



**Certified Information
Systems Security Professional**
ISC2 Certification

Case Study

SB Technology Builds Customer Trust Through CISSP Certification

SB Technology Corp. (SBT) is a group company of SoftBank Corp. that provides ICT services. Guided by the management philosophy, "Information Revolution - Happiness for Everyone - Technologies Design the Future," SBT aims to provide the technologies and services needed most by people around the world. In doing so, the company engages with a broad range of businesses in the information and technology sectors.

Approximately 70% of SBT employees are engineers, of whom approximately 20% specialize in security. Leveraging their engineer-focused structure as a key strength, they primarily handle projects for enterprise clients in telecommunications, manufacturing and construction, as well as public institutions and local governments. They particularly excel in large-scale system integration using Microsoft solutions; security system construction; monitoring and operations; and implementation of generative AI services. The engineers work across a broad range of responsibilities, from serving as project managers for major projects to system development and maintenance, security analysis and service planning and development.



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Against such a background, SBT has established a support system for employees, focusing primarily on acquiring IT and cybersecurity-related certifications. This system includes subsidies for exam fees, training costs, renewal fees and other expenses necessary for certification. Takayoshi Ichikawa, Manager and SOC Director, Security Analyst Sec., Managed Security Dept., Security and Technology Div., identifies three key points for selecting certifications eligible for the support program: contribution to the business, relevance to job responsibilities and technical elements.

To further strengthen their focused security business, SBT began positioning Certified Information Systems Security Professional (CISSP) as a critical certification in 2021 and

started strongly encouraging its engineers to earn it. Ichikawa explains the reasoning as follows: “CISSP is a vendor-neutral certification that doesn’t depend on specific products or vendors. It covers a broad range of knowledge, including the mindset and risk management skills necessary for security professionals. In bid proposals for major corporations and government agencies, having CISSP-certified professionals on the project team is often a requirement. Therefore, we consider CISSP to be a highly recognized and trusted certification both domestically and internationally, directly contributing to project proposals and execution.”

SBT established a five-tier acquisition ranking system from S to D for recommended IT and cybersecurity certifications, based on difficulty and the value of acquiring the credential. The CISSP is positioned at the highest “S” rank within this system.

To support both holders and candidates for certification, SBT established a system that rewards initial acquisition and renewal, while also providing subsidies for training and exam costs, as well as annual maintenance fees. This system applies to CISSP, providing broad support for employees seeking to earn the certification. Additionally, when certification holders participate in training or workshops, SBT provides special paid leave called “capability development leave” to ensure adequate study time, in addition to monetary subsidies.

At SBT, complex proposals spanning cloud, security and AI domains are increasing, and the scope of security considerations continues to



expand yearly. In this context, the importance of CISSP, under which engineers learn a broad range of knowledge systematically, has increased even more than before. Ichikawa says, "I feel that our CISSP certification holders can not only handle a wide range of technical domains but also develop confidence as security professionals. As a result, they become more proactive in their work responsibilities and more closely match the security engineer profile that many companies seek."

Finally, as advice for the next generation of cybersecurity leaders, Ichikawa states, "Creating an environment where next-generation team members can gain diverse practical experience is essential for strengthening and stabilizing security frameworks," emphasizing that, "in addition to specialized technical expertise in specific fields, the broad knowledge that CISSP requires, the mindset of a security professional, and strong communication skills within the team and with the customer are all important."



About ISC2

ISC2 is the world's leading member organization for cybersecurity professionals, driven by our vision of a safe and secure cyber world. Our more than 265,000 certified members, and associates, are a force for good, safeguarding the way we live. Our award-winning certifications – including cybersecurity's premier certification, the CISSP® – enable professionals to demonstrate their knowledge, skills and abilities at every stage of their careers. ISC2 strengthens the influence, diversity and vitality of the cybersecurity profession through advocacy, expertise and workforce empowerment that accelerates cyber safety and security in an interconnected world. Our charitable foundation, **The Center for Cyber Safety and Education**, helps create more access to cyber careers and educates those most vulnerable. Learn more, get involved or become an ISC2 Candidate to build your cyber career at [ISC2.org](https://www.isc2.org). Connect with us on [X](#), [Facebook](#) and [LinkedIn](#).

* The information contained in this document is based on information available as of February 1, 2026.

* SB Technology Corp. is scheduled to be absorbed into its parent company, SoftBank Corp., effective April 1, 2026.

