

Hedin Certified

Warranty, Assistance and MOT Test Cover

HEDIN AUTOMOTIVE

The Hidden Cost Of Repairs

A modern car is an extremely reliable machine. But it is also an extremely complex one, with thousands of sophisticated moving parts. This means that, should anything go wrong, the cost of repairs could come as an unpleasant surprise.

In fact, when labour charges are added, even the simplest problem could land you with a considerable bill.



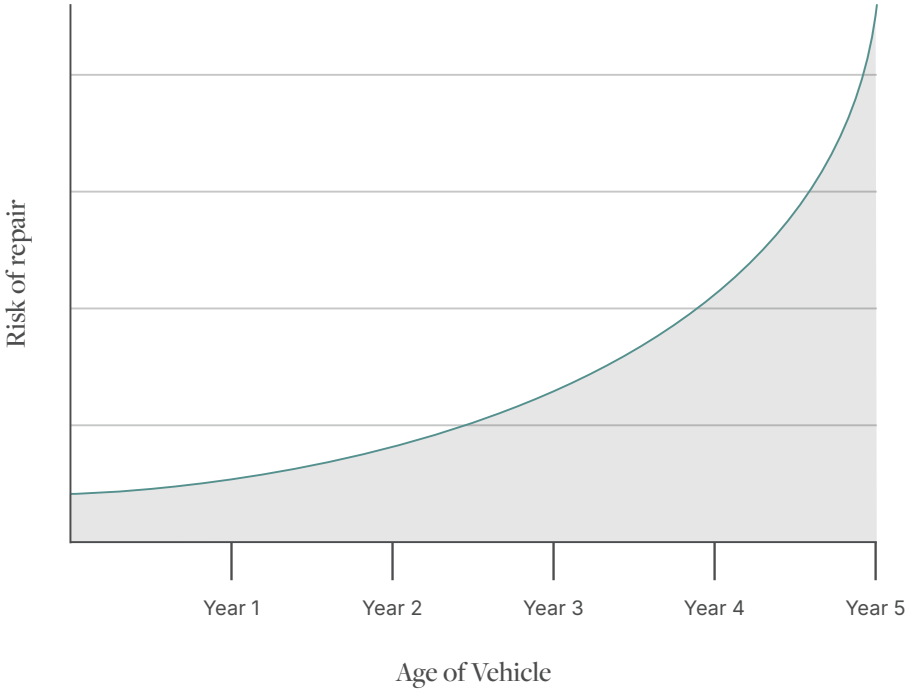
Source: Average across all makes and models. Car Care Plan 2024. Costs will vary according to the make, model and engine size of the vehicle you drive.

Terms and Conditions apply. For full details of cover please refer to the warranty handbook.

Hedin Certified Warranty

The older a vehicle becomes or the more miles it drives, the higher the risk of mechanical or electrical failure. Repairs can be costly.

We pay out an average of £1,262* per warranty claim and there is no limit to the number of claims you can make over the warranty period.**



***Source:** Taken from Car Care Plan Warranty reports in 2024.
**Up to the value of the vehicle at the time of purchase.

Product Benefits

Unlimited Claims	Pays up to the value of the vehicle at the time of purchase in the aggregate
Parts & Labour	Covers full parts & labour costs with no hidden charges
New For Old	Only new manufacturer specification replacement parts are used in any warranty repairs with no customer contributions, where the repair replaces new-for-old parts
Vehicle Replacement	A mid-sized saloon car is available for up to 7 days (after the first 24 hours) while your car is repaired under warranty
Continental Cover	Up to 60 days per annum within the EU and EFTA
Private Transfer	Vehicles sold privately can transfer the warranty for a fee of £25

Cover Levels

Components

ABS (anti-locking braking system)	✓
Airbags	✓
Air Conditioning	✓
Assistance	✓
Braking System	✓
Catalytic Converter	✓
Central Locking	✓
Clutch	✓
Cooling Systems	✓
Differential & Drive Line	✓
DPF (Diesel particulate filter)	✓
ECU	✓
Electrics	✓
Engine	✓
Fuel System	✓
Gearbox (Manual & Automatic)	✓
In-Car Entertainment and Sat Nav	✓
LED Lighting	✓
MOT Test Cover	✓
Steering (including power assisted)	✓
Suspension	✓
Turbo & Supercharger	✓
Wear & Tear	✓
Wheel Bearings	✓
Wiring	✓

*Terms and conditions apply. For full details of cover please refer to the warranty handbook.

