



Payment Card Industry (PCI) Data Security Standard

Attestation of Compliance for Onsite Assessments – Service Providers

Version 3.2.1

June 2018

INDEPENDENT ASSESSOR'S REPORT

To the Management of Iron Mountain Information Management, Inc.

We have examined Iron Mountain Information Management, Inc.'s (IRM) compliance with PCI Data Security Standard (PCI-DSS) v3.2.1 requirements for their records management, data management, and secure destruction services for the European region as of January 22, 2021. Management of IRM is responsible for IRM's compliance with the specified requirements. Our responsibility is to express an opinion on IRM's compliance with the specified requirements based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether IRM complied, in all material respects, with the specified requirements referenced above. An examination involves performing procedures to obtain evidence about whether IRM complied with the specified requirements. The nature, timing, and extent of the procedures selected depend on our judgment, including an assessment of the risks of material noncompliance, whether due to fraud or error. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

Our examination does not provide a legal determination on IRM's compliance with specified requirements.

In our opinion, Iron Mountain Information Management, Inc. complied, in all material respects, with PCI Data Security Standard (PCI-DSS) v3.2.1 requirements as of January 22, 2021.

This report is intended solely for the information and use of the management of IRM, IRM customers, and the card brands and is not intended to be and should not be used by anyone other than the specified parties.


Crowe LLP

Atlanta, GA
March 10, 2021

Section 1: Assessment Information

Instructions for Submission

This Attestation of Compliance must be completed as a declaration of the results of the service provider's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS)*. Complete all sections: The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the requesting payment brand for reporting and submission procedures.

Part 1. Service Provider and Qualified Security Assessor Information

Part 1a. Service Provider Organization Information

Company Name:	Iron Mountain Information Management, Inc.	DBA (doing business as):	Iron Mountain		
Contact Name:	David Brintworth	Title:	Information Security Governance Manager		
Telephone:	+44 (0) 207 939 1587	E-mail:	dbrintworth@ironmountain.co.uk		
Business Address:	Ground Floor, 4 More London Riverside	City:	London		
State/Province:		Country:	England	Zip:	SE1 2AU
URL:	www.ironmountain.com				

Part 1b. Qualified Security Assessor Company Information (if applicable)

Company Name:	Crowe LLP				
Lead QSA Contact Name:	Angie Hipsher-Williams	Title:	Principal (Partner)		
Telephone:	(317) 208-2430	E-mail:	angie.hipsher@crowe.com		
Business Address:	3815 River Crossing Pkwy Suite 300	City:	Indianapolis		
State/Province:	Indiana	Country:	USA	Zip:	46240
URL:	www.crowe.com				

Part 2. Executive Summary

Part 2a. Scope Verification

Services that were INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) assessed: Records management, data management, and secure destruction

Type of service(s) assessed:

Hosting Provider:

- Applications / software
- Hardware
- Infrastructure / Network
- Physical space (co-location)
- Storage
- Web
- Security services
- 3-D Secure Hosting Provider
- Shared Hosting Provider
- Other Hosting (specify):

Managed Services (specify):

- Systems security services
- IT support
- Physical security
- Terminal Management System
- Other services (specify):

Payment Processing:

- POS / card present
- Internet / e-commerce
- MOTO / Call Center
- ATM
- Other processing (specify):

Account Management

Fraud and Chargeback

Payment Gateway/Switch

Back-Office Services

Issuer Processing

Prepaid Services

Billing Management

Loyalty Programs

Records Management

Clearing and Settlement

Merchant Services

Tax/Government Payments

Network Provider

Others (specify): Paper Destruction and Media Vaulting

Note: These categories are provided for assistance only, and are not intended to limit or predetermine an entity's service description. If you feel these categories don't apply to your service, complete "Others." If you're unsure whether a category could apply to your service, consult with the applicable payment brand.

Part 2a. Scope Verification *(continued)*

Services that are provided by the service provider but were NOT INCLUDED in the scope of the PCI DSS Assessment (check all that apply):

Name of service(s) not assessed: Iron Mountain provides other services such as electronic hosting, colocation and others not included in this assessment.

