



OUTSOURCE
YOUR ONSITE
FILE ROOM
AND FOCUS
RESOURCES ON
WHAT MATTERS
MOST TO YOUR
BUSINESS

SOLUTION BRIEF

FILE ROOM SOLUTION

OFFSITE DOESN'T MEAN OFFLINE – RETAIN
ACCESS TO ACTIVE FILES WHILE REDUCING
YOUR RECORDS MANAGEMENT BURDEN.

You need regular access to critical files and records, but managing an ever-growing number of documents and workflow processes in local file rooms consumes valuable real estate, overburdens staff, and leaves your organization at risk of information loss and compliance violations. As your organization transitions to a more digital way of working, you need to rethink your file room strategy.

Iron Mountain's File Room Solution replicates your file room in a secure, offsite environment. Your files are stored and managed in our secure and compliant facility by our expert staff using your filing system. You can allocate your time and resources to other key business objectives instead of spending most of your time managing records.

KEY FEATURES

Our **File Room Solution** contains all the elements you need to manage your active files and records:

PURPOSE-BUILT FACILITY

Safeguard your files in a specialized records center that provides advanced environmental, security and access controls. Our **File Room Solution** was built in accordance with the most stringent regulatory standards and is staffed with vetted Iron Mountain employees who are trained to follow compliant processes. Your files will be stored in open shelving for quick access and easy retention management.

FILE ROOM OPERATIONS AND STAFFING

Iron Mountain can replicate your current file room operation and follow your processes for labeling, coding, interfiling, drop filing and request fulfilment. For easy access and quick audits, RFID tags are applied at the file level. All information management activities are performed by a dedicated staff provided by Iron Mountain.

IMAGING SERVICES FOR QUICK ACCESS TO HIGH PRIORITY FILES

Iron Mountain's Image on Demand™ service guarantees your files are delivered within a four-hour Service Level Agreement (SLA). Scan documents to facilitate speedy delivery and enable historical information to be integrated with your Electronic Content Management (ECM) and/or your system of record.



SUPPORT DIGITAL TRANSFORMATION

Iron Mountain has the equipment, trained personnel and expertise to manage the digital transformation of your workflow processes – from digitizing your existing documents to leveraging our Cloud Storage solutions for easy access and sharing.

LEVERAGE ADDITIONAL IRON MOUNTAIN SERVICES

INVENTORY RELOCATION SERVICES

Iron Mountain specialists can purge, pack and provide point-to-point transfer of files from within your file room using your file system at Iron Mountain.

SECURE DESTRUCTION OF RECORDS

We ensure certified destruction of your records.

ENHANCE YOUR FOCUS WITH EXPERT STAFFING

Focus more on your core business by taking advantage of Iron Mountain's Onsite Staffing services. Our screened, experienced records

management professionals are available to support your file room and corporate record center operations, including retrievals, refiles and interfiles. With years of experience in best practices, policy management and consistent implementation, our staffing services can help you achieve a compliant and cost-effective program.

OFFSITE DOESN'T MEAN OFFLINE

You can search, track and retrieve files using the Iron Mountain Connect™ online hub. You can also view reports to help you manage your inventory throughout its life cycle, including placing files on legal hold or requesting the destruction of files that are ready for disposition.

With just a few clicks, you can search through your offsite inventory and locate what's required to satisfy an internal or external request. You can arrange for a file to be quickly scanned and digitally delivered, or have the original file returned by one of our vetted and trained employees. You'll free up valuable real estate and staff – without sacrificing visibility and rapid access to high-activity files.

BENEFITS

- Quick access to your information through our four-hour Image on Demand service
- Keep your resources focused on key objectives while our trained personnel support the day-to-day task of file retrievals, refiles, interfiles and drop files
- RFID tags at the file level make it quick to find what you need and easy to complete an audit
- Ability to maintain workflow processes that are driven by your active files
- Simple billing with options for bundled pricing
- Support your paper-to-digital transformation
- Storing files offsite allows you to continue vital business operations in the event of a disaster

WE PROTECT WHAT YOU VALUE MOST™

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ABOUT IRON MOUNTAIN

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 220,000 organizations around the world, and with a real estate network of more than 85 million square feet across more than 1,400 facilities in over 50 countries, Iron Mountain stores and protects billions of information assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include secure storage, information management, digital transformation, secure destruction, as well as data centers, art storage and logistics, and cloud services, Iron Mountain helps organizations to lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working. Visit www.ironmountain.ca for more information.

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