aws

SOLUTION BRIEF

Transform your Digital Mailroom

Digitize | Store | Automate



Challenge

Surely you are all too familiar with the challenges of working with paper-based information. The information security, privacy, and compliance requirements of your organization, as well as employee efficiency, are affected by these challenges. Leaders like you have been trying to remove, or at least reduce, paper-based information from business processes for quite a while. But it's impossible to remove paper from your workplace when paper-based mail keeps coming and your employees struggle constantly to manage large volumes of inbound paper mail. Access to paper-based mail is an even bigger challenge for remote employees who need secure access to their mail anytime, anywhere.

In collaboration with



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Solution

The Iron Mountain[®] Digital Mailroom solution on AWS is a purpose-built software-as-a-service (SaaS) offering that allows you to eliminate paper at your "front door." After rerouting your mail, Iron Mountain scans, indexes, and ensures quality control to meet your document conversion requirements. By leveraging optical character recognition (OCR) technology using Amazon Textract, you can search the contents of your documents by text or index. OCR is available for your PDF, TIFF, Office documents, and logos in 50-plus languages. Once your mail is digitized, you can securely store, search, and access it in a secure information management and content services platform.

How does it work?

Digitize: Redirect and digitize your mail

Redirect your mail to an Iron Mountain facility for digitization. Once digitized, users can add commentary and enable audit tracking.

What you GAIN

Automated collection and extraction

of key metadata drives business decisions and streamlines workflow.

The time and effort

spent searching for what you need is considerably reduced.

Store: Encrypted files are stored in a secure repository

Role-based permissions enable authorized users to access your digital mail in a secure information management and content services platform 24/7.

Automate: Route your mail

Automated workflows are built out based on key metadata. Options to add on integrations for SSO, Outlook, and/or Gmail are available.

Dispose: Review options for disposition

Choose how to dispose of your physical mail. Options include returning mail to you, storing it in an Iron Mountain Records Center, or shredding it.

You can easily and quickly search your mail from one central, secure location.

Predictable costs can be managed through a subscription.

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