

**HEALTHCARE SOLUTION
CASE STUDY**



CHALLENGE:

- To manage ever-growing records internally.
- To maintain confidentiality of the patients records and accidental disclosures.

SOLUTION:

Iron Mountain’s Records and Information Management Solution.

VALUE:

- Managing Records in a structured methodology.
- Frees up engaged space and saving monthly maintenance expenses
- Quick access to most active records.
- Each staff can focus on their core responsibilities.

National Institute of Ophthalmology

KEEPING RECORDS UNDER CONTROL AND FACILITATING BETTER HEALTHCARE

National Institute of Ophthalmology (NIO) is a multi-specialty eye hospital in Pune committed to delivering high quality eye care.

NIO is the first NABH accredited eye hospital in Pune. Established in 1993, NIO has achieved remarkable growth with the largest pool of highly specialized staff comprising of over 20 eye specialists, and 70 nursing, paramedical, and administrative staff. Having consistently maintained high quality standards for decades, today NIO has become the hospital of choice for patients with eye problems in & around Pune.

The Solution

For any businesses focusing on its core work which leads to growth is paramount important. Problem for NIO was timely access to its most active documents. Filing and refiling was becoming a major burden for maintaining patient’s confidential information. Paper work was becoming largest overhead among other monthly expenses.

NIO was seeking a solution that would give them a complete end to end solution for managing and providing an immediate access to their own information whenever and wherever they required. Iron Mountain’s Records & Information Management Solution was a best fit to NIO’s challenges. Right from indexing, barcoding and filling records, Iron Mountain is making it easy for NIO to manage their ever-growing records.

It’s been 2 years we are vended with Iron Mountain and we have saved 35% of our total Records management cost. Says Dr Kumudini, Manager, Administration

Additionally, the Iron Mountain Connect™ tool has established greater transparency for managing records off sites. This system provides more visibility, easy access to the inventory and ensures consistency of the records management procedures.

“It’s so much more efficient,” confirms Dr. Kumudini, Manager, Administration “Going forward, it means that our staff will save a great deal of time as they will no longer need to go searching for required files.”