

SOLUTION BRIEF

Laptop retrieval: the box program

Securely pack, ship, store, and retrieve individual IT assets

Our Laptop Retrieval service offers a secure and convenient way to collect, ship, and retrieve individual laptops from employee homes or distributed workplaces – all managed through a central portal. We streamline the process by partnering with UPS, ensuring efficient and reliable delivery.

Automate retrieval requests

With an online portal (with API integration available), boxes can be shipped real-time to an individuals' home address or business address.

Support scale

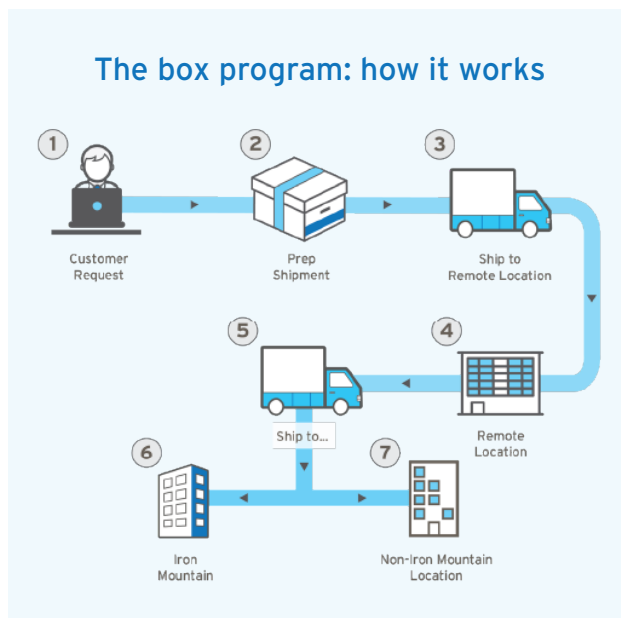
It's equally as easy to ship one box to one person as it is to ship to hundreds of boxes to hundreds of people at different addresses.

Fit-for-purpose packaging

Select the box type that is necessary (i.e. laptop box, monitor box, cell phone box, etc.) and all packaging materials and a self-addressed label will also be provided.

Full visibility and tracking

Full visibility with real-time tracking that supports compliance and regulatory requirements.



Use cases



Asset refresh or
advance exchange



Employee departures



Lease returns



Hardware asset management overview

As a global leader in hardware asset management, Iron Mountain delivers end-to-end solutions to support your IT asset lifecycle needs.

With our comprehensive services and solutions, you'll get the most out of your workplace IT assets and create business efficiencies that allow you to focus more on your internal customers. Our services also support your sustainability goals by extending the life of your assets and demonstrating positive outcomes with our Environmental Benefits Report.

Common use cases

	Redeployment	Laptop retrieval	IT asset refresh	Lease returns	End-of-use
Your ambition	Redeployment of devices and peripherals to new employees or advance exchange/repair for existing employees	The secure, automated retrieval of employee laptops	Deployment of new devices and retrieval of end-of-use devices during asset refresh cycles	The retrieval, wiping and on-time return of leased equipment	Sanitization or physical destruction of data-bearing components followed by remarketing or e-waste recycling
Iron Mountain's solution	Storage, imaging, kitting, tagging, tracking, logistics, reporting	Sanitization, reverse logistics, tracking, reporting, storage, redeployment, EOL	New hardware deployment, old hardware retrieval, tracking, reporting, EOL	Reverse logistics, sanitization, device testing, cleaning, grading, financial scenario planning, on-time return to lessor	Certified data sanitization or destruction, global remarketing network, certified recycling
Devices covered	Computers, monitors, mice/keyboards/cables				

Iron Mountain's hardware asset management



BEST IN CLASS DATA SECURITY

From transparent, traceable chains of custody and verifiable data erasure, we provide world-class logistics, global tracking, and certified decommissioning.



ADVANCED SUSTAINABILITY

Promote sustainability by reducing e-waste, extending the life of an asset, and supporting responsible disposal and recycling practices, contributing to a cleaner environment and more sustainable future.



MAXIMIZE SAVINGS AND ROI

Hardware asset management boosts savings and ROI by optimizing asset utilization, maintenance, and resource allocation while minimizing unnecessary purchases.



UNMATCHED SCALE AND REACH

A trusted partner to more than 90% of the Fortune 1000 and some of the world's largest hyperscalers, our decades of leadership, expertise, and global footprint are unmatched.

Learn how Iron Mountain's hardware asset management can support your business needs

800.899.IRON | [IRONMOUNTAIN.COM/ALM](https://www.ironmountain.com/alm)

ABOUT IRON MOUNTAIN

For over 70 years, Iron Mountain Incorporated (NYSE: IRM) has been your strategic partner to care for your valuable assets. A global leader in storage and information management services, and trusted by more than 225,000 organizations around the world, including more than 90% of the Fortune 1000, we protect, unlock, and extend the value of your information and assets—whatever they are, wherever they are, however they're stored. We provide the framework necessary to bridge the gap between physical and digital and extract value along the lifecycle of your information, enabling organizational resilience. And all this with a commitment to sustainability at our core.

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