

## **XPENG Assistance +41 58 827 68 88**

***Safe on the road – at all times and throughout Europe***

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With XPENG Assistance, you receive fast and reliable help in the event of a breakdown or accident. We take on the organisation, mobility and – if necessary – the return transport of your vehicle.

### **Your benefits at a glance**

- ✓ Quick assistance in the event of a breakdown
- ✓ Available throughout Europe
- ✓ Replacement mobility in the event of vehicle failure
- ✓ Organisation from a single central point
- ✓ Maximum flexibility

### **Validity**

- ✓ Switzerland & the Principality of Liechtenstein
- ✓ Europe / foreign countries according to terms and conditions

### **Road-side assistance & towing service**

#### **We will help quickly and reliably**

- Organisation of road-side assistance by the Assistance headquarters
- Breakdown assistance directly on site in the event of breakdowns or accidents – towing or vehicle transport if your onward journey is not possible
  - Within Switzerland & Liechtenstein: to the nearest XPENG dealership
  - Abroad: to the nearest XPENG partner or return transport to Switzerland

### **Additional services**

If the vehicle cannot be repaired on the same day of the event after a breakdown or an accident and the vehicle is inoperable, the beneficiary and the occupants are entitled to subsequent benefits, provided they are not covered by insurance or a third party is liable to cover these costs:

#### **Mobility budget**

- Within Switzerland: up to a maximum of CHF 500
- Abroad: up to a maximum of CHF 1000

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Within the framework of the mobility budget, among other things, the following is organised or covered:

- Rental or replacement vehicle
- Overnight accommodation
- Return or onward journey
- Public transport
- Taxi / Uber
- Flight or ferry
- Collection of the repaired/ now roadworthy vehicle

### ***Return from abroad***

- If the unrepaired and inoperable vehicle cannot be repaired abroad within three working days, a return transport to the home garage in Switzerland will be organised
- Coverage of costs up to maximum of CHF 1000
  - Limited to the current market value of the vehicle at most

### ***Good to know***

- The assistance services apply on public roads and parking spaces
- In the event of accidents, no repair attempt will be made on site – the vehicle will be removed from the site
- A person authorised to drive must be present at the vehicle
- Our detailed **terms and conditions (LINK)** apply