Type of service(s) not assessed:

<p>Hosting Provider:</p> <input type="checkbox"/> Applications / software <input type="checkbox"/> Hardware <input type="checkbox"/> Infrastructure / Network <input checked="" type="checkbox"/> Physical space (co-location) <input checked="" type="checkbox"/> Storage <input checked="" type="checkbox"/> Web <input type="checkbox"/> Security services <input type="checkbox"/> 3-D Secure Hosting Provider <input type="checkbox"/> Shared Hosting Provider <input type="checkbox"/> Other Hosting (specify):	<p>Managed Services (specify):</p> <input type="checkbox"/> Systems security services <input type="checkbox"/> IT support <input type="checkbox"/> Physical security <input type="checkbox"/> Terminal Management System <input type="checkbox"/> Other services (specify):	<p>Payment Processing:</p> <input type="checkbox"/> POS / card present <input type="checkbox"/> Internet / e-commerce <input type="checkbox"/> MOTO / Call Center <input type="checkbox"/> ATM <input type="checkbox"/> Other processing (specify):
<input type="checkbox"/> Account Management	<input type="checkbox"/> Fraud and Chargeback	<input type="checkbox"/> Payment Gateway/Switch
<input type="checkbox"/> Back-Office Services	<input type="checkbox"/> Issuer Processing	<input type="checkbox"/> Prepaid Services
<input type="checkbox"/> Billing Management	<input type="checkbox"/> Loyalty Programs	<input type="checkbox"/> Records Management
<input type="checkbox"/> Clearing and Settlement	<input type="checkbox"/> Merchant Services	<input type="checkbox"/> Tax/Government Payments
<input type="checkbox"/> Network Provider		
<input type="checkbox"/> Others (specify):		

Provide a brief explanation why any checked services were not included in the assessment: Iron Mountain has a separate report to cover additional services not covered by this AOC.

Part 2b. Description of Payment Card Business

<p>Describe how and in what capacity your business stores, processes, and/or transmits cardholder data.</p>	<p>Iron Mountain is a records and information management service provider that does not process or transmit any card data, and storage of card data is limited to physical storage or storage on removable electronic media. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain's clients may potentially contain cardholder data.</p>
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Describe how and in what capacity your business is otherwise involved in or has the ability to impact the security of cardholder data.

See detail above.

Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

Type of facility:	Number of facilities of this type	Location(s) of facility (city, country):
<i>Example: Retail outlets</i>	3	<i>Boston, MA, USA</i>
Data Management Locations	19	Facilities located in the following countries: France, Germany, Great Britain, Ireland, Spain, Sweden
Records Management Locations	223	Facilities located in the following countries: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Great Britain, Greece, Hungary, Ireland, Lithuania, Netherlands, Norway, Poland, Romania, Serbia, Slovakia, Spain, Sweden, Switzerland, Turkey
Secure Destruction Locations	3	Facilities located in the following countries: Czech Republic, Poland, Spain

Part 2d. Payment Applications

Does the organization use one or more Payment Applications? Yes No

Provide the following information regarding the Payment Applications your organization uses:

Payment Application Name	Version Number	Application Vendor	Is application PA-DSS Listed?	PA-DSS Listing Expiry date (if applicable)
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	
			<input type="checkbox"/> Yes <input type="checkbox"/> No	

Part 2e. Description of Environment

Provide a **high-level** description of the environment covered by this assessment.

For example:

- *Connections into and out of the cardholder data environment (CDE).*
- *Critical system components within the CDE, such as POS devices, databases, web servers, etc., and any other necessary payment components, as applicable.*

This assessment focused on Iron Mountain’s records management, tape vaulting and secure destruction services in Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Great Britain, Greece, Hungary, Ireland, Lithuania, Netherlands, Norway, Poland, Romania, Serbia, Slovakia, Spain, Sweden, Switzerland, and Turkey. Iron Mountain is a media storage and paper shredding service provider. Crowe noted there are no computer systems, processor connections, or networks in scope for this assessment. Iron Mountain does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain may potentially contain cardholder data.

Iron Mountain also operates in the following countries which are not included within the scope of this assessment: Croatia and Latvia

Does your business use network segmentation to affect the scope of your PCI DSS environment?