Electric Vehicles

We understand that the changing technology within motor vehicles can seem complex and confusing. **We** are committed to making sure that all of **our** customers feel comfortable with their **vehicle** warranties and are confident that **we** understand the changing technology and, most importantly, reflect that in **our** products. **We** are pleased to confirm that if **your vehicle** is fitted with any of the following parts, they are covered by **your** warranty.

Electric vehicles

We have added this section to cover the parts that are unique to plug-in hybrids, self-charging hybrids and full electric vehicles.

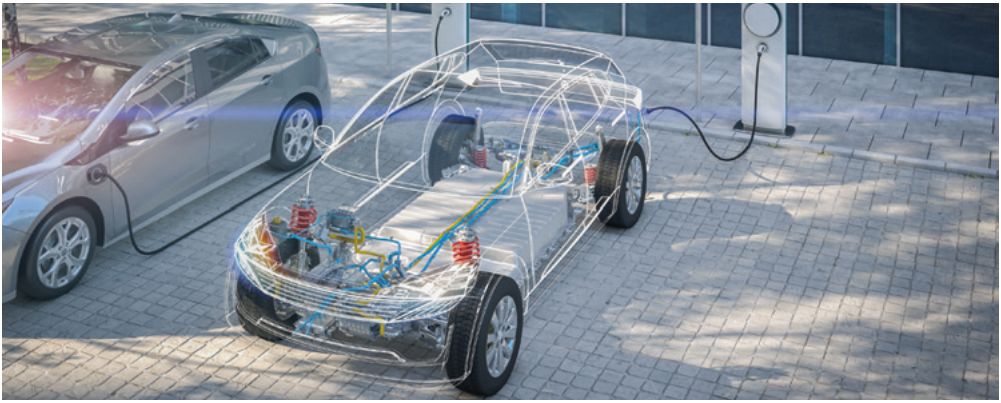
As well as the high level of cover listed throughout this warranty document, there are a number of unique parts in **your vehicle** that relate to the electric power, and some of the extra items covered under this warranty are listed below. These items may or may not be fitted to **your vehicle**, depending on the type of electric drive **you** have chosen (for example, full electric, hybrid or self-charging hybrid).

DC/DC converter: This device converts higher-voltage DC power from the traction battery pack to the lower-voltage DC power needed to run your **vehicle's** accessories and recharge the auxiliary battery.

Electric traction motor: Using power from the traction battery pack, this motor drives the vehicle's wheels. Some vehicles use motor generators that both drive the wheels and charge the battery.

Onboard charger: This device takes the incoming AC electricity supplied from the charge port and converts it to DC power for charging the traction battery. It also communicates with the charging equipment and monitors battery characteristics such as voltage, current, temperature and the level of charge while charging the pack.

Power electronics controller: This unit manages the flow of electrical energy provided by the



Electric Vehicles

traction battery, controlling the speed of the electric traction motor and the torque that it produces.

Thermal system (cooling): This system maintains the proper operating temperature range of the engine, electric motor, power electronics, and other parts.

Battery (all-electric auxiliary): In an electric-drive vehicle, the auxiliary battery provides electricity to power the vehicle's accessories.

Traction battery pack: This pack stores electricity for the electric traction motor.

Transmission (electric): The transmission transfers mechanical power from the electric traction motor to drive the wheels.

