent to our cloud backend.

The retention period of the generated data is generally unlimited for the duration of the contractual agreement and depends on the type of data and the purpose of use.

### **IV. Access, Retrieval and, where applicable, Deletion of the Data**

Users have the possibility to request the provision or transmission of their data. Please address such requests to the communication channels listed under B.IV.

You can remove your GROHE Blue product from the user account at any time. Select the GROHE Blue product in the app and open the settings (gear icon). You can then remove the system using the trash can icon in the upper right corner. From that point, no further data will be generated. The data will be deleted immediately.

The same applies if you delete the user account in the app settings. If the GROHE Blue product has not been properly connected to the GROHE Watersystems App and the installation process was aborted, the data will be automatically deleted after approximately 30 minutes.

## **B. Information pursuant to Article 3(3) of the Data Act – GROHE Watersystems App**

The following section contains information for the GROHE Watersystems App (for iOS and Android) as a related service pursuant to Article 3(3) of the Data Act.

### **I. Types of Data**

#### **1. Type, Scope and Frequency of Collection of Product Data**

When connecting the GROHE Blue products with the GROHE Watersystems App, product data of the connected GROHE Blue product may be generated when the respective GROHE Blue product is operated via the app. When the GROHE Blue product is operated manually outside of app use, no product data are generated.

You can view the respective types, scope and frequency of the collection of product data at the following link: <https://www.grohe.com/eu-data-act>

## **2. Type and Scope of Related Services Data**

When using the GROHE Watersystems App, related services data may also be generated.

You can view the respective types and scope of the data at the following link:  
<https://www.grohe.com/eu-data-act>

### **II. Estimated Volume of Product Data and Related Services Data**

The estimated volume of product data generated by means of the GROHE Blue products depends to a large extent on individual water usage. The volume of related services data generated by the GROHE Blue App is based on, and depends on, the associated settings. Under average use, the connected GROHE Blue product generates approximately 100 kb of data volume per day. In a few special cases (e.g. during the initial integration of GROHE Blue products into the app), the data volume may be higher.

### **III. Purposes of Data Use and Data Sharing**

We use the “readily available data,” based on product data and related services data, for the following purposes:

- Provision and functionality of the GROHE Watersystems App, in particular troubleshooting, security monitoring and maintaining smooth operation;
- Optimization and further development of the GROHE Watersystems App through statistical analyses;
- Customer service and support when using the GROHE Blue products or the Watersystems App; and
- Compliance with legal obligations.

We share the readily available data with the following third parties:

- Support service providers;
- Group companies;
- IT service providers (e.g., hosting, web analytics).

#### **IV. Identity and Contact Details of the Data Holder**

The data holder of the related services data is GROHE AG, Feldmühleplatz 15, 40545 Düsseldorf.

For information, data requests, or other inquiries, you can reach us via our contact form: <https://contact-us.grohe.com>

#### **V. Requests for onward sharing and termination of sharing**

Via the contact options listed under section IV., you can request the sharing of the data to a third party within the scope of Article 5(1) of the Data Act. Through the same channels, you can deactivate onward sharing at any time with effect for the future. The third party's access will be blocked without undue delay.

#### **VI. Right to lodge a complaint**

You have the right to lodge a complaint with the competent authority pursuant to Article 37 of the Data Act in the event of a breach of Chapter II of the Data Act.

#### **VII. Trade secrets**

The product data and related services data described above may contain trade secrets of GROHE or its business partners and may therefore be protected by additional measures before being made available. In such cases, the user will be informed accordingly.

#### **VIII. Contract term and termination modalities**

By completing the registration process for the GROHE Watersystems App, the user enters into a usage agreement for an indefinite term, which also includes the data licence agreement pursuant to Article 4(13) of the Data Act. Users may terminate this agreement at any time without notice by deleting their user account in the GROHE Watersystems App.

GROHE is entitled to terminate the contract without stating reasons with a notice period of at least 30 days in accordance with section 9.3 of the Terms of Use. In addition, both parties retain the right to terminate without notice for cause.

Further information on the contract term and termination can be found in section 9 of the Terms of Use at the following link: <https://terms-app.grohe.com/>