

 EVEREST

We have achieved determinate perfection in our Records Management with a well-defined process for storing and retrieving information.

*Shailesh Shah
Commercial Manager*

Challenge

- Timely access to the essential documents.
- Manage records systematically.

Solution

Iron Mountain's Records & Information Management Solution.

Value

- Efficient and accountable process for managing Information has been implemented successfully.
- Frees up Valuable space and resources by storing records in a secure offsite facility of IM

Everest Spices is an Indian manufacturer, distributor and exporter of ground spices and spice mixtures under the brand name Everest.

For more than 45 years, Everest has shaped the preference for branded spice in a country where home-made blends were the norm since time immemorial. It is estimated that over 20 million households regularly use Everest spices that are available in around 400,000 outlets in more than 1000 towns across India.

Everest spices are also available in the USA, Middle East, Singapore, Australia, New Zealand, East Africa, and in many other countries.

The Solution

The Customer has its own setup to store records. Most active and the necessary documents are stored in the internal storage facility. Having an in-house setup helped customer to get a quick access to required documents. But the Customer was facing number of challenges with their records management system, particularly when the data was growing constantly. This was proving to be costly, time consuming and insufficient, hence to streamline, customer decided to look for Information management Solution.

With an established, consistent records management program from Iron Mountain now in place, the customer has improved process efficiencies, and enable immediate access to vital records. Delivery of required information physically or electronically is now possible with Iron Mountain's Best Practices for Managing Records.

Furthermore, *"its saving lot of internal resources and space which we felt is a cheapest way for storing records in-house."* *"We have saved almost 23% of our monthly cost", Confirms, Mr. Rauf Patel Admin Officer.*

Additionally, the Iron Mountain Connect™ tool has established great transparency in Customers Records Management procedure. It supports Customer's document management program by providing instant visibility and access to their corporate records and enabling consistent procedures for retention, compliance and accountability.