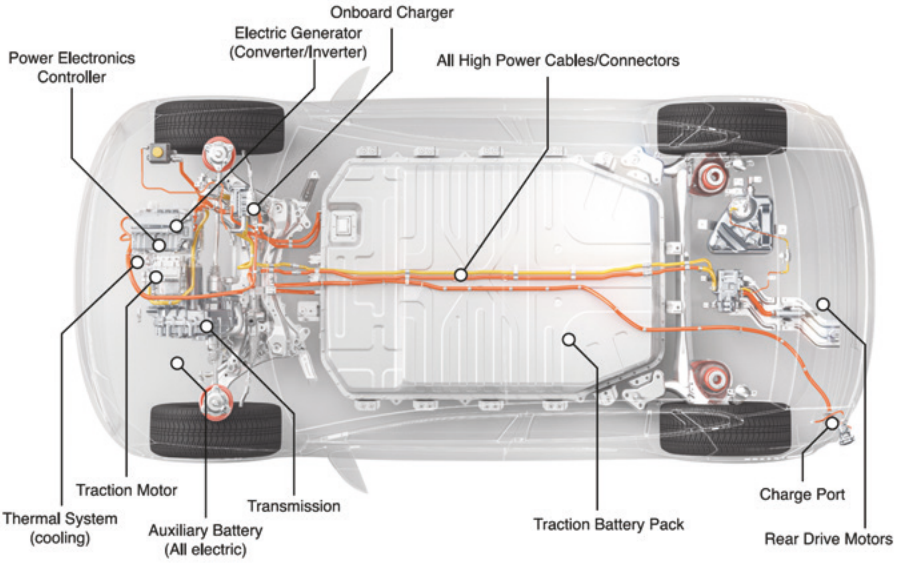
Electric generator: This generates electricity from the wheels while braking, transferring that energy back to the traction battery pack. Some vehicles use motor generators that both drive the wheels and charge the battery.

Charge port: The charge port allows the **vehicle** to connect to an external power supply in order to charge the traction battery pack.

Battery range anxiety (full electric vehicles only)

If **your** electric **vehicle** runs out of charge, **we** will take **your vehicle**, **you** and any passengers to either the nearest charge point, **your** home address or your planned destination, whichever is nearer.

Please note, there is a limit of two call-outs throughout each yearly warranty period.



Hedin Certified

Assistance



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Hedin Certified Assistance

In the unlikely event that your car breaks down it's good to know that someone will come out to help.

Our Hedin Certified Assistance package eases the inconvenience and discomfort of a breakdown by offering comprehensive cover 24 hours a day, every day of the year.

Hedin Certified Assistance covers the vehicle, so anyone who is driving the car is covered.

Roadside Assistance	Response and transfer of vehicle, caravan or trailer plus any passengers to the nearest garage
Recovery	Transportation to home address, or journey destination
Home Start	Response at home or within one mile, or transfer for repair to the nearest garage
Accident	Assistance in the event of a road accident and transportation to a local nominated address
Message Service	Two messages to home and office
Puncture Cover	Cover provided in the event of a puncture
Nationwide Recovery	Provides recovery of an immobilised vehicle (including a caravan or trailer which was on tow at the time) and any passengers to the nearest garage able to undertake the repair. If this is not possible at the time, you will be transported to your home or your original destination

Territorial Limits means Great Britain, Northern Ireland, The Channel Islands and The Isle of Man.



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MOT Test Cover

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Hedin Certified MOT Test Cover

If your vehicle fails to pass its next MOT test due to a failure of any part listed on a VT30 (MOT Test Failure Form), this optional MOT Test Cover will pay up to **£750** including VAT per MOT test to cover the cost of repair.

Cover includes:

- Lamps and Reflectors – Lamps (Xenon, HID and LED), reflectors, indicators, bulbs, headlamp levelling and cleaning devices.
- Steering – manual and power steering units, drag links, track rod ends.
- Suspension – shock absorbers, springs, wishbones, swivel joints, mountings, sub-frames and wheel bearings.
- Braking system – Electronic stability control (ESC) components, electronic parking brake, master cylinder, wheel cylinders, calipers, discs/drums, load compensator, ABS modulator/sensors.
- Seat belts and Supplementary Restraint System (SRS) – mountings, belts, retractors and buckles, SRS components including airbags, pre-tensioners and limiters.
- Body, Structure and General Items – Vehicle structure is covered for corrosion, engine mountings, horn(s), tyre pressure monitoring system (TPMS), windscreen wiper arms and blades, windscreen wiper motor and washer motor.
- Fuel and Emissions – Throttle body, air flow meter, EGR valve, catalytic convertor, fuel ECU and DPF sensor.

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CCP 01/2026

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