Facts about your PPO plan.

HAP PPO plans make it easier for you to ***get and stay healthy.***

Leading doctors and hospitals

Our statewide network has thousands of participating doctors. Chances are pretty good that your doctor is a HAP doctor.

If you have an emergency or urgent care need, your services are covered 24/7 at any emergency or urgent care facility worldwide.

Go with experience

As one of Michigan's largest and most experienced health plans, HAP offers you and your family a large network of doctors and hospitals in Michigan; you also do not need referrals.

Out-of-state coverage

Outside of Michigan, you'll find a large network of doctors and hospitals across the country through our partnership with Aetna national PPO network – one of the nation's largest health service companies.

HAP has partnered with Aetna Signature Administrators® for members permanently living outside of Michigan. The Aetna network gives you access to more than 1.4 million providers including over 6,100 hospitals and thousands of MinuteClinic® locations around the country.

Finding a doctor is easy

To find doctors who accept your plan in Michigan, visit **hap.org/ppodoctors**.

To find doctors in Aetna's national PPO network, visit **hap.org/find-a-doctor** and under Related Links, click on Aetna Signature Administrators® Network.

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HAP and its subsidiaries do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations.

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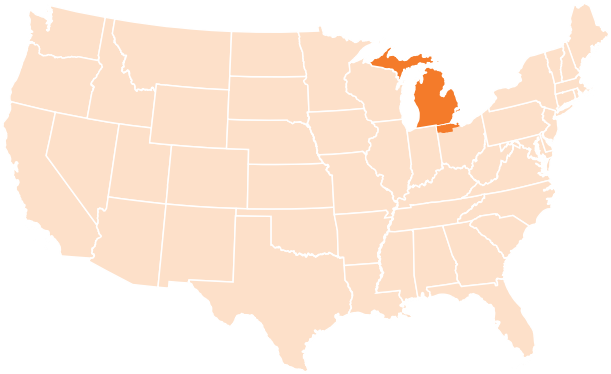
HAP's PPO network



HAP network

Aetna national PPO network

* HAP's PPO provider network includes these seven counties of northwest Ohio: Defiance, Fulton, Henry, Lucas, Ottawa, Williams and Wood.

Coverage away from home for students

Students with PPO coverage who are away at school can get non-emergency care using the Aetna national PPO network at the in-network level or use their out-of-network coverage with other non-affiliated providers.

Prescription coverage

To make sure you receive the appropriate medications, HAP has a list of covered drugs, also called a formulary. These drugs are covered at different copay levels called tiers.

Learn more at **hap.org/prescription-drug**.

Keeping you healthy

You are covered for a wide range of routine services including annual wellness checkups, breast cancer screenings, immunizations and more.

For a full list of preventive services, visithap.org/preventive-services **hap.org/preventive-services**.

We're committed to your health

We want to help you achieve the best health possible. We offer many health and wellness programs:

- Care management programs
- iStrive® for Better Health digital wellness manager
- Behavioral health management
- Weight management programs
- Tobacco cessation program

Learn more at **hap.org/health**

When you're a HAP member, you can access:

- Your online member account at **hap.org/login**
- Telehealth services at **hap.org/telehealth**
- Health Care Cost Estimator at **hap.org/hap-member/costestimator**
- HAP Member Discounts at **hap.org/member-discounts**
- A dedicated team to answer your questions by calling **(800) 422-4641 (TTY: 711)**

For more information, visit **hap.org/through-employer/member-resources.**