



### Standard (non-urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	18,645	21,521	87%
Request denied	2,876	21,521	13%

	How many times this happened	Out of total requests	Percentage
Request approved within 7 days*	17,556	21,521	92%
Request denied within 7 days*	5,500	21,521	8%

*CY2025 Data: CMS allowed MA plans 14 days to complete decisions on standard authorization requests*

	How many times this happened	Out of total requests	Percentage
Request approved after time for review was extended	0	21,521	0%
Request denied after time for review was extended	0	21,521	0%

	How many times this happened	Out of total appeals	Percentage
Request approved after appeal	429	546	79%
Request denied after appeal	117	546	21%

### Expedited (urgent) Prior Authorization Requests

**(Response Due to Provider Within 72 Hours)**

	How many times this happened	Out of total requests	Percentage
Request approved	555	639	87%
Request denied	84	639	13%

	How many times this happened	Out of total requests	Percentage
Request approved within 72 hours	555	639	87%
Request denied within 72 hours	84	639	13%

	How many times this happened	Out of total requests	Percentage
Request approved after time for review was extended*	0	639	0%
Request denied after time for review was extended	0	639	0%

\*As noted on the first page of this template, it is **optional** to report this metric separately for standard prior authorizations and expedited prior authorizations.

	How many times this happened	Out of total appeals	Percentage
Request approved after appeal	17	18	94%
Request denied after appeal	1	18	6%

### Time Between Receiving a Prior Authorization Request and Sending a Decision

	Mean (Average) Time	Median (Middle) Time
Standard (non-urgent) Prior Authorization Requests (response due to provider within 7 calendar days)	1.8 days	0 days
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	0.2 days	0 days

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Health Alliance Plan (HAP) has HMO, HMO C-SNP, HMO-POS, PPO plans with Medicare contracts. HAP Medicare Complete Duals (HMO D-SNP) and HAP Medicare Complete Assist (PPO D-SNP) are Medicare health plans with a Medicare contract and a contract with the Michigan Medicaid Program. Enrollment depends on contract renewals.

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