(Refer to “Network Segmentation” section of PCI DSS for guidance on network segmentation)

Yes No

Part 2f. Third-Party Service Providers

Does your company have a relationship with a Qualified Integrator & Reseller (QIR) for the purpose of the services being validated? Yes No

If Yes:

Name of QIR Company:	N/A
QIR Individual Name:	N/A
Description of services provided by QIR:	N/A

Does your company have a relationship with one or more third-party service providers (for example, Qualified Integrator Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.) for the purpose of the services being validated? Yes No

If Yes:

Name of service provider:	Description of services provided:
██████████	Transportation
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Part 2g. Summary of Requirements Tested

For each PCI DSS Requirement, select one of the following:

- **Full** – The requirement and all sub-requirements of that requirement were assessed, and no sub-requirements were marked as “Not Tested” or “Not Applicable” in the ROC.
- **Partial** – One or more sub-requirements of that requirement were marked as “Not Tested” or “Not Applicable” in the ROC.
- **None** – All sub-requirements of that requirement were marked as “Not Tested” and/or “Not Applicable” in the ROC.

For all requirements identified as either “Partial” or “None,” provide details in the “Justification for Approach” column, including:

- Details of specific sub-requirements that were marked as either “Not Tested” and/or “Not Applicable” in the ROC
- Reason why sub-requirement(s) were not tested or not applicable

Note: One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

Name of Service Assessed:		Document management, data management, and secure destruction		
PCI DSS Requirement	Details of Requirements Assessed			Justification for Approach <small>(Required for all “Partial” and “None” responses. Identify which sub-requirements were not tested and the reason.)</small>
	Full	Partial	None	
Requirement 1:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain client may potentially contain cardholder data.
Requirement 2:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets

				managed by Iron Mountain client may potentially contain cardholder data.
Requirement 3:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	All Requirements except 3.2.1 - 3.2.3 - N/A - Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain client may potentially contain cardholder data.
Requirement 4:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain client may potentially contain cardholder data.
Requirement 5:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain client may potentially contain cardholder data.
Requirement 6:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical

				storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain client may potentially contain cardholder data.
Requirement 7:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain client may potentially contain cardholder data.
Requirement 8:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain client may potentially contain cardholder data.
Requirement 9:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	9.9 – N/A - IRM does not perform card-present transactions or provide scanning devices to customers.
Requirement 10:	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	All Requirements except 10.8 - N/A - Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by

				Iron Mountain client may potentially contain cardholder data.
Requirement 11:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain client may potentially contain cardholder data.
Requirement 12:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12.3 - N/A - Iron Mountain is a media storage and paper shredding service provider that does not process or transmit any card data, and storage of card data is limited to physical storage. Iron Mountain handles customer assets including boxes of material, files of hardcopy paper records and tape media for physical storage and separately provides secure destruction services. Iron Mountain does not access, process, transmit electronically, or otherwise interact with the data the assets contain, nor does it maintain payment processing devices. However, assets managed by Iron Mountain client may potentially contain cardholder data.
Appendix A1:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	A1 – N/A as IRM is not a Shared Hosting Provider.
Appendix A2:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	A2 – N/A as IRM does not deploy POS POI.

Section 2: Report on Compliance

This Attestation of Compliance reflects the results of an onsite assessment, which is documented in an accompanying Report on Compliance (ROC).

The assessment documented in this attestation and in the ROC was completed on:	January 22, 2021
Have compensating controls been used to meet any requirement in the ROC?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Were any requirements in the ROC identified as being not applicable (N/A)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Were any requirements not tested?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Were any requirements in the ROC unable to be met due to a legal constraint?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Section 3: Validation and Attestation Details

Part 3. PCI DSS Validation

This AOC is based on results noted in the ROC dated January 22, 2021.

Based on the results documented in the ROC noted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (**check one**):

<input checked="" type="checkbox"/>	<p>Compliant: All sections of the PCI DSS ROC are complete, all questions answered affirmatively, resulting in an overall COMPLIANT rating; thereby Iron Mountain Information Management, Inc. has demonstrated full compliance with the PCI DSS.</p>						
<input type="checkbox"/>	<p>Non-Compliant: Not all sections of the PCI DSS ROC are complete, or not all questions are answered affirmatively, resulting in an overall NON-COMPLIANT rating, thereby (<i>Service Provider Company Name</i>) has not demonstrated full compliance with the PCI DSS.</p> <p>Target Date for Compliance:</p> <p>An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. <i>Check with the payment brand(s) before completing Part 4.</i></p>						
<input type="checkbox"/>	<p>Compliant but with Legal exception: One or more requirements are marked “Not in Place” due to a legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand.</p> <p><i>If checked, complete the following:</i></p> <table border="1" style="width: 100%;"> <thead> <tr> <th style="width: 35%;">Affected Requirement</th> <th>Details of how legal constraint prevents requirement being met</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> </tbody> </table>	Affected Requirement	Details of how legal constraint prevents requirement being met				
Affected Requirement	Details of how legal constraint prevents requirement being met						

Part 3a. Acknowledgement of Status

Signatory(s) confirms:

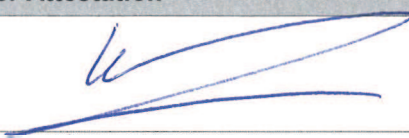
(**Check all that apply**)

<input checked="" type="checkbox"/>	The ROC was completed according to the <i>PCI DSS Requirements and Security Assessment Procedures</i> , Version 3.2.1, and was completed according to the instructions therein.
<input checked="" type="checkbox"/>	All information within the above-referenced ROC and in this attestation fairly represents the results of my assessment in all material respects.
<input type="checkbox"/>	I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.
<input checked="" type="checkbox"/>	I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
<input checked="" type="checkbox"/>	If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.

Part 3a. Acknowledgement of Status (continued)

- No evidence of full track data¹, CAV2, CVC2, CID, or CVV2 data², or PIN data³ storage after transaction authorization was found on ANY system reviewed during this assessment.
- ASV scans are being completed by the PCI SSC Approved Scanning Vendor

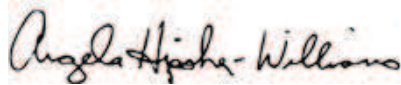
Part 3b. Service Provider Attestation



Signature of Service Provider Executive Officer ↑	Date: March 10, 2021
Service Provider Executive Officer Name: András Szakonyi	Title: SVP EMEA, Iron Mountain

Part 3c. Qualified Security Assessor (QSA) Acknowledgement (if applicable)

If a QSA was involved or assisted with this assessment, describe the role performed:	QSA performed independent testing of PCI DSS version 3.2.1 requirements. See also Independent Assessor's Report.
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Signature of Duly Authorized Officer of QSA Company ↑	Date: March 10, 2021
Duly Authorized Officer Name: Angie Hipsher-Williams	QSA Company: Crowe LLP

Part 3d. Internal Security Assessor (ISA) Involvement (if applicable)

If an ISA(s) was involved or assisted with this assessment, identify the ISA personnel and describe the role performed:	Not Applicable
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¹ Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

² The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

³ Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.

Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for “Compliant to PCI DSS Requirements” for each requirement. If you answer “No” to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

Check with the applicable payment brand(s) before completing Part 4.

PCI DSS Requirement	Description of Requirement	Compliant to PCI DSS Requirements (Select One)		Remediation Date and Actions (If “NO” selected for any Requirement)
		YES	NO	
1	Install and maintain a firewall configuration to protect cardholder data	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
2	Do not use vendor-supplied defaults for system passwords and other security parameters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
3	Protect stored cardholder data	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
4	Encrypt transmission of cardholder data across open, public networks	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
5	Protect all systems against malware and regularly update anti-virus software or programs	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
6	Develop and maintain secure systems and applications	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
7	Restrict access to cardholder data by business need to know	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
8	Identify and authenticate access to system components	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
9	Restrict physical access to cardholder data	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
10	Track and monitor all access to network resources and cardholder data	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
11	Regularly test security systems and processes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
12	Maintain a policy that addresses information security for all personnel	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Appendix A1	Additional PCI DSS Requirements for Shared Hosting Providers	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/early TLS for Card-Present POS POI Terminal Connections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

