

Lowering the cost and increasing compliance of Records Storage



CASE STUDY

Iron Mountain has given us a solution to eliminate our day to day challenges of managing information.

*Sahil Gupta
Manager, Branch Accounting
Expeditors India*

The Customer

Expeditor is a global logistics company headquartered in Seattle, Washington. As a Fortune 500 company, they have employed over 14,600 trained professionals in a worldwide network of over 250 locations across six continents. Expeditors satisfy the increasingly sophisticated needs of international trade through customized solutions and seamless, integrated information systems. Their services include the consolidation and forwarding of air or ocean freight, customs brokerage, vendor consolidation, cargo insurance, time-definite transportation, order management, warehousing, distribution and customized logistics solutions.

Challenges

- Security and safety of information
- Professionalism in handling critical information
- Transparency for stored information

Solution

Iron Mountain's

- Records and Information Management
- Off-Site Data Management (Tape Vaulting)

Value

- Dedicated Account Manager
- Web Based Inventory Management (IM Connect, Secure Sync)
- Focus on Core Activities.
- Compliant Information Management Process.
- Global Security Measures for Managing Information.

The Benefits

The customer selected Iron Mountain to streamline and deploy a consistent information management program. With 65+ years of experience, leadership and expertise in Information Management, iron Mountain recommended total RIM solution to the Customer.



“It’s been 9 years we are vended with Iron Mountain and we have achieved a compliant information management process” says, Sahil Gupta, Manager, Branch Accounting.

The challenges for the customer were to handle critical information professionally and in more efficient way. The traditional way of managing records was no longer helping the Customers to maintain the transparency required for safety and security of stored information.

With an established, consistent Information Management program from Iron Mountain now in place, the customer is able to integrate the management of most active and rarely use information, improve process efficiencies, and enable immediate access to stored information. The customer has already increased focus on its core business and it now more effectively manages the cost and resources for the right work.