

Case study

CheckAlt streamlines mail operations

How CheckAlt, a national leader in payment management solutions, expands its processing footprint by transforming mail operations

CheckAlt helps financial institutions, fintech organisations, and businesses seamlessly manage both traditional and digital payments. Today, the organisation chose strategic partner Iron Mountain to expand its operational footprint and better support its growing client base by optimising and scaling its operations.

Faced with rising mailroom costs and its forward-thinking mindset to improve efficiency in delivering its payment management solutions, the software-based organisation turned to Iron Mountain. Iron Mountain is providing Intelligent Business Process Management (iBPM) services incorporating Iron Mountain Digital Mailroom solution to enhance CheckAlt's processing capabilities and expansion into new markets. Iron Mountain's flexible managed services model, a combination of people, processes, and technology, is helping the organisation scale its business further, achieving a quick time to value.

Expanding processing capacity

As CheckAlt continues to scale its payment processing services nationwide, it sought a strategic partner to enhance efficiency and support its growing client base. By utilising Iron Mountain's iBPM services, CheckAlt has expanded its operational reach across multiple processing centres, ensuring greater capacity and streamlined workflows. This move strengthens CheckAlt's ability to serve financial institutions, fintech organisations, and businesses with secure, efficient payment processing solutions.

Iron Mountain will prepare, process, image, and provide short-term storage of almost two million transactions and four million images each month. Nine Iron Mountain sites across the U.S. are being leveraged to provide iBPM mailroom support. CheckAlt can optimise its mailroom operations while maintaining the highest standards of security and compliance.



Industry

Banking and financial services

Challenge

Rising mailroom costs and increasing inefficiency

Solution

Iron Mountain Intelligent Business Process Management (iBPM) service with Iron Mountain Digital Mailroom solution

Value

Positioned to achieve cost savings via a flexible commercial model that scales based on business demand.



“As we continue to grow and expand into new markets, Iron Mountain’s iBPM services provide us with the infrastructure and support needed to scale efficiently,”

said Patrick Law, President and Chief Operating Officer at CheckAlt.

“This partnership enhances our ability to deliver best-in-class payment processing while maintaining the highest standards of security and service. We look forward to building on this relationship and exploring new opportunities together.”

Enhancing efficiency while supporting growth

Iron Mountain’s Digital Mailroom solution plays a key role in providing additional capacity and streamlining mail operations, allowing CheckAlt to focus on its core mission: delivering best-in-class payment management solutions to its clients. Iron Mountain’s flexible managed services model ensures that CheckAlt can scale its operations as demand

fluctuates, supporting long-term expansion objectives.

Through this collaboration, CheckAlt gains:

- > **Vastly expanded processing footprint** with access to multiple Iron Mountain imaging centres across the U.S.
- > **Optimised mail and payment processing** with automated workflows and secure digital processing.
- > **Scalability through iBPM’s flexible model** allows CheckAlt to expand into new markets.
- > **Enhanced security and compliance** measures to protect client data and transactions.

Looking ahead with Iron Mountain iBPM service

“Iron Mountain and CheckAlt have similarly aligned principles. We reduce friction and headwinds for our customers. We are focused on client centricity and providing nimble technology to operate at scale,” added Law.

Through its collaboration with Iron Mountain, CheckAlt is reinforcing its position as a leader in payment management solutions, enhancing its ability to provide clients with secure, scalable, and efficient processing services.

Learn more about Iron Mountain Intelligent Business Process Management service and Iron Mountain Digital Mailroom.

About Iron Mountain

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 225,000 organisations around the world, and with a real estate network of more than 98 million square feet across more than 1,400 facilities in over 60 countries, Iron Mountain stores and protects billions of information assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include secure storage, information management, digital transformation, secure destruction, as well as data centres, art storage and logistics, and cloud services, Iron Mountain helps organisations lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working. Visit www.ironmountain.com for more information.

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