

## Key Features

- **Flexible OCR:** With sophisticated OCR technology that is optimized specifically for commercial P&C documents, Submission Intake delivers higher accuracy than other solutions - measured accuracy greater than 98%, far exceeding the accuracy of manual data entry
- **Validation Interface:** An intuitive user interface enables underwriting teams to view original and ingested data side by side to quickly validate information and identify any incorrect or missing fields, thus ensuring the ingested data can be successfully passed to PolicyCenter
- **Extensive Form Support:** Submission Intake extracts data from most standard commercial lines ACORD forms, including Workers' Compensation, General Liability, Commercial Auto, Commercial Property, Excess/Umbrella, Crime, Inland Marine and Business Owners as well as a variety of related forms produced by agency management systems. Submission Intake can also recognize a growing list of carrier loss runs, currently over 40 different formats.
- **Optimized for PolicyCenter:** Submission Intake is embedded in the PolicyCenter user interface so that users do not have to log into multiple applications. It seamlessly integrates with PolicyCenter via REST APIs for organization search, account search/creation, and submission creation.

# Guidewire Submission Intake Simplifies and Accelerates Submission Processing

## Bring Agility to a Critical Process

For commercial lines P&C insurers, the need to automate or streamline processes begins well before a policy is created. One of the biggest and most expensive sources of lost productivity and data inaccuracy in insurance processing is manual submission intake. With a variety of forms, multiple lines of business, and other complexities often included, the commercial lines intake process is often complex. By bringing agility to this process, Guidewire Submission Intake provides insurers with an elegant solution for a critical step in the insurance lifecycle.

The screenshot displays the 'ACORD Document Review' interface. On the left, a sidebar lists various documents like 'ACORD 125 / Applicant In...', 'COMMFL AUTO / ACORD 127', and 'LIABILITY / ACORD 126'. The main area shows 'Rating Information 1' with fields for 'Location #', 'Class Code', and 'Estimated Annual Remuneration / Payroll'. A red error message at the top states: 'Error (1): The following information needs to be reviewed. Please review all the highlighted fields in order to proceed.' The 'Class Code' field is highlighted with a red border and contains the value '9102', with a tooltip indicating 'This value is not a valid class code.' On the right, a table shows ingested data for 'Robin hecker LLC' with columns for '1', '8810', '0106', and 'tree trimming'. The 'Class Code' '9102' is also highlighted in the table.

Figure #1: Submission Intake features an intuitive user interface for review and validation of ingested form data.

## Key Features (Cont.)

- **Embeddable in Agent Experiences:** Submission Intake's user interface is a JUTRO microapp that can be embedded in agent experiences. And Submission Intake provides "callback" functions that enable the agent experience to control navigation after the user completes the intake process.
- **Multiple Submissions from a Single PDF:** Submission Intake can create multiple submissions in PolicyCenter, including Package policies, from a single PDF document.
- **Out-of-the-box mapping for Guidewire GO Products:** Submission Intake provides out-of-the-box mapping from the Intake Model to 5 Guidewire Standard Based Template products and 3 Guidewire GO products.
- **Powerful Mapping Framework:** Submission Intake handles mapping common policy data such as primary insured, additional named insureds, account locations and contacts. Submission Intake leverages Advanced Product Designer and auto-generated APIs to simplify mapping from the intake model to the PolicyCenter model for line-of-business specific data.

Submission Intake significantly reduces data entry time and rekeying errors, and reduces costs by bringing automation to the intake process.

Submission Intake is an add-on service for Guidewire PolicyCenter™ that easily and reliably converts PDFs or images of ACORD applications and other forms to structured data and creates submissions from the data for use in new business or renewal processing for any kind of submission.

Submission Intake leverages best-in-class optical character recognition (OCR) technology and an intuitive user interface to enable users to review an uploaded form, validate the data, and quickly correct any invalid or incomplete fields. The service offers the ability to view ingested data side-by-side with an image of the original form for review and rapid verification of results when needed. This solution is a proven alternative to manual submission processing as well as competing OCR and upload solutions.

**Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and machine learning to deliver our platform as a cloud service. More than 500 insurers, from new ventures to the largest and most complex in the world, run on Guidewire. For more information, contact us at [info@guidewire.com](mailto:info@guidewire.